



## **Louisville Metro Government Merger 2.0 Study**

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## **Material Accuracy**

The intent of this study and this subsequent report is to provide accurate and authoritative information about the attitudinal landscape of the community and general public in the Louisville area. IQS Research makes reasonable effort to ensure that all data are collected, analyzed, and portrayed in an accurate and factual manner. However, there is no guarantee that this data is without flaws or that the use of this data will prevent differences of opinion or disputes and IQS Research bears no responsibility for its use or consequences.



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## **Introduction**





## Background and Overview

As part of the work of the Merger 2.0 Taskforce they were charged with “examining the delivery of government services that occurs within the jurisdiction of the Louisville/Jefferson County Metro government (‘Louisville Metro’). This charge specifically included the areas of

- Fire/EMS,
- Public Safety
- Solid Waste/Recycling
- Transportation/Infrastructure

By gathering the public’s opinion, it was believed that opportunities for “...improvement and/or modifications...” could be identified.

The purpose of this engagement was to develop and administer a research study which would gather the public’s opinion on the above areas as well as other areas to be discussed later. Furthermore, as part of this study it was also understood that the population of Louisville Metro would be sampled based on industry standard statistical sampling principles which would help ensure that the various segments and geographies within the Metro were represented approximately proportionate according to their Census distributions.

Using this statistical sampling process helps to ensure that not only will the geographies be represented proportionately but so will the races, income levels, length of residence and other demographic groups.

In reviewing the following table we see that for each zip code, the proportion of residents that zip codes has, according to the Census, is approximately equivalent to the proportion that zip code has in the sample survey.

As an example, in row 11 on the following table, we see that 2.8% of the Metro population resides in the 40206 zip code. Similarly, 2.1% of the responses from the survey sample reside in that same zip code.



The ratios for all zip codes are within 1.5 points when comparing their sample proportion and their Census proportions.

Cell	Zip Code	Completed	2000 Population <sup>1</sup>	2000 Population %	Sample %	Difference
1	40023	6	1,808	0.3%	0.5%	-0.3%
2	40025	1	-	0.0%	0.1%	-0.1%
3	40059	13	11,000	1.5%	1.2%	0.4%
4	40118	15	9,319	1.3%	1.4%	-0.1%
5	40177	6	1,702	0.2%	0.5%	-0.3%
6	40201	1	-	0.0%	0.1%	-0.1%
7	40202	6	5,118	0.7%	0.5%	0.2%
8	40203	18	20,837	2.9%	1.6%	1.3%
9	40204	24	14,953	2.1%	2.2%	-0.1%
10	40205	44	24,170	3.4%	4.0%	-0.6%
11	40206	23	19,792	2.8%	2.1%	0.7%
12	40207	45	30,171	4.2%	4.1%	0.1%
13	40208	15	13,206	1.8%	1.4%	0.5%
14	40209	2	452	0.1%	0.2%	-0.1%
15	40210	16	16,273	2.3%	1.5%	0.8%
16	40211	37	23,553	3.3%	3.4%	-0.1%
17	40212	23	20,307	2.8%	2.1%	0.7%
18	40213	33	17,553	2.5%	3.0%	-0.6%
19	40214	54	44,086	6.2%	4.9%	1.2%
20	40215	26	25,137	3.5%	2.4%	1.1%
21	40216	56	39,924	5.6%	5.1%	0.5%
22	40217	22	13,568	1.9%	2.0%	-0.1%
23	40218	50	29,094	4.1%	4.6%	-0.5%
24	40219	53	36,933	5.2%	4.9%	0.3%
25	40220	57	32,834	4.6%	5.2%	-0.6%
26	40222	46	20,860	2.9%	4.2%	-1.3%
27	40223	32	21,970	3.1%	2.9%	0.1%
28	40225	2	-	0.0%	0.2%	-0.2%
29	40228	33	11,256	1.6%	3.0%	-1.4%
30	40229	37	30,298	4.2%	3.4%	0.9%
31	40241	35	24,421	3.4%	3.2%	0.2%
32	40242	18	10,349	1.4%	1.6%	-0.2%
33	40243	20	8,864	1.2%	1.8%	-0.6%
34	40245	27	16,094	2.3%	2.5%	-0.2%
35	40258	30	24,117	3.4%	2.7%	0.6%
36	40272	62	34,740	4.9%	5.7%	-0.8%
37	40291	43	27,759	3.9%	3.9%	-0.1%
38	40299	61	31,483	4.4%	5.6%	-1.2%
<b>Total</b>		1092	714,001	100.0%	100.0%	

Table 1 – Zip code distributions for Census and sample

<sup>1</sup> United States Census Bureau



## Methodology

Using the Merger 2.0 Task Force Scope of Review as a framework for the items that needed to be explored, work began between IQS Research and Task Force representatives to specifically identify the items that would need to be questioned. This process led to an initial survey instrument which was subsequently refined to ensure that all areas were explored.

It should be noted that the scope of this study was not to provide in depth diagnostic information for these areas. Instead, this study was designed to provide a statistically valid assessment of the various areas as well as directional information about potential issues and opportunities for improvement.

The final result of this work was a twenty-seven question survey instrument with specific question batteries designed to assess performance within the following areas:

- Police services
- Fire services
- EMS
- Garbage service and recycling
- Transportation infrastructure including public transportation

There were also questions pertaining to various aspects of the merger, satisfaction with Metro Louisville's ability to serve the needs of its citizens, as well as numerous demographic questions to identify:

- Zip code of residence
- Gender
- Age
- Annual household income
- Race
- Length of residence

This survey was administered as a telephone study to 1,092 households within the Louisville Metro (Jefferson County). These telephone calls were conducted from Monday July 11 through Sunday July 17. Every residential zip code in the county was represented in the sample list as well as the final list of respondents. The surveys themselves varied in length between approximately 10 minutes to approximately 15 minutes per interview. Adults, eighteen years of age or older, were interviewed.

This sample size generates a margin of error of 2.96% at the 95% confidence level. Margins of error for individually analyzed strata will, naturally, be higher.



## Important Definitions and Frequently Used Terms

*Likert Scale* – an ordinal scale, used in this study as a five-point agreement scale or a seven-point satisfaction scale to measure perceptions. Both the 5 and the 7-point scales were end anchored.

*Significant* – when this term is used, it signals a level of statistical significance between data.

*High Agreement*– a term used to signify the percentage of respondents who indicated, on a Likert scale, either a “4” or “5-Strongly Agree” response. Thus, high agreement refers to the summation of those responses.

*High Satisfaction* – Similar to high agreement, a term used to signify those respondents who indicated either a “6” or “7-Extremely Satisfied” response.

*Satisfaction* – Calculated the same as High Satisfaction with the addition of those who indicated a “5” response as well as a “6” or “7-Extremely Satisfied”.

*High Disagreement*– a term used to signify those respondents who indicated either a “1-Strongly Disagree” or “2” on a five-point scale.

## Report Conventions

*Map Intensity* – When reading the maps the darker gray colors indicate a more negative sentiment.

*Zip Code Analysis* – Some zip codes within Jefferson County are also shared with other counties. For those zip codes, only residents whose address is actually in Jefferson County were interviewed.



## **Executive Summary of Results**



Over the course of a week, 1,092 telephone interviews were conducted among residents of Jefferson County to assess their opinions regarding the services of Metro Government. The participants of the survey were selected at random to ensure representativeness of the sample. This representativeness also resulted in acceptable and proportionate representation of each zip code in the county, along with the various demographics such as race, income, and gender.

The randomization of the sampling selection and the overall sample size produced a margin of error for this study that is rather low, at 2.96% at a 95% confidence level. In other words, each aggregated statistic presented in this report is within 3% in either direction of the true population response of Louisville Metro residents. Furthermore, we can say this with 95% certainty (or, there is only a 5% chance that population differs from the sample statistics reported in this study).

Several service areas were addressed and analyzed in this study:

- Police Services
- Fire Services
- EMS
- Garbage & Recycling Services
- Transportation Infrastructure, including Public Transportation

In addition to these individual service areas, respondents were also asked about their awareness of the merger that took place in January 2003, as well as their overall satisfaction with the city's ability to serve the needs of its residents.

Before discussing briefly the overall picture respondents are providing for each service area, we would like to discuss the overall satisfaction respondents have with their city's ability to service their needs. Only 18% of respondents are highly satisfied with the city's ability in this area. These are respondents who indicated either a "6" or "7 – Extremely satisfied" to the question, "Overall, how satisfied are you with Metro Louisville's ability to serve the needs of its citizens?" However, if you include those respondents who indicated a "5" on this seven-point satisfaction scale, this percentage increases to 56%. Thus, 56% of respondents can be classified as satisfied with the city's ability to serve the needs of citizens, while 18% are considered highly satisfied. However, when we look at the individual results for service area satisfaction we tend to see more positive sentiment.

While the main purpose of this study was not to assess satisfaction with the 2003 merger, it did explore awareness surrounding the merger. Simply put, awareness of the merger was very high, with 92% of respondents indicating awareness. However, the specifics of the merger are less known by the public.



## Police Services

Police services within the city received an overall positive response from residents. We used three items to assess police satisfaction, measured on 5-point agreement scales. For all family members feeling safe and for being very satisfied with the work of the police in a respondents' area, we see that 71% of respondents indicated that they highly agree (4 or a 5 on a 5-point scale) with each of these areas. The scores drop markedly when asked whether they believe Metro Louisville is a safe place to live. For this measure, we find that slightly more than half of the respondents (57%) indicated that they highly agree with this statement.

There were differences in satisfaction, with the police services when stratified across the races, however. In looking at the African American and Caucasian races we find a couple of unique patterns begin to emerge. Namely, high satisfaction scores indicated by Caucasians are nine points higher than those indicated by African Americans.

While there is some concern in the area of police services, there appear to be very few accusations of corruption or abuse. Respondents in general hold a positive view of police in the city, and what respondents primarily want to see from police is a more visible presence in their communities.

## Fire Services

With Fire services in the city, we find that the vast majority of people are confident in the services offered by the fire departments and they are also satisfied overall, with scores of 89% and 91% high agreement respectively. Furthermore, we find that this level of confidence does not vary significantly between people who have used the fire services and those that have not.

There are some geographical disparities in opinion however, regarding confidence in fire services ability to arrive in a timely manner with appropriate personnel and equipment. Specifically, there is an area in the Southeast portion of the county which consistently indicates scores in the middling to lower ends of the scale for these areas. Furthermore, there are additional zip codes moving westward that also indicate a lower score.

While confidence seems to impact a number of zip codes, although not to an extremely high degree, we find that low satisfaction scores are only concentrated in a few zip codes. Specifically, 40218, 40291, and 40023 all indicated lower satisfaction scores than other parts of the county.

Interestingly, those who have used the fire services of the city are more likely to be willing to pay an additional service fee for use of fire services.



## EMS Services

When we review the results for overall performance for confidence and satisfaction we find that the scores continue to remain strong. While slightly lower than Fire, the scores of 83% for confidence and 85% for satisfaction are still very strong.

However, there are problem areas with EMS. When we compare high agreement among those who have used EMS and those who have not, we see that there is very little difference between the two groups (similar to Fire services). Yet differences do emerge when we look at those who show high disagreement. Some 11% of respondents who have used EMS services highly disagree that they are confident that EMS personnel and equipment will arrive in a timely manner, compared to only 5% of respondents who have not used them.

The main concerns, particularly among users of EMS services, are not directed towards lack of experience or neglect, but rather a more timely response and friendlier and more accommodating personnel as well as better equipment.

## Waste Disposal

The overwhelming majority of residents in the Louisville Metro area indicate that they are highly satisfied with the services to collect their garbage. Some 78.2% of respondents are happy with their services (residents were asked to rate their agreement to the statement, "I am very satisfied with the services to dispose of my household waste and yard debris for my residence.").

Those who are not as satisfied, however, tend to fall within two categories: those who indicated that they must pay for and contract their solid waste pick-up services, and those residents who reside within a particular few zip codes, namely 40272, 40211, and 40219. Specifically within these zip codes, respondents call for the city services to be extended into their own residence.

Recycling services received similar criticisms, but overall remained high in terms of respondent satisfaction with the services.





## Transportation Services

Transportation services, more than any other area included in this study, suffer from dissatisfaction among residents of the city. If we group transportation services into three broad areas, it becomes easier to understand the opinions and concerns of respondents. Namely, public transportation, condition of roads, and access are the main concerns.

Public transportation is an area of great concern among respondents. While overall 51% of respondents are satisfied with the public transportation system of the city, interesting patterns begin to emerge within the results. Specifically, there is very little difference in satisfaction between those who use TARC regularly and those who do not. Furthermore, as we look at income, those who make less are more satisfied with TARC. Concerns are different along income lines as well. Those who make under \$40,000 are more likely to use TARC, and are also more concerned with things such as more bus routes, more bus stops, better bus stops, and more busses. In other words, they are concerned about the pragmatic and tangible aspects of public transportation. Those who make over \$80,000 annually voice their interest in a light rail system, with very little mention about TARC bus routes, thus signaling a difference of expectations in public transportation.

Looking at access, some 68% respondents believe that they can get from one area of the city to another in a reasonable amount of time. This remains rather consistent across the different demographic characteristics of respondents. Also related to access is the accessibility for pedestrians and cyclists. Only 48% of respondents believe that the city is accessible for pedestrians and cyclists. Residents have differing levels of agreement for the accessibility for pedestrians and cyclists, based along income and racial lines. In short, as income increases, the level of agreement regarding accessibility decreases. Also, Caucasians have much lower levels of agreement than African Americans in the city. Namely, only 45.5% of Caucasian respondents agree that the city is an accessible place for pedestrians and cyclists, while 63.3% of African Americans believe this.

Only 37% of respondents believe that the condition of the roads is good in Metro Louisville. Those residents who have lived in Metro Louisville less than one year are on average 40% more likely to agree with the statement, "The condition of the roads in Metro Louisville is good."

Surprisingly, very little mention was made regarding the bridges project. Rather, many comments alluded to public transportation.



## **Sectional Results**

**Police, Fire, EMS, Waste Disposal,  
Transportation**



## Police Services

To assess satisfaction with the police services in the Metro, four specific elements were posed to the respondents. Three of the elements asked the respondents to indicate their agreement with the following statements:

- I feel all members of my family are safe in my neighborhood
- In general, Metro Louisville is a safe place to live
- I am very satisfied with the work of the police in my area

The fourth question was open ended and requested feedback to the question “What changes, if any, should be made to improve the police services in your area?”

When we view the initial three elements and assess their respective high agreement scores we find that the majority of respondents indicated high agreement with all three elements. For all family members feeling safe and for being very satisfied with the work of the police in a respondent’s area, we see that 71% of respondents indicated that they highly agree (4 or a 5 on a 5-point scale) with each of these statements. The scores drop markedly when asked whether they believe Metro Louisville is a safe place to live. For this measure, we find that slightly more than half of the respondents (57%) indicated that they highly agree with this statement.

### Police High Agreement

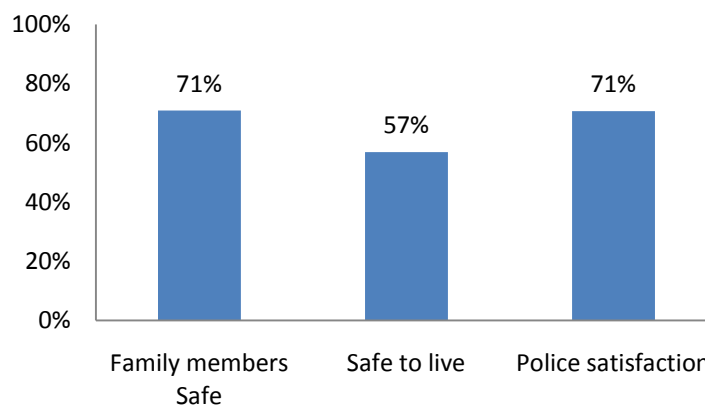


Chart 1 – Police High Agreement

The perceptions of the police service were very similar across the genders as well as the age categories. There is a trend among both Family members safe and police satisfaction according to income where more affluent households indicate that they feel safer and are more satisfied with police services.



## Safe to Live

When respondents indicated something other than highly agree for Metro Louisville is a safe place to live they primarily commented that they would like additional police patrols or that the police were not as visible as the respondents would like. Some additional respondents indicated that the police situation has worsened after the merger. These complaints often came from residents outside of the former city boundaries and indicated a perception that the police patrols became less concentrated in the suburbs after the merger.

## Geographic Differences

To gain a better understanding of the overall perceptions of police services it is prudent to review the geographic distributions of the perceptions of the police. To accomplish this we stratify all of the responses by zip code and graph the average score by zip code for the elements regarding all members of the family feeling safe and satisfaction with the police.

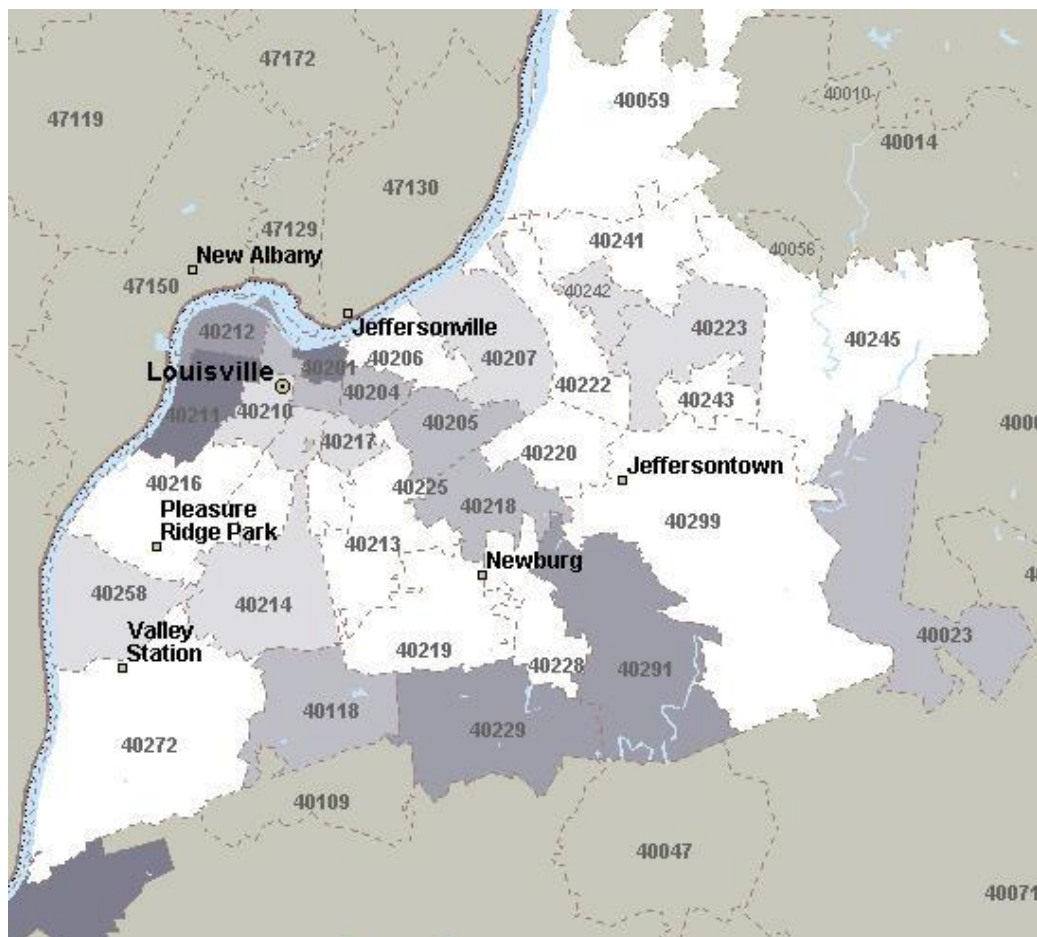


Figure 1 – I feel all members of my family are safe in my neighborhood.



For both of the stated elements we see that there are consistent patterns of concern among sections of the residents of Louisville. For instance when we consider safety (Figure 1) we see that there is a curvilinear pattern of concern among the 40204, 40205, 40218, 40291, and 40229 zip codes. While there are a few zip codes in the center of that curve who indicate higher satisfaction and agreement, we see that concern west of that line is higher than concern on the east with the exception of 40207, 40223, and 40023.

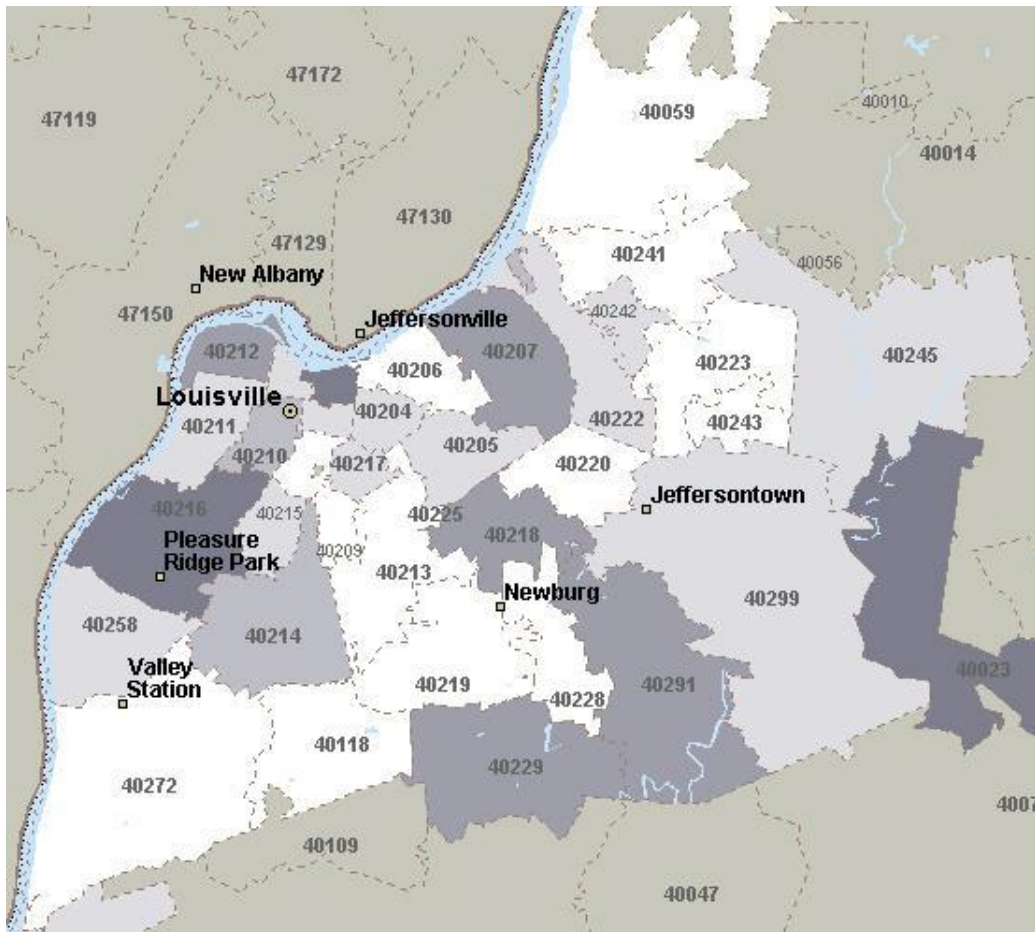


Figure 2 – I am very satisfied with the work of the police in my area.

The pattern for satisfaction does vary somewhat and we begin to see middling satisfaction within several of the zip codes across the entire Metro. For many of the zip codes that posted lower scores these were a reflection of more people indicating “middle of the road scores” as opposed to people indicating negative scores. Oftentimes people would indicate a score of 3 and state that they didn’t know much about the police since they never needed them. When asked for suggestions about how the police could improve the respondents would oftentimes suggest more patrols and more visibility.



## Racial Differences

There were differences in satisfaction with the police services when stratified across the races. In looking at the African American and Caucasian races we find a couple of unique patterns begin to emerge within the following table.

		I am very satisfied with the work of the police in my area.					Total	High Agreement
		1 - Strongly disagree	2	3	4	5 - Strongly agree		
American Indian/Alaska Native	Count	2	0	1	3	6	12	9
	% within Race	16.7%	.0%	8.3%	25.0%	50.0%	100.0%	75.0%
Asian	Count	0	0	1	1	1	3	2
	% within Race	.0%	.0%	33.3%	33.3%	33.3%	100.0%	66.7%
Black or African American	Count	24	11	21	37	58	151	95
	% within Race	15.9%	7.3%	13.9%	24.5%	38.4%	100.0%	62.9%
Hispanic/Latino	Count	0	0	2	2	2	6	4
	% within Race	.0%	.0%	33.3%	33.3%	33.3%	100.0%	66.7%
White	Count	50	38	147	248	354	837	602
	% within Race	6.0%	4.5%	17.6%	29.6%	42.3%	100.0%	71.9%
Other	Count	2	1	5	8	11	27	19
	% within Race	7.4%	3.7%	18.5%	29.6%	40.7%	100.0%	70.4%
Total	Count	78	50	177	299	432	1036	731
	% Total	7.5%	4.8%	17.1%	28.9%	41.7%	100.0%	70.6%

**Table 2 – I am very satisfied with the work of the police in my area.**

As we can see from the table above there is a statistically significant pattern that begins to emerge when we review high satisfaction scores between African American residents (62.9%) and Caucasian residents (71.9%). Specifically high satisfaction scores indicated by Caucasians are nine points higher than those indicated by African Americans. This pattern continues to define itself when we look at the lower end of the satisfaction continuum. Specifically, 10.5% of Caucasians indicated high disagreement with the element about high satisfaction with the police. However, 23.2% of African Americans, almost 1 in 4, indicated high disagreement with the same.



## Suggestions to Improve

The vast majority of comments regarding suggested changes continue to reflect the overall trend toward satisfaction with the police services. As illustrated in Chart 1, we find that the majority of residents do feel that all of their family members are safe and further are very satisfied with the police in their area. As such, it is not a surprise that residents mostly indicate that they cannot offer suggestions for how to improve the police services. A large percentage (42%) of the comments indicate no changes or that the respondent does not know.

Those who did make suggestions for improvement primarily focus on increasing the patrols and the visible presence of the police force in their area. Some 36% of responses focused on this area. An illustrative group of comments is shown below:

- More police patrolling the streets.
- They need to patrol around here. More kids are hanging around until 2 in the morning.
- Not sure other than more police.
- I would say more police officers are always a better thing. As I said I don't deal with police, I have not had the occasion to deal with them. I'm thinking more police officers on the street is a crime deterrent.
- We could actually have some police services in this area. We don't have them here. There are drugs in our area.

Marking a significant reduction in the count of comments are two areas which comprise 4% each of the comments received and those focused on better response times and requests to be tougher with traffic enforcement.



The following table outlines the list of comments where at least one percent of respondents indicated this as a concern or comment.

Comment Area	% of Comments
No comment/No change	42%
More visibility	36%
Traffic	4%
Quicker response	4%
Better quality officers	2%
Better citizen treatment	1%
Tougher on crime	1%
More accountability	1%
More community involvement	1%
Police speeding	1%
Better leadership	1%
County/City issues	1%

Table 3 – Suggestions for improvement to police services





## Fire Services

The fire services were analyzed using a six element process whereby three elements were posed to respondents and they were asked to indicate their level of agreement with that those elements. Those elements were:

- If there is a fire emergency, I am confident that qualified personnel and equipment will arrive in a timely manner.
- I am very satisfied with the work performed by the fire personnel in my area.
- I support paying an additional fee for fire services should I need them.

The fourth element was an open-ended question asking for suggestions for improvement. Specifically, the question asked the following:

- What changes, if any, should be made to improve your fire service?

There was an additional qualifying question of the respondents to ask if they had used fire services in the past 12 months. While responses were gathered to all elements regardless of usage, this question provides additional analysis opportunities. Finally, the respondents were asked if they knew who provided fire service for their area.

### Do you know who provides your fire service?

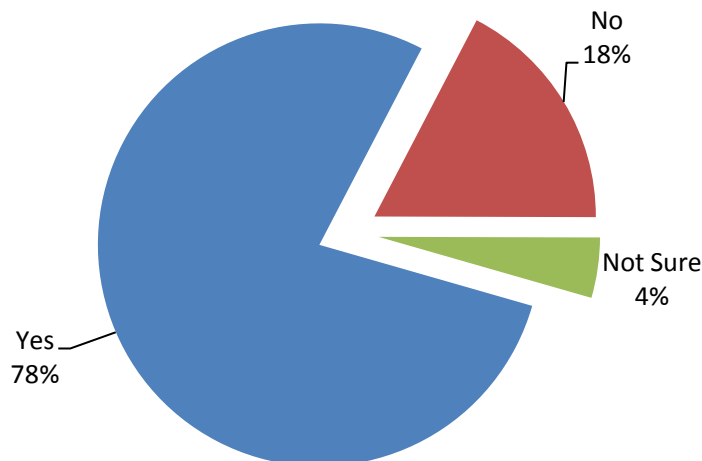


Chart 2 – Do you know who provides your fire service?

As we can see from the chart above, slightly more than 3 out of 4 individuals believe they know who provides the fire services for their residence.



## Overall Performance

When we look at the first two elements of fire service, we find that the vast majority of people are confident in the services offered by the fire departments and they are also satisfied, with scores of 89% and 91% respectively.

### Fire High Agreement

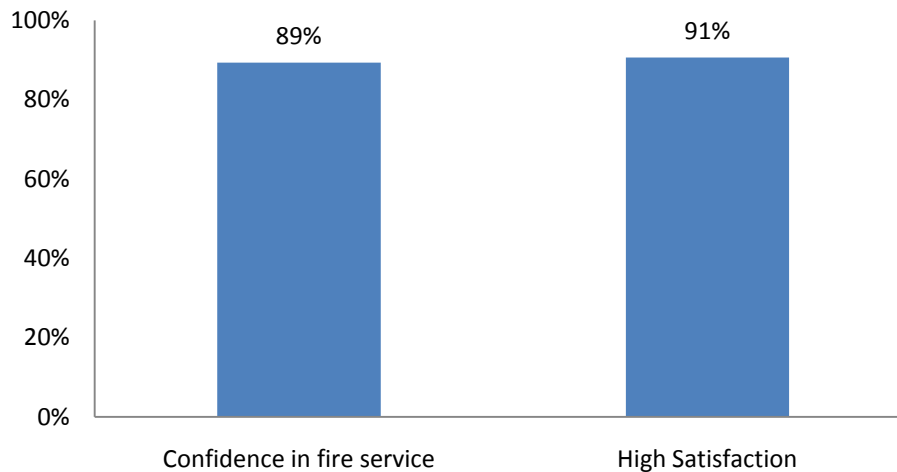


Chart 3 – Fire High Agreement

Furthermore, we find that this level of confidence does not vary significantly between people who have used the fire services and those that have not.

**If there is a fire emergency, I am confident that qualified personnel and equipment will arrive in a timely manner.**

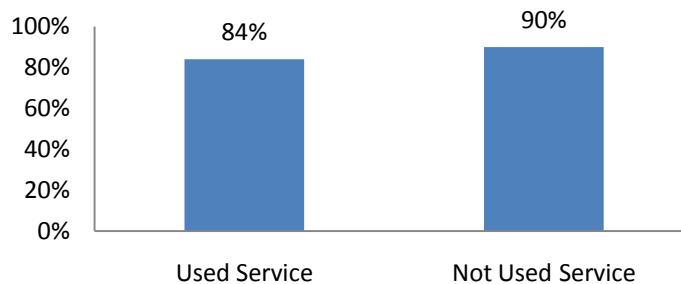
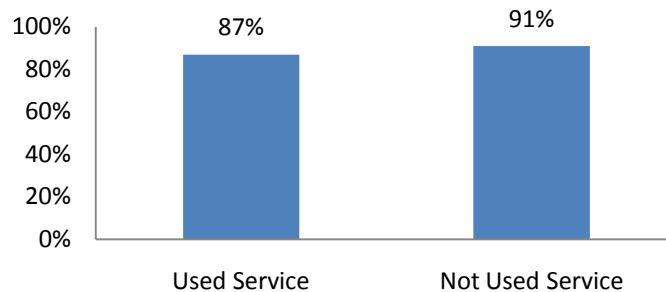


Chart 4 – Confidence with Fire Services, by Usage



**I am very satisfied with the work performed by the fire personnel in my area.**



**Chart 5 – Satisfaction with Fire Service, by Usage**

A similar result is received when we review the level of satisfaction between those who have used fire services and those who have not. The overall score of both groups is 91% high agreement to the satisfaction element and when stratified between those who have used and those that have not we find that of those who have used the fire service 87% indicate high agreement with satisfaction, and with those who have not 91% indicate high agreement.

When comparing answers across age and gender we find that the responses for all Fire categories, with the exception of support of additional fees, are similar. The differences regarding support of fees are discussed later in this section.



### *Confidence and Satisfaction by Region*

When we review confidence by region we find that there are indeed some areas of the county which do not feel as strongly about their local fire protection services as some people in other parts of the county. Specifically, there is an area in the Southeast portion of the county which consistently indicates scores in the middling to lower ends of the scale. Furthermore, there are additional zip codes moving westward that also indicate a lower score.

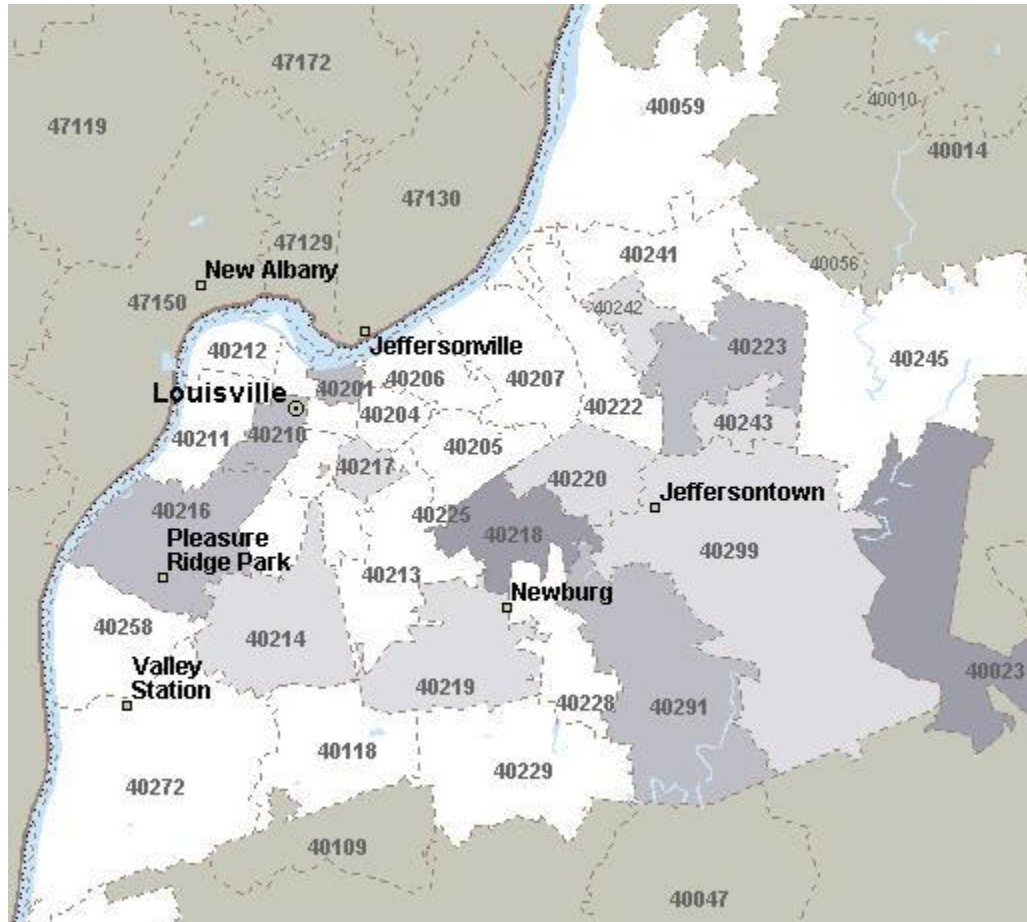


Figure 3 – If there is a fire emergency, I am confident that qualified personnel and equipment will arrive in a timely manner.



While confidence seems to impact a number of zip codes, although, not to an extremely high degree, we find that low satisfaction scores are only concentrated in a few zip codes. Specifically, 40218, 40291, and 40023 all indicated lower satisfaction scores than other parts of the county.

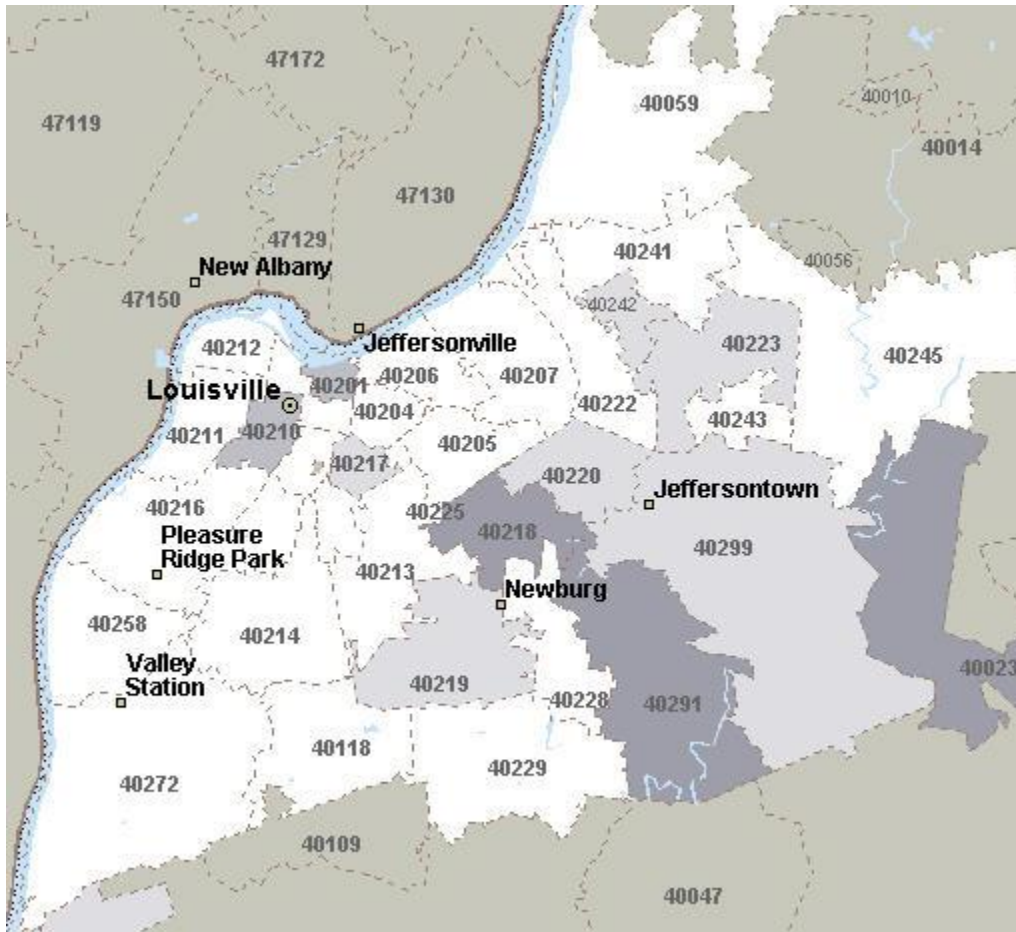


Figure 4 – I am very satisfied with the work performed by the fire personnel in my area.

When the respondents indicating low scores were asked what should be done to increase their satisfaction very few direct responses were given and no clear themes emerged. A plurality of individuals indicated that the response times should be faster and a number of people did indicate concern over the volunteer forces versus paid firefighters. While no one indicated that the volunteer forces were not as good as the paid fire fighters, there was uncertainty and a general perception that the paid firefighters would be more effective than volunteers.



### Willingness to Pay Additional Fee

Continuing through our analysis of the fire services we asked the respondents if they would be willing to pay an additional service fee for fire services should they need them. Overall this question received a very low response with only 42% of respondents indicating that they would be willing to pay an additional fee. However, when comparing the responses of those who have used the fire services versus those who have not the results were quite surprising.

**I support paying an additional service fee for fire services should I need them.  
(Yes answers shown)**

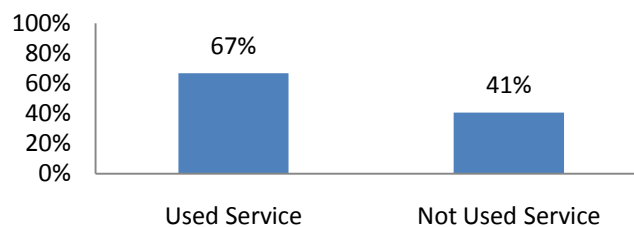


Chart 6 – Support of additional fee, by Usage

When reviewing the chart above we see that while 2/3 of respondents who have used the fire services would support an additional fee only 4 in 10 of the respondents who have not used fire services would support the same.

Furthermore, when comparing the willingness to pay an additional fee across races we find that there is a statistically significant difference between the races with the Caucasian community less supportive of a fee.

**I support paying an additional service fee for fire services should I need them. (Yes answers shown)**

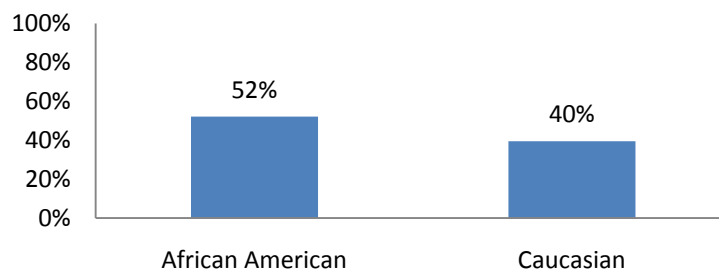


Chart 7 – Support of additional fee, by Race



Additional differences also arise when comparing the support level of additional fees across different age categories. As shown on the chart below there is a marked decline in willingness to pay a fee as the age of the respondent increases.

**I support paying an additional service fee for fire services should I need them.**

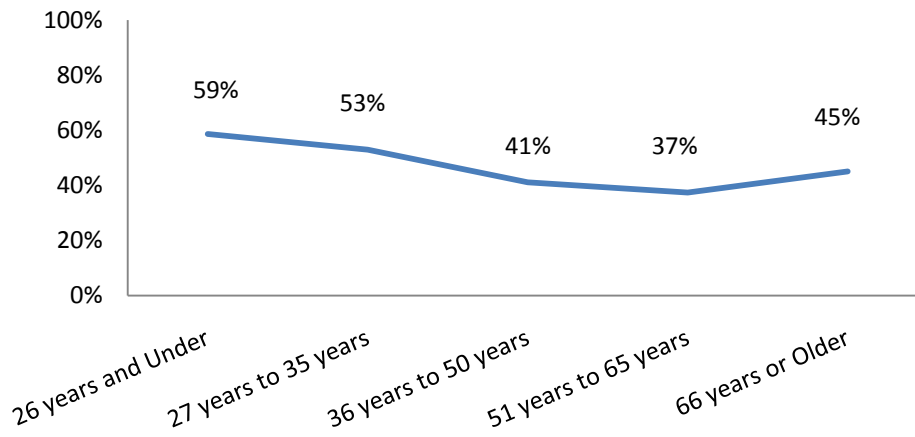


Chart 8 – Support of additional fee, by Age



## Suggestions to Improve

When the respondents were asked their opinions about what changes should be made to improve the fire services to we find that 81% of respondents could not offer a change. Those who did offer a comment cited more firemen (3%) or quicker response time (2%). Better pay for the firefighters was also cited by 2% of the respondents.

Comment Area	% of Comments
No comment/No change	81%
More firemen	3%
Quicker response	2%
Better pay	2%
No paying for fire service	1%
More firemen, less volunteers	1%
Better quality firemen	1%
Better resources	1%
More fire hydrants	1%
More Volunteers	1%

Table 4 – Suggestions to improve fire services





## EMS Services

The overall satisfaction and performance of the EMS services were assessed through a series of three elements that were posed to the respondents. Two of these elements asked the respondent to indicate their level of agreement on a 5-point scale as before. These elements were as follows:

- If there is a medical emergency, I am confident that qualified personnel and equipment will arrive in a timely manner.
- I am very satisfied with the work performed by EMS personnel.

The third element was an open ended question which asked respondents for suggested improvements in the following manner:

- What changes, if any, should be made to improve your EMS service?

As with fire services, respondents were asked if they have used EMS services in the past 12 months, which enabled for a more in depth discussion of any differences that occur between those who have used such services and those who have not.

## Overall Performance

When we review the results for overall performance for confidence and satisfaction we find that the scores continue to remain strong. While slightly lower than Fire, the scores of 83% for confidence and 85% for satisfaction are still very strong.

### EMS High Agreement

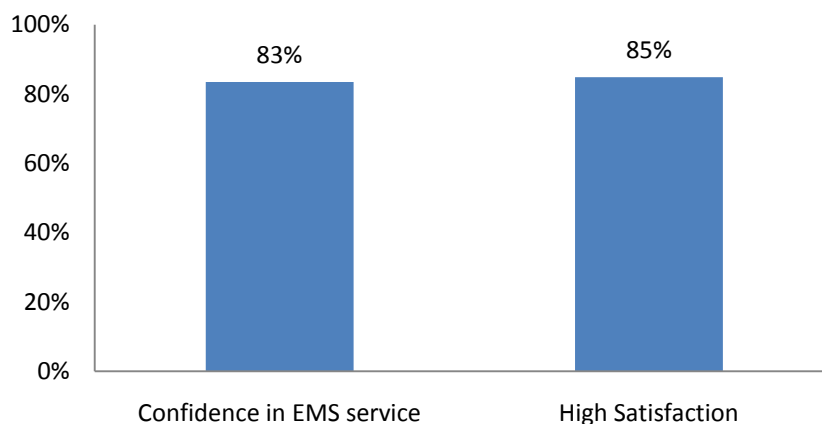


Chart 9 – EMS High Agreement



When we stratify the results across the populations who have used EMS and those who have not we find that the overall results remain consistent.

### EMS Confidence and Satisfaction

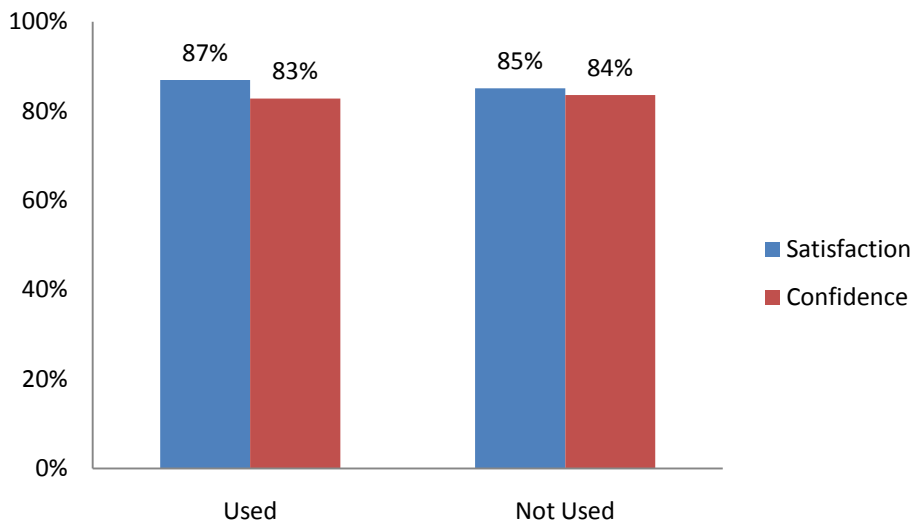


Chart 10 – EMS Confidence and Satisfaction, by Usage

Since the majority of respondents have not used the services we find that the stratified scores from the not used category are very much aligned with the overall population scores.

		If there is a medical emergency, I am confident that qualified personnel and equipment will arrive in a timely manner.						
		1 - Strongly disagree	2	3	4	5 - Strongly agree	Total	High Agreement
I have used EMS Services in the past 12 months	Count	8	7	9	30	85	139	115
	%	5.8%	5.0%	6.5%	21.6%	61.2%	100%	82.8%
	Response							
Have not used EMS Services	Count	22	25	100	232	516	895	748
	%	2.5%	2.8%	11.2%	25.9%	57.7%	100%	83.6%
	Response							

Table 5 – If there is a medical emergency, I am confident that qualified personnel and equipment will arrive in a timely manner, by Usage

However, when we compare the highly disagree scores we find that of those who have used EMS, 10.8% indicated strong disagreement when asked about confidence. Only 5.3% of respondents who have not used the services disagree.



### *Confidence and Satisfaction by Region*

When we stratify the responses related to EMS services we find that there is a consistent portion of the population who, while confident, are not providing the highest scores and are therefore casting a shadow across the region for EMS. Again, to clarify, these individuals are partially satisfied but there is a large percentage of the population (36%) indicating a 3 or 4 score and that is what is driving the darker shading on the following map. Furthermore, these darker shaded zip codes tend to be focused west of the 40291, 40218, 40205 line.

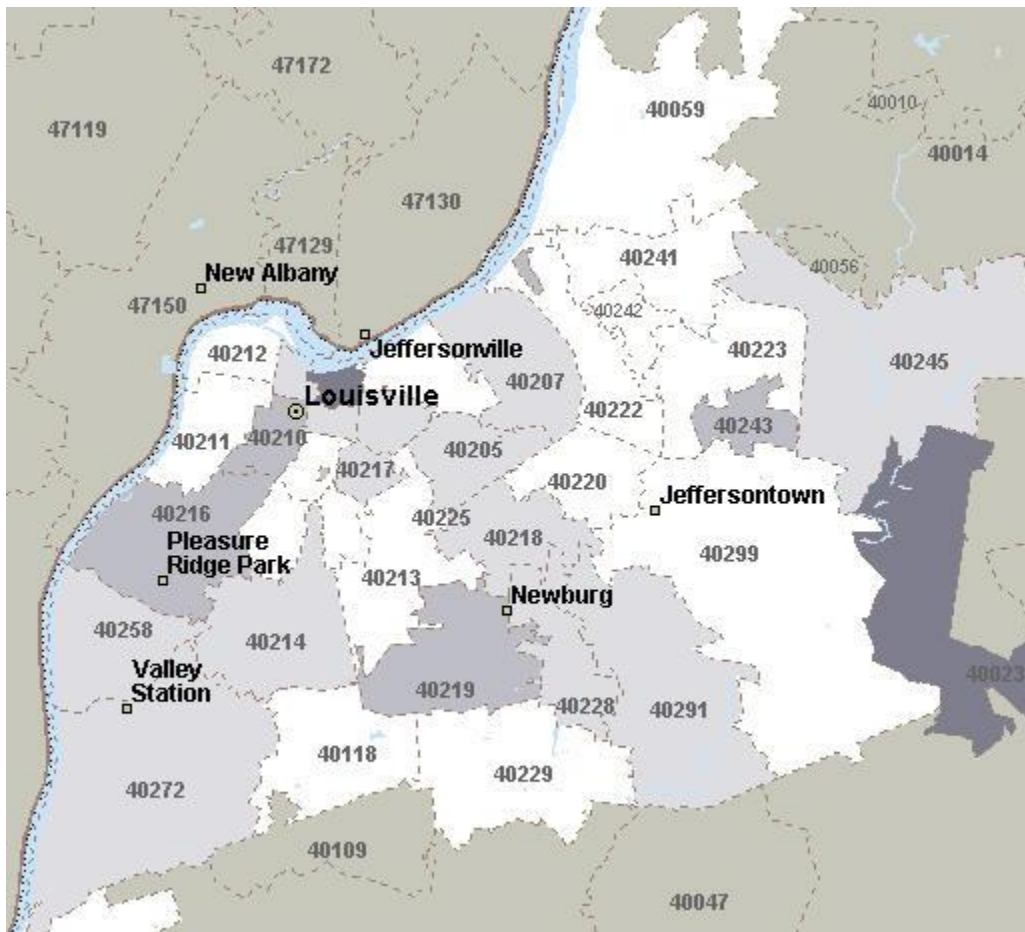


Figure 5 – If there is a medical emergency, I am confident that qualified personnel and equipment will arrive in a timely manner.



As we continue our analysis and turn our attention to satisfaction with EMS we find a slightly different picture. When we consider satisfaction the zip codes on the eastern side of the county emerge as being slightly less satisfied than many other zip codes. Once again, we find a line forming along 40291, 40218, and 40205. This line is consistent with other geographic distributions in this report.

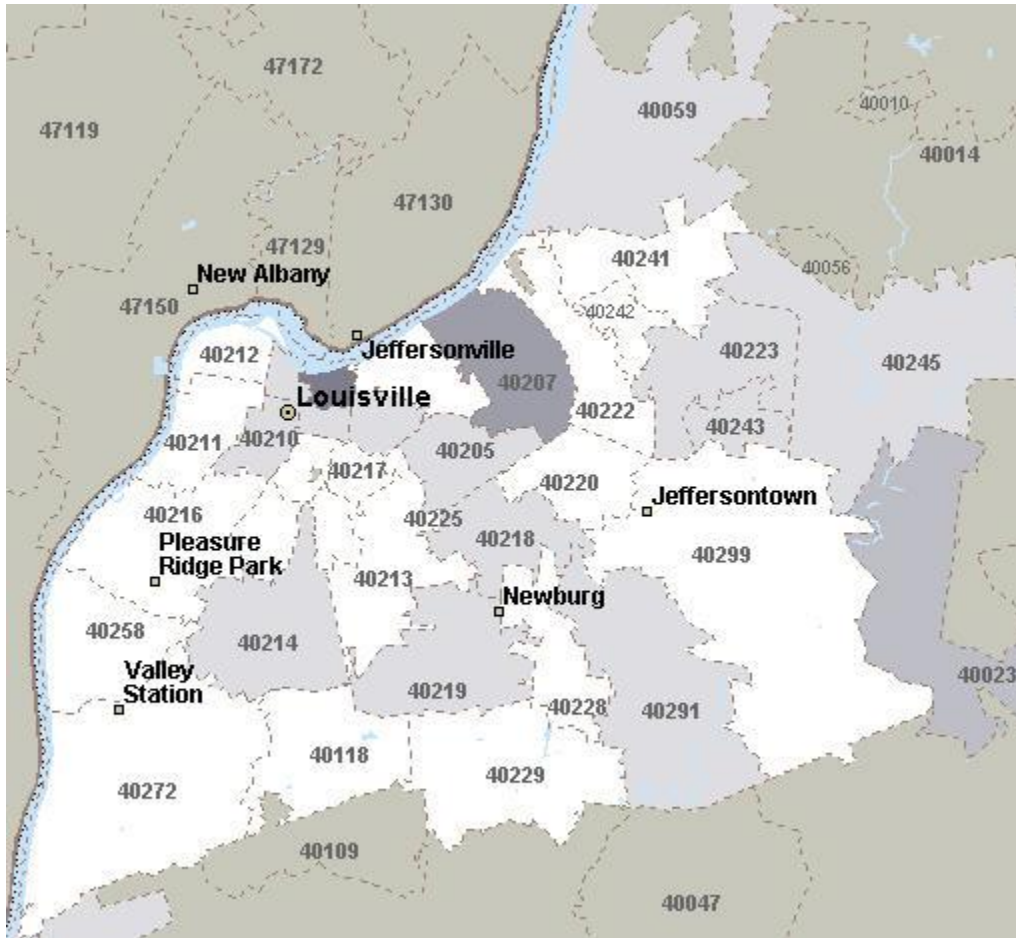


Figure 6 - I am very satisfied with the work performed by the EMS personnel in my area.



## Suggestions for Improvement

Continuing our analysis of EMS we turn our attention to the comments made by the 1,092 respondents. Here again we see that the majority of respondents (73%) could not offer any changes or suggestions for improvement. The next two categories both focused on having faster response (7%) and more service (5%). For both of these categories the comments seem to have a similar sentiment in that the respondents believe there should be more units available to service the Metro and in turn that would provide a quicker response.

Comment Area	% of Respondents
No comment/No change	73%
Quicker response	7%
More EMS	5%
Better training/More Training	3%
Better quality EMS	2%
Better resources	1%
Better pay	1%
Too expensive	1%
Better treatment of citizens	1%
Better street access for EMS	1%

Table 6 – Suggestions to improve EMS services

When we look at the comments for quicker response the comments are consistent with the category title. Some examples are:

- They should make sure that they arrive in the required time when they are contacted.
- Get there on time. Get there in a timely manner.
- Response time but that depends on weather and traffic and other things so it's not necessarily their fault.

The comments for More EMS follow a similar pattern and could be interpreted to relate to faster response time as well. Representative comments for this category include the following:

- We need more of them, there's not enough to cover the whole area.
- More people, there needs to be more ambulances on call.
- They probably need more people to work with and more backups.



An interesting pattern emerges when we stratify and look at those comments that were made by respondents who have used EMS in the past twelve months. Those comments start to take a different tone from the general sentiment and also a different tone when compared to the users of other services.

Comment Area	% of EMS Users
No comment/No change	58%
Quicker response	14%
More EMS	9%
Better treatment of citizens	7%
Better quality equipment	5%
Too expensive	2%
Non EMS Comment	2%
More citizen choice	2%
better pay	1%
Less fire involvement	1%
Medicare	1%

**Table 7 – Suggestions to improve EMS services, by Users of EMS**

While No Comment and Quicker Response continue as our top themes, there are also two categories that both address the way EMS treats the citizens (7%) as well as the quality of the equipment (5%).

Some of the comments made about treatment of the citizens are as follows:

- When a person is in distress and they call EMS they need to be more empathetic and not make them feel like they won't get proper service if they don't go along with what they say.
- They shouldn't be so critical where the people live in and when I needed them they wouldn't bring a stretcher in house so I had to walk outside in the rain.
- They shouldn't have some of the young ones getting ready to get off their shift; they acted as if they didn't want to do their job. Come "more faster" than usual.

Some of the comments related to better equipment included:

- They need a better truck it was very old EMS complained about it themselves.
- EMS should have adequate strength in mobilizing patients; the two female EMS personnel did not have the physical strength to lift her. They had to call the fire dept. to move her.
- The EMS teams have not been capable and have been more of a problem than a help.



## Waste Disposal

Moving away from emergency services, we now explore the Waste Disposal services of the city. To assess satisfaction with the waste disposal services of city (both garbage and recycling), we first asked respondents how their solid waste was collected to get a better understanding of the relationship residents have with their collection services. From there, we asked them specifically how satisfied they are with the services to collect both their garbage and recyclables.

The four areas in which residents were grouped according to their service collection are the following:

- I personally pay a private collector to pick up my garbage.
- My city or neighborhood contracts with a private collector, but I pay that collector directly.
- I pay taxes to my city for garbage collection, which is picked up by a private collector.
- I pay taxes to my city, which provides its own garbage collection services.

For the purposes of this study, private collectors were referenced to the respondent to be collectors such as Waste Management and I.D. The largest concentration of the respondents indicated that they personally pay a private collector for garbage collection, followed by those who pay taxes to their city for city services. Seven percent of them, however, do not know the specifics of their garbage collection.

### Mode to Collect Solid Waste

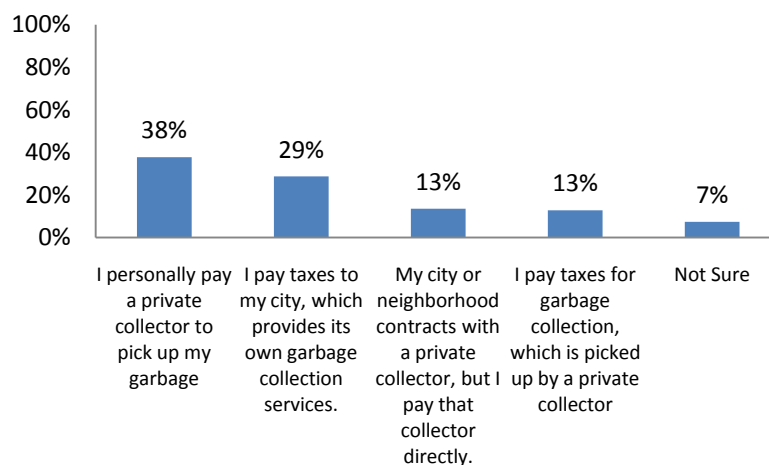


Chart 11 – Mode to Collect Solid Waste



## Satisfaction with Garbage Collection

The overwhelming majority of respondents in the Louisville Metro area indicate that they are highly satisfied with their services to collect their garbage. As the chart below shows, 78.2% of residents are indeed happy with their services (residents were asked to rate their agreement to the statement, “I am very satisfied with the services to dispose of my household waste and yard debris for my residence.”)

### Garbage Collection Satisfaction

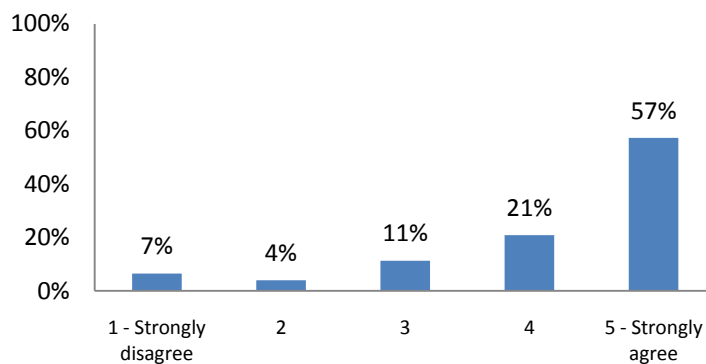


Chart 12 – Garbage Collection Satisfaction

Those who are not satisfied, however, make up 11% of the population, with the remaining 11% apathetic to their services. Upon further analysis, those who are not satisfied typically fall into two specific groupings:

- Those who report to personally pay private collectors to manage their waste are less satisfied (about 10% less satisfied) than the other groupings. Recall that this group is also the largest cluster of residents among the sample.
- The less satisfied respondents are clustered within three zip codes in the county: 40272, 40211, and 40219. A large preponderance within these zip codes indicate that city garbage services and free services be provided them.

While other observational differences exist in the demographic data of the population, such as those who have lived in the Metro area between six and nine years and those who have an annual household income of between \$60,000 and \$79,999 are less satisfied than other groups, the bulleted items above are supported the most within the data.

From here, we will take a closer look at these two patterns.





### Mode of Service Collection Differences

As stated before, those who indicated they must take care of their collection services themselves (both in payment and organizing pick up) are the least satisfied among the population. The table below shows this in greater detail.

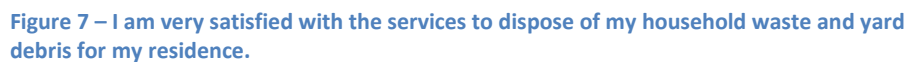
		I am very satisfied with the work of the services to dispose of my household waste and yard debris for my residence.					Total	High Agreement
		1 - Strongly disagree	2	3	4	5 - Strongly agree		
Personally pay private collector	Count	41	22	48	91	204	406	295
	%	10.1%	5.4%	11.8%	22.4%	50.2%	100.0%	72.7%
City/neighborhood contracts private collector, but I pay collector directly	Count	6	5	14	29	90	144	119
	%	4.2%	3.5%	9.7%	20.1%	62.5%	100.0%	82.6%
Pay taxes for collection, which is picked up by private collector	Count	6	3	13	25	90	144	115
	%	4.4%	2.2%	9.2%	18.2%	65.7%	100.0%	79.9%
Pay taxes to city, which provides its own garbage collection services	Count	12	12	41	66	181	312	247
	%	3.8%	3.8%	13.1%	21.2%	58.0%	100.0%	79.2%
Not Sure	Count	5	1	6	13	50	75	63
	%	6.7%	1.3%	8.0%	17.3%	66.7%	100.0%	84.0%
Total	Count	70	43	122	224	615	1074	839
	% Total	6.5%	4.0%	11.4%	20.9%	57.3%	100.0%	78.1%

**Table 8 – Satisfaction with Garbage Collection, by Mode of Service**

What the table also reveals is that not only does this group indicate the lowest rate of high agreement (72.7%), but also the highest rate of disagreement (15.5%), which is an important distinction when controlling for apathetic responses.



The differences that exist geographically center around three zip codes within the county area: 40211, 40219, and 40272.



1. **40219:**

- Free garbage and waste services and a junk pick-up.
- I feel the county residents should get the same services as the city residents. I pay taxes to the city, but I pay extra for garbage. We need to get the same services.
- We still have to pay for garbage. We pay \$60 every other month for garbage, while people in the city don't pay at all.
- We should get the garbage pick-ups.



## 2. 40272:

- Free garbage pick-up.
- In my area there should be Metro city garbage service to pick up my trash so I won't have to pay for it.
- More days that you can dispose of large items.
- We should have our garbage picked up by [the city].
- Centralize the trash pick-ups.
- Free garbage pick-up outside of the city.

Again, while no specific comment area followed the waste-specific questions, residents in these areas did mention garbage services specifically when asked to elaborate upon additional services the city should be providing (which will be discussed in detail later in this report).

### Satisfaction with Recycling

Compared to garbage collection services, the recycling services within the city do not carry the same concern. Still, garbage collection in the city is highly looked upon overall, but 82% of respondents are highly satisfied with the collection of their recyclables. Furthermore, we do not see the variances among demographic groups as we see with garbage collection. What this means is that satisfaction with recycling services is rather consistent across the population, and consistently high at that.

Among the 63% of residents who do receive recycling services, 81.5% of them highly agreed with the statement, "I am very satisfied with the services to collect my recycling items for my residence." Just fewer than 11% of them were not satisfied.

### Recycling Satisfaction

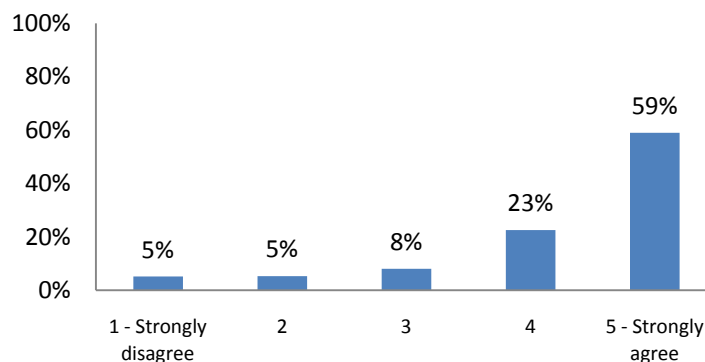


Chart 13 – Recycling Satisfaction



Four zip codes within the city show higher levels of disagreement. These zips are 40272 (recurring from garbage services), 40258, 40212, and 40223.

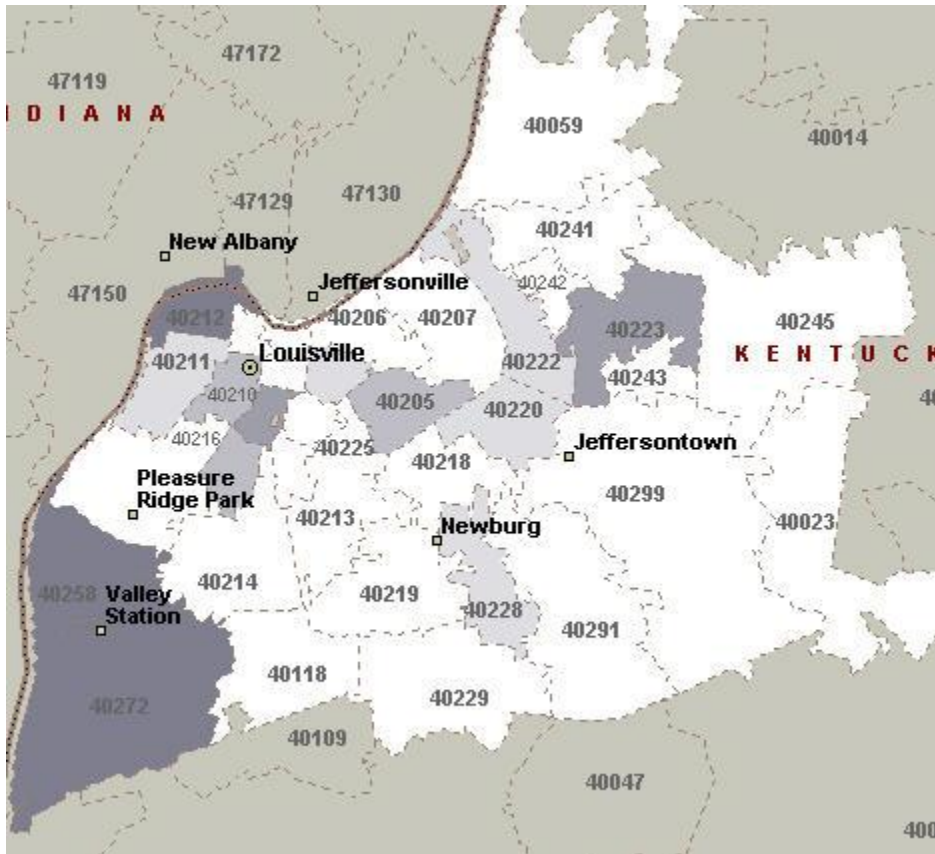


Figure 8 – I am very satisfied with the services to collect my recycling items for my residence.

As the figure above illustrates, the very Southwest portion of the county is less satisfied with recycling services. There is also a high preponderance of residents here who indicate that they take care of their services themselves. Remember that this group was least satisfied among all respondents with garbage collection, and it seems to translating to recycling services as well.

Comments related to this (particularly in the Southwest cluster of 40272 and 40258) indicate that free city services should be provided, similar to what was seen with garbage collection.



## Efficiency of Waste Collection

There is no overarching consensus among the population regarding the efficiency that could be created having just one garbage and recycling hauler performing the collection services for the city.

Respondents were asked if multiple garbage/recycling haulers were performing the weekly pick-ups in their area of residence, and 67.1% indicated that multiple collectors were indeed employed in their area.

Of these respondents, we asked them if it would be more efficient to have just one collector doing the work in their area. There was nearly an even split between those who indicated that it would indeed be more efficient and that it would not be more efficient (46.2% and 40.7%, respectively). The remaining 13% of this sub-population was not sure.

### More efficient to have just one hauler doing pick-ups?

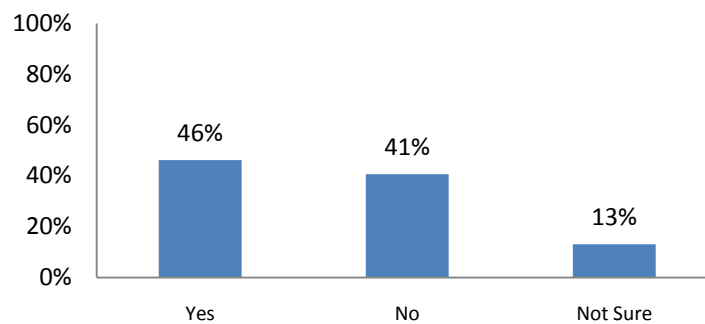


Chart 14 – More efficient to have just one hauler doing garbage & recycling pick-ups?



## Transportation Infrastructure and Services

To assess satisfaction with the transportation services of the city, including public transportation, five specific elements were presented to respondents. Four of these elements were agreement items, while a fifth element aimed at allowing respondents to expand on their opinions of the transportation infrastructure, services, and/or public transportation of the city.

- The condition of the roads in Metro Louisville is good.
- I can get from one area of the city to another in a reasonable amount of time.
- Metro Louisville is an accessible city for pedestrians and cyclists.
- I am very satisfied with public transportation in Louisville.

This last item was followed with another related item, “In the past six months, have you used TARC for any trips?”

Transportation services, more than any other area included in this study, suffer from dissatisfaction among respondents of the city. Specifically when we look at the conditions of the roads, only 36.9% of respondents agreed that the conditions were good in the city. Less than half of them believe that the city is accessible for pedestrians and cyclists, and just over half of them are very satisfied with public transportation. A substantial majority of respondents, however, believe that they can get from one of area of the city to another in a reasonable amount of time.

### Transportation Agreement

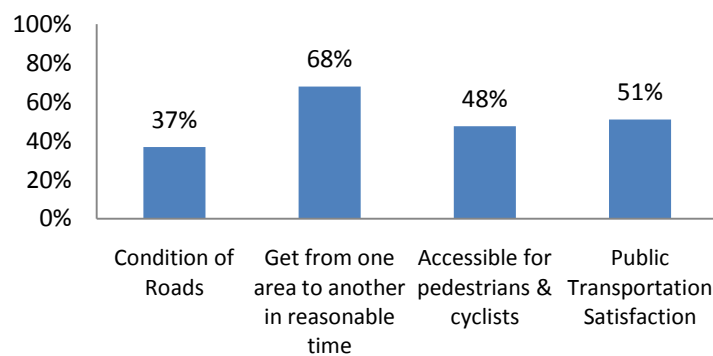


Chart 15 – Transportation Agreement

As with other areas, there are interesting patterns that emerge once we begin looking at demographic differences and comments from the respondents.



## Condition of Roads

Just under two-thirds of respondents indicated something other than highly agree to the conditions of the roads are good within the city. More specifically, 38% of respondents indicated a 3 on the 5-point agreement scale (indicating a level of apathy or uncertainty), while 25% disagree with the statement. This area received one of the higher preponderances of disagreement within the entire study, which begs the question as to who specifically is concerned with the roads.

## Length of Residence

There is one subgroup of the population who is much more satisfied regarding the condition of the roads. Those respondents who have lived in Metro Louisville less than one year show a higher rate of agreement to the statement, "The condition of the roads in Metro Louisville is good."

		The condition of the roads in Metro Louisville is good.					Total	High Agreement
		1 - Strongly disagree	2	3	4	5 - Strongly agree		
Less than 1 year	Count	0	2	1	4	5	12	9
	% within Residence	.0%	16.7%	8.3%	33.3%	41.7%	100.0%	75.0%
1 to 5 years	Count	8	5	16	9	7	45	16
	% within Residence	17.8%	11.1%	35.6%	20.0%	15.6%	100.0%	35.6%
6 to 9 years	Count	1	6	19	15	4	45	19
	% within Residence	2.2%	13.3%	42.2%	33.3%	8.9%	100.0%	42.2%
10 to 15 years	Count	8	8	29	15	6	66	21
	% within Residence	12.1%	12.1%	43.9%	22.7%	9.1%	100.0%	31.8%
More than 15 years	Count	127	109	342	234	100	912	334
	% within Residence	13.9%	12.0%	37.5%	25.7%	11.0%	100.0%	36.6%
Total	Count	144	130	407	277	122	1080	399
	% Total	13.3%	12.0%	37.7%	25.6%	11.3%	100.0%	36.9%

**Table 9 – The condition of the roads in Metro Louisville is good, by Length of Residence**

It is important to note that while those who have lived in the city only for a short while (less than one year) are indeed the most impressed with the conditions of the roads, they make up only a very small percentage of the overall sample. Nevertheless, this is some indication of *perceptions* of road conditions of the city, as affected by length of residence.



### *Geographic Differences*

From the map below, we see that a large area of the county has middling perceptions regarding the condition of the roads throughout the city. However, four zip codes stand out as having a high preponderance of residents unhappy with the conditions. These zips include 40216, 40215, 40220, and 40228.

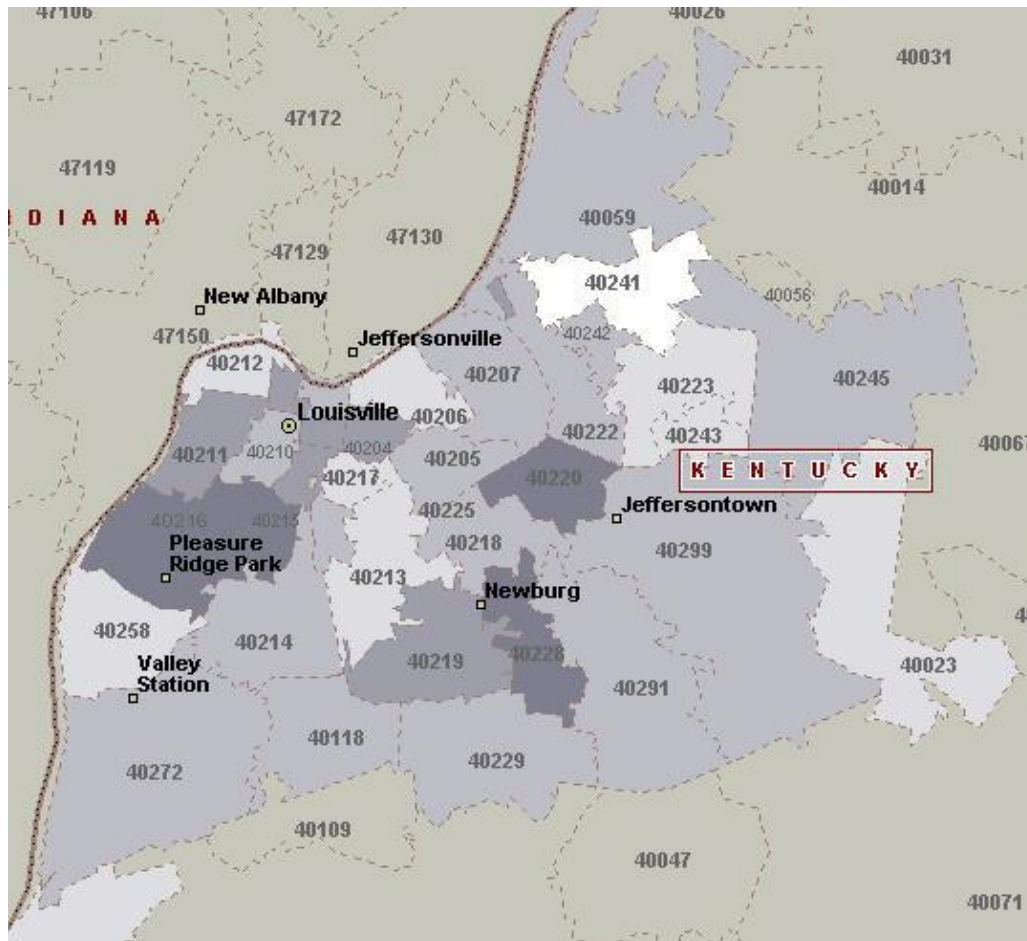


Figure 9 – The condition of the roads in Metro Louisville is good.





## Getting Around the City

Two components of transportation incorporate this section of the ability to get around the city:

- I can get from one area of the city to another in a reasonable amount of time.
- Metro Louisville is an accessible city for pedestrians and cyclists.

This area is interesting in the sense that in terms of getting from one area of the city to another, residents feel that they can do so in a reasonable amount of time. Some 68% of respondents indicated high agreement with this. However, they do not necessarily believe that the city is accessible for pedestrians and cyclists, as less than half (48%) of residents highly agree that pedestrians and cyclists are accommodated by the transportation infrastructure of the city.

## Geographic Differences

Many of the areas of concern regarding getting from one place to another within the city in a reasonable amount of time are not concerned about the city being an accessible place for pedestrians and cyclists. There is not much disagreement, as the figure below shows, throughout the city aside from 40272 and 40202.

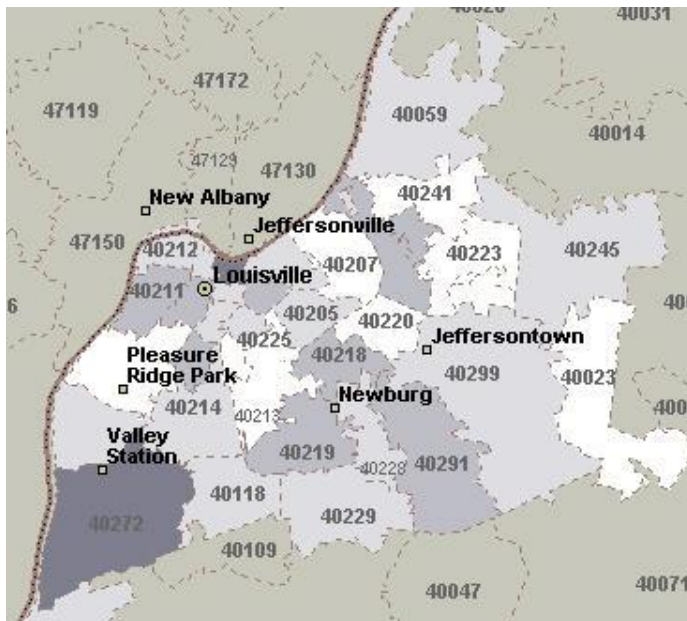


Figure 10 – I can get from one area of the city to another in a reasonable amount of time.



Yet when we look at the accessibility for pedestrians and cyclists, much of the northern and central parts of the county show a level of disagreement not present when referencing the time it takes to get around the county.

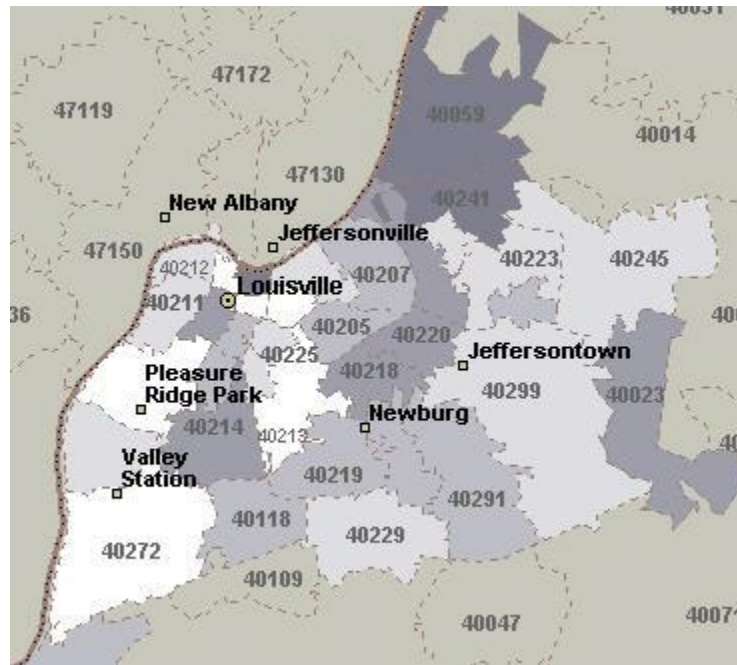


Figure 11 – Metro Louisville is an accessible city for pedestrians and cyclists.

### *Income and Racial Differences for Accessibility*

Residents have differing levels of agreement for the accessibility for pedestrians and cyclists, based along income and racial lines. In short, as income increases, the level of agreement regarding accessibility decreases. Also, Caucasians have much lower levels of agreement than African Americans in the city. Namely, only 45.5% of Caucasian respondents agree that they city is an accessible place for pedestrians and cyclists, while 63.3% of African Americans do.

To put income's role on opinions towards accessibility into a better perspective, 62.1% of residents making less than \$20,000 annually agree that the city is accessible to pedestrians and cyclists. Only 35.5% of those making over \$100,000 believe so. There is a steady decrease in agreement as income increases (with the exception of the \$80,000 to \$99,999 income category).



### *Improving the Ability to Get Around the City*

While the majority of comments suggesting how to improve transportation in the city pertained to public transportation, there are some comments that suggest ways to better improve the flow of traffic to help ease the ability to get from one area to another, namely adding and syncing stop lights throughout the Metro area, but these comments were not overwhelming in quantity. To be clear, over-two thirds of respondents feel that it is easy to get from one area to another, so the small amount of comments pertaining to such is not surprising.

Additionally, some suggest adding more bike lanes throughout the city to create a more accessible area for cyclists.



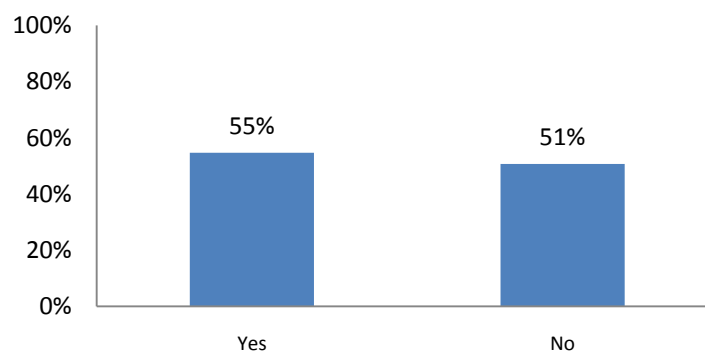
## Public Transportation

There is a high percentage of respondents who indicated that they are not satisfied with the public transportation of the city (specifically, 24% of the respondents are not).

What is interesting about the perceptions of the public transportation, however, is that they vary across many demographic lines (more so than in other areas of this study). Additionally, when asked to elaborate on how transportation in the city could be improved, most comments allude to the public transport services of the area.

But before going into these differences, it is important to note that of the respondents who participated in this study, only 15% of them indicated that they have used TARC in the past six months. However, if we look at satisfaction by those who do ride TARC and those who do not, we see that satisfaction with public transportation does not vary significantly between the two groups.

**Public Transportation Satisfaction (by Ridership of TARC in the past six months)**



**Chart 16 – Public Transportation Satisfaction, by Ridership**

The lack of differences that exist between those who do ride TARC and those who do not also extends to the rates of dissatisfaction and apathy among the respondents. From here, we will look at the differences in satisfaction that exist between different demographic groups.



### *Geographic Differences*

When we look at the areas of the city that are less satisfied with public transportation, we begin to see a pattern of geographical distance from the central portion of the area. Namely, the 40059/40241 zip codes, the 40023 zip code, and the 40272 zip code all are less satisfied with public transportation than average.

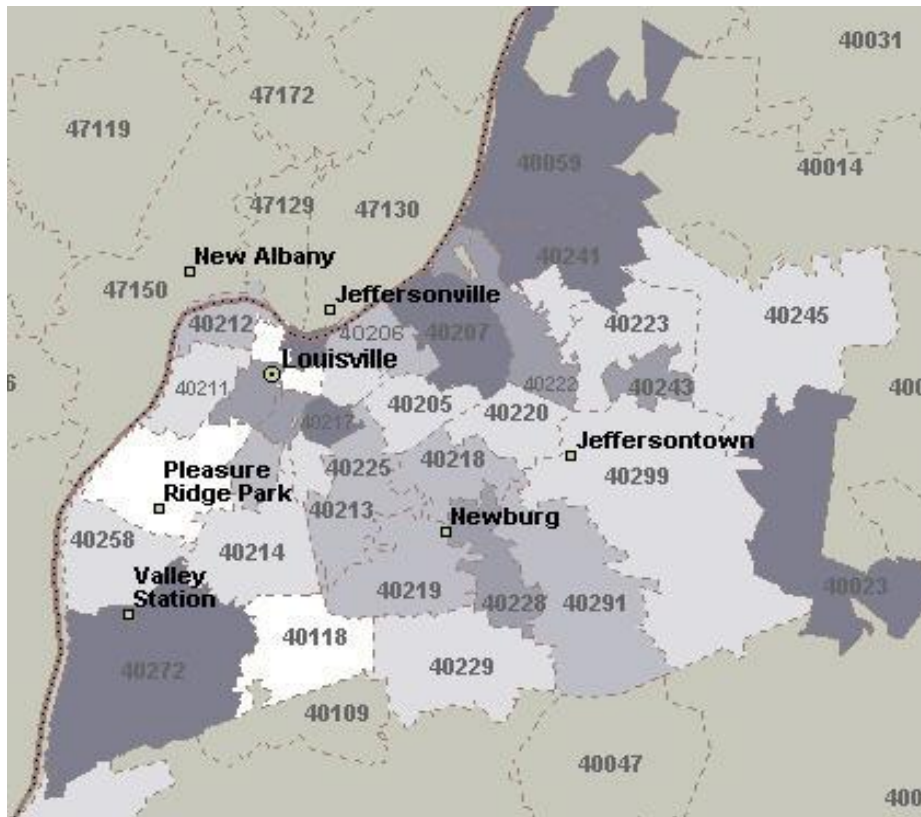


Figure 12 – I am very satisfied with the public transportation in Metro Louisville.

### *Income and Racial Differences*

The differences between income categories of respondents and by race are rather staggering and, in the case of income, with a clear pattern emerging. Referencing income, as income increases, satisfaction with public transportation decreases. In the case of race, African Americans are much more likely to be satisfied with public transportation than Caucasians.

More specifically, there is an 18% disparity that exists between the scores given for African American and Caucasian satisfaction with public transportation. While 63% of African American residents are very satisfied with public transportation, only 45% of Caucasian residents are.



When we look at the annual household income of the population, there is a clear pattern that emerges. Not only is there a very large disparity in satisfaction among those making less \$20,000 annually and those who make over \$100,000 annually (62.1% compared to 35.5%), but also as income increases, satisfaction decreases. This negative relationship holds true for all income categories aside from the \$80,000 to \$99,999 income range.

		I am very satisfied with public transportation in Metro Louisville.					Total	High Agreement
		1 - Strongly disagree	2	3	4	5 - Strongly agree		
Under \$20,000	Count	15	13	33	44	56	161	100
	% within Income	9.3%	8.1%	20.5%	27.3%	34.8%	100.0%	62.1%
\$20,000 - \$39,999	Count	18	18	45	42	45	168	87
	% within Income	10.7%	10.7%	26.8%	25.0%	26.8%	100.0%	51.8%
\$40,000 - \$59,999	Count	11	19	44	43	21	138	64
	% within Income	8.0%	13.8%	31.9%	31.2%	15.2%	100.0%	46.4%
\$60,000 - \$79,999	Count	10	14	40	21	15	100	36
	% within Income	10.0%	14.0%	40.0%	21.0%	15.0%	100.0%	36.0%
\$80,000 - \$99,999	Count	2	6	20	11	6	45	17
	% within Income	4.4%	13.3%	44.4%	24.4%	13.3%	100.0%	37.8%
\$100,000 or more	Count	12	24	33	31	7	107	38
	% within Income	11.2%	22.4%	30.8%	29.0%	6.5%	100.0%	35.5%
Total	Count	68	94	215	192	150	719	342
	% Total	9.5%	13.1%	29.9%	26.7%	20.9%	100.0%	47.6%

**Table 10 – I am very satisfied with public transportation in Metro Louisville, by Income**

To better understand why this disparity and negative pattern exists, we sought to gain a better understanding of those who actually utilize public transportation. Namely, we find that those who utilize TARC are more likely to be in the lower income categories of the population. Specifically, 23% of those who make under \$40,000 annually have utilized TARC in the past six months, compared to only 12% of those who make \$80,000 or more.

Furthermore, as may be expected, the needs and desires of residents within different income brackets differ. For those who make more than \$80,000, light rail is a much larger concern than what is seen among lower income respondents. For them, a more practical and accommodating bussing system is among their concerns for transportation.



The two patterns seen within race and income also hold true when overlaying the two demographics on satisfaction. Namely, within each income category, African Americans are typically more satisfied with public transportation than Caucasian residents.

		I am very satisfied with public transportation in Metro Louisville.					
		1 - Strongly disagree	2	3	4	5 - Strongly agree	High Agreement
Under \$20,000	Afr. Am.	11.1%	0.0%	13.9%	22.2%	52.8%	75.0%
	White	9.4%	7.1%	25.9%	23.5%	34.1%	57.6%
\$20,000 - \$39,999	Afr. Am.	6.3%	9.4%	12.5%	34.4%	37.5%	71.9%
	White	18.8%	7.3%	20.8%	32.3%	20.8%	53.1%
\$40,000 - \$59,999	Afr. Am.	7.7%	7.7%	23.1%	38.5%	23.1%	61.5%
	White	17.6%	10.6%	24.7%	25.9%	21.2%	47.1%
\$60,000 - \$79,999	Afr. Am.	0.0%	0.0%	42.9%	28.6%	28.6%	57.1%
	White	8.8%	15.8%	33.3%	21.1%	21.1%	42.1%
\$80,000 - \$99,999	Afr. Am.	0.0%	0.0%	50.0%	12.5%	37.5%	50.0%
	White	18.5%	3.7%	22.2%	44.4%	11.1%	55.6%
\$100,000 or more	Afr. Am.	0.0%	16.7%	33.3%	33.3%	16.7%	50.0%
	White	15.1%	12.3%	30.1%	32.9%	9.6%	42.5%

Table 11 – I am very satisfied with public transportation in Metro Louisville, by Income and Race

### Improving Public Transportation

Respondents were asked, “What one change, if any, should be made to the transportation infrastructure, services, or public transportation of the city?” While this question was open to all areas of transportation in Metro Louisville, many respondents commented on public transportation specifically. It was already mentioned that light rail is an area of concern (particularly the addition of it), but other suggestions also emerged. More bus stops was commonly suggested, along with more bus routes as well.

- Running buses more often during rush hour.
- We need to find a way to have more public transportation and have a way to where they need to go.
- They need more buses out there, and more on the side streets.
- More shelters. More routes.
- We need more buses put on different routes. More people would ride the buses and it would cut down the pollution.
- Maybe they should come out farther into the county than they do.



## Suggestions to Improve Transportation

Just as with other service areas, respondents were asked to offer their own suggestions on how the transportation infrastructure and services, including public transportation, could be improved. Also, as with other areas, the largest concentration of respondents could not suggest any changes. However, this was not the majority, as only 46% of respondents had no comment.

Among those who did comment, public transportation was a big concern. Some 21% of all respondents mentioned more routes and busses as an area of improvement. An additional eight percent mentioned light rail. To elaborate a previously mentioned insight, those who mentioned light rail and a general rail system were typically higher income residents. Lower income residents, however, usually commented on the more tangible, “everyday” concerns regarding public transportation, such as more routes, more and improved bus stops, and shorter routes. In short, those who are more likely to utilize public transportation mentioned solutions to the current system of which they are patrons.

Because this area of suggestions was left unbounded for comments (transportation in general), it may be expected to see a large array of differing comments, but this was not the case. Additionally, only one percent of respondents mentioned anything about the bridges proposition for the city.

Comment Area	% of Comments
No change/No comment	46%
More routes/busses	21%
Rail system	8%
Improve Roads	3%
Be on time	2%
Longer operating hours	2%
Lower cost	1%
Improve Traffic Lights	1%
More bike routes	1%
Improve Safety	1%
More access to information	1%
Shorter Routes	1%
Less waste/More cost efficient	1%
Improve stops/pick ups	1%
Improve handicap services	1%
More bridges	1%
Improve highways	1%

Table 12 – Suggestions to improve transportation?





## **City and Merger Results**

**Merger Awareness, Services Awareness,  
Overall Satisfaction**



## Awareness of Merger

Respondents were asked a battery of questions to assess their level of awareness regarding the merger that took place in January of 2003. Whereas the previous questions in the survey aimed at assessing specific services, these questions aimed to gain a better understanding of how well understood the merger and its components are (and were at the time the merger took place) in the city. Three questions were posed to respondents, whereby they were instructed to answer yes, no, or not sure:

- Are you aware that the City of Louisville and Jefferson County merged in January 2003?
- Are you aware that the small cities and fire protection districts within the county are not part of the new merged government?
- Are you aware that residents of Metro Louisville receive different services for which they pay different rates of taxes?

Overall, there is a very high level of awareness of the merger, particularly at the broad level. However, there is less awareness about the specifics of the merger, as shown below.

### Awareness of Merger ("Yes" Responses)

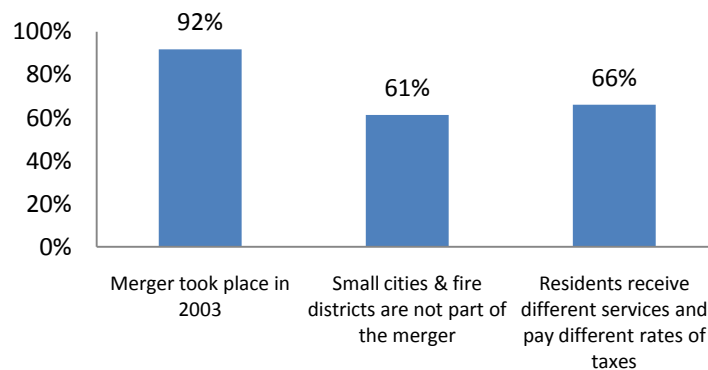


Chart 17 – Awareness of Merger



### Demographic Differences

While it may not come as a surprise, there are indeed differences in awareness in terms of both length of residence in Metro Louisville and age. However, there also differences along racial lines that may be less expected. Also, lower income residents are less aware of the specifics behind the merger than higher income residents.

Only 48.6% of respondents who are 26 years and younger are aware that the city of Louisville and Jefferson County merged in 2003. Keeping in mind that these residents were quite young when the merger was voted on and subsequently enacted, this may not be such a surprise. What becomes more interesting, however, is the relationship between age and awareness of specifics about the merger. Awareness among the youngest respondents is consistently the lowest among any group, but once you move above that age category, the awareness becomes more sporadic, particularly regarding the services and tax structure of the merger.

		Awareness of Merger (Yes Responses)		
		Small cities & fire are not part of merger	Residents receive different services/taxes	Merger took place in 2003
26 years and Under	Count	12	16	17
	%	34.3%	45.7%	48.6%
27 years to 35 years	Count	20	29	43
	%	37.0%	53.7%	79.6%
36 years to 50 years	Count	98	113	160
	%	53.8%	62.1%	87.9%
51 years to 65 years	Count	269	292	385
	%	67.8%	73.6%	97.0%
66 years or Older	Count	249	251	370
	%	63.0%	63.5%	93.7%

Table 13 – Awareness of Merger, by Age

Length of residence also shows a pattern of awareness, as there is a clear increase of awareness as the length of residence in the city increases. This occurs across the three awareness questions that were asked. This demographic then proves to be more predictable than age.



While racial differences are not present in overall awareness (that the merger did take place in 2003), it is interesting to note that there are considerable differences that exist between African Americans and Caucasians in term of their awareness of the more specific details of the merger.

		Awareness of Merger (Yes Responses)		
		Small cities & fire are not part of merger	Residents receive different services/taxes	Merger took place in 2003
Black or African American	Count	68	87	137
	%	44.7%	57.2%	90.1%
White	Count	554	557	803
	%	64.6%	67.3%	93.7%

**Table 14 – Awareness of Merger, by Race**

While there are indeed differences between various groups in terms of merger awareness, and awareness within certain groups is certainly low, overall knowledge of the merger taking place is quite high. This shows when we aggregate the results of the entire population of the Louisville area.



## City Satisfaction

Immediately prior to asking the respondents a series of demographic questions for classification and stratification purposes the respondents were asked to indicate their overall satisfaction with the ability of Metro Louisville to meet their needs.

Specifically, the following element was posed to the respondents:

- Overall, how satisfied are you with Metro Louisville's ability to serve the needs of its citizens?

For this question the scale was changed from a 5-point agreement scale to a 7-point satisfaction scale. For this scale, a 1 represented not at all satisfied and a 7 represented extremely satisfied.

There are several common methods for calculating overall satisfaction scores. We typically recommend one of two versions of top-box scoring. For each of these methods the sum is taken for either the percentage of respondents who indicated a 6 or a 7 or the sum of respondents is taken for those who indicated a 5, 6, or 7. The first methodology generates a score for high satisfaction and the second generates a score known simply as satisfaction.

### Overall Satisfaction

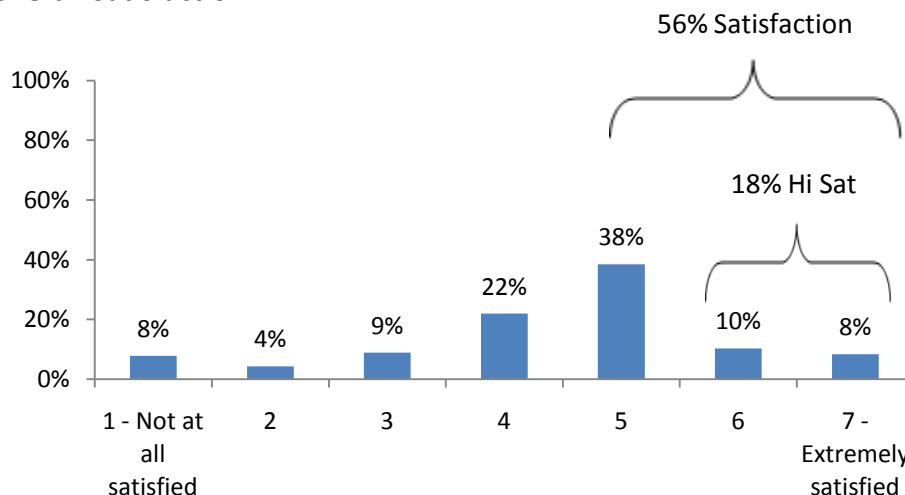


Chart 18 – Overall Satisfaction

Based on the information in the chart above we see that when we use either of those scoring methods we generate a satisfaction score of 56% and a high satisfaction score of 18%.



## Differences Across the Residents of the Metro

When we look at the various constituencies that reside within the Metro we find a remarkably high degree of similarity across many of the strata for this measurement. For instance, the scores indicated by males and females are within 0.6 points for satisfaction and 1.2 points for high satisfaction. African American respondents and Caucasian respondents indicated scores that are within two-points of each other for both measures. There is a slight variation based on the scores indicated by the different age groups where those under 26 years of age indicated scores that were higher than the other age groups. However the respondents from 27 on up were remarkably similar in their responses. Analyses for length of residence and income revealed comparable similarities.

## Further Analysis

This high satisfaction score is considered unusually low. To gain a further understanding as to what is driving this low score we need to focus our attention on the respondents who did not indicate higher satisfaction scores. When we perform this analysis we find that there are 12% of respondents who indicated a one or two on the satisfaction scale and an additional 9% who indicated a three. These respondents represent the least satisfied of the constituents.

When we stratify the results to focus on these individuals we find that their requests for additional services are incredibly diverse. Some examples include: centralized garbage pickup, noise control for barking dogs, additional police officer, additional busses, better budgeting, more public pools in the summer, better road clearing of snow in winter, light rail, street lights, local arts, and many others. Within the strata of individuals who are the least satisfied, there is not a clear theme with the types of services they feel would meet their needs.

There is an unusually large concentration of respondents (60%) who indicated a score of 4 or 5 on the satisfaction scale. Typically scores in this range are an indication of apathy or disengagement. Given the results heretofore in this report, this is not a large surprise. However, when compared with other satisfaction studies this result would be considered unusual.



### *Satisfaction by Region*

Continuing our analysis of the satisfaction scores, we have the average satisfaction score for each zip code mapped out below. From this map we can see that the majority of the zip codes have low averages for satisfaction. The exceptions to this rule seem to be 40212, 40213, 40215, 40220, and 40241.

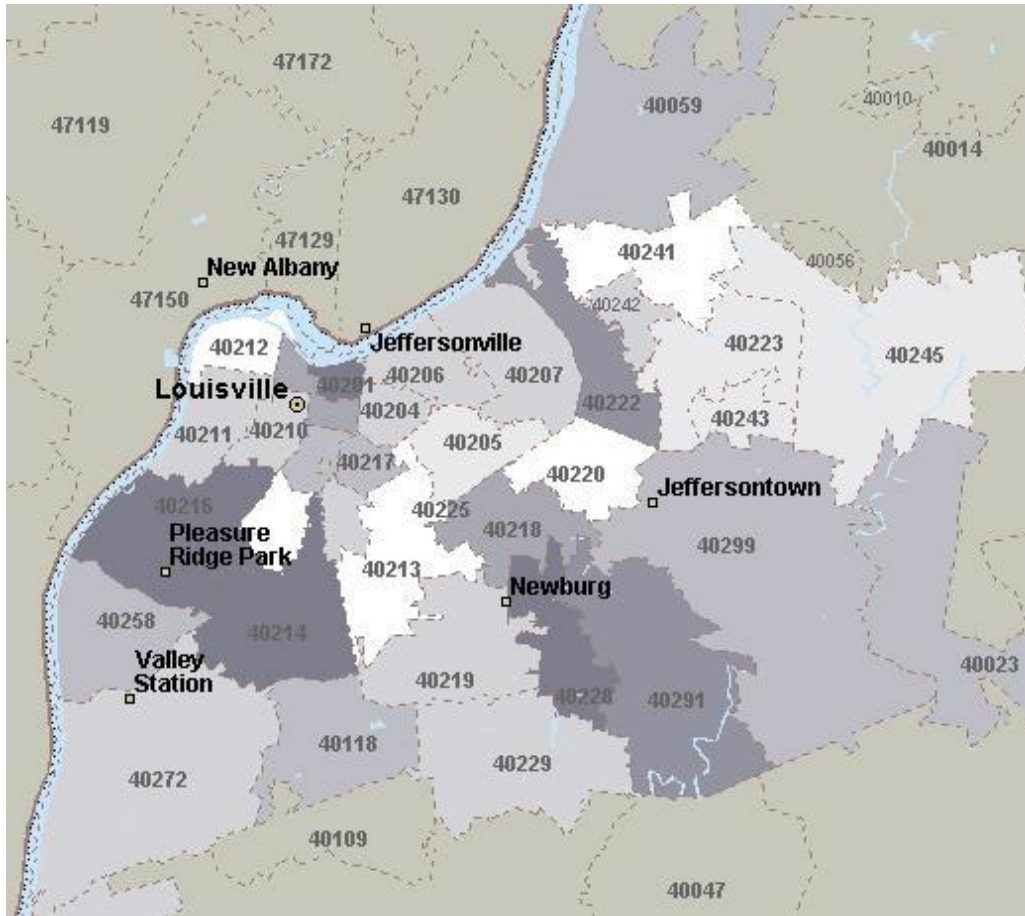


Figure 13 – Overall, how satisfied are you with Metro Louisville’s ability to serve the needs of its citizens?



## Additional Services

Respondents were asked if they think additional services should be provided to the residents of Metro Louisville by its government. Furthermore, if they did have suggestions, they were then asked if they would be willing to pay for such additional services.

Of the 1,092 respondents who participated in this study, just over 4 in 10 of them (43%), believed that additional services should be offered. Furthermore, of those who do desire additional services, nearly half of those, 47.7%, would be willing to pay for these services. Nearly as many would not be willing to pay (44.9%), and the remaining 7.4% are not sure about paying.

### Would you be willing to pay for additional services?

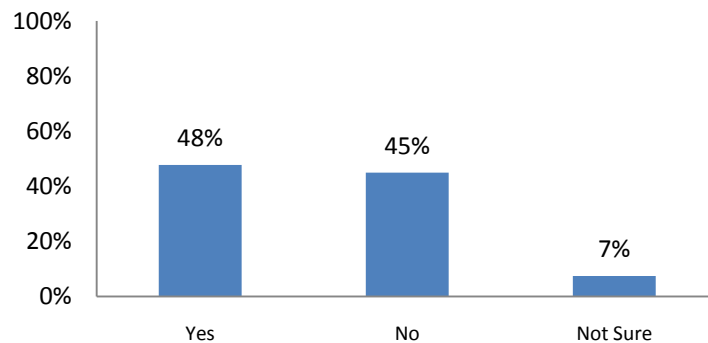


Chart 19 – Would you be willing to pay for additional services?

From here, we will discuss these services that respondents commented on, separated by services that they indicated they would be for and services not willing to pay for.





## Services – Willing to Pay For

While there are a wide array of suggestions for services that city government should be providing, there are common threads that emerge regarding services residents are willing to pay for. Specifically, public transportation and garbage services become prevalent in terms of additional services for residents.

We have seen in previous discussions that there is indeed a great desire for garbage services (solid waste and recycling) to be extended county-wide. Remember that those respondents who must take care of organizing and paying for solid waste pick-up were the most dissatisfied in terms of garbage collection. This perhaps has translated in their desire to have these additional services extended to their residence.

In total, some 22% of respondents would like to see additional services added to the public transportation system in the city. These include more routes and busses (11%), an added light rail system (9%), and improved handicap services (2%).

Comment Area	% of Comments
Public Transportation (More Routes / Busses)	11%
Public Transportation (Rail System)	9%
Garbage (Fully County Coverage)	6%
Garbage (More Recycling Services)	4%
Garbage (More Junk Pick-ups)	3%
City/County Services Consistency	2%
Public Transportation (Improve Handicap Services)	2%
Traffic (More Bridges)	2%

Table 15 – Additional Services, Willing to Pay



### Services – Not Willing to Pay For

Of course, there are just as many services respondents requested for the city to add that they are not willing to pay for (or are unsure about their willingness). Additionally, the variety of these suggestions is just as great as in those services respondents are willing to pay for.

Interestingly, though, many of the requests for additional services are the same between those would be willing to pay and those that would not. Namely, public transportation and solid waste services show up as something that is wanted but respondents are not willing to pay for.

But before elaborating on this, there are of course services that residents perhaps feel should be afforded them without any additional costs, such as more sidewalks and more bike lanes throughout the city. Additionally, two percent of these respondents feel that improved drainage from MSD should be provided, and improved traffic lights and snow removal.

To return to this issue of services that seem to be split on residents' willingness to pay extra for, more routes and busses for public transportation were the more commonly cited service. Thus, while this is a much desired service to be added, there is not a consensus on respondents' willingness to pay. A similar situation arises with full county coverage of garbage services.

Comment Area	% of Comments
Public Transportation (More Routes / Busses)	13%
Garbage (Full County Coverage)	7%
Garbage (more junk pickups)	4%
Public Transportation (Rail System)	3%
City/County Consistency	3%
MSD (improve drainage)	2%
Traffic (improve roads)	2%
Garbage (more recycling services)	2%
Lower taxes	2%
More sidewalks	2%
Traffic (improve and add traffic lights)	2%
Traffic (snow removal)	2%
More bike routes	2%

Table 16 – Additional Services, Not Willing to Pay

It is important to note that because nearly an equal number of respondents indicated willingness to pay vs. unwillingness to pay, the numeric values within each category are comparable which enables a comparison between services across the two groups.



## Appendix



The following Appendix of tables shows specific results of each question within this study. They are organized by respondent demographics, which are as follows:

1. Respondent Race
2. Respondent Age (condensed into age categories)
3. Respondent Gender
4. Respondent Annual Household Income
5. Length of Residence in the Louisville area
6. Respondent Zip Code of Residence

Each question is reported in tabular format, as they are reported within each of the demographic groups. Total respondent results are also included in each table for overall reference to the population statistics.

The purpose of this appendix is for reference, but should be understood as individual groups existing within the larger population. Conclusions from them, then, should be carefully drawn within the context of the overall sample of respondents.

## RESULTS BY RACE CATEGORY

### Race \* I feel all members of my family are safe in my neighborhood

			I feel all members of my family are safe in my neighborhood						
			1 - Strongly disagree	2	3	4	5 - Strongly agree	Total	High Agreement
Race of Respondent	American Indian/Alaska Native	Count	3	0	2	3	3	11	6
		% within Race	27.3%	.0%	18.2%	27.3%	27.3%	100.0%	54.5%
	Asian	Count	0	0	0	2	1	3	3
		% within Race	.0%	.0%	.0%	66.7%	33.3%	100.0%	100.0%
	Black or African American	Count	22	5	30	33	59	149	92
		% within Race	14.8%	3.4%	20.1%	22.1%	39.6%	100.0%	61.7%
	Hispanic/Latino	Count	0	1	1	0	4	6	4
		% within Race	.0%	16.7%	16.7%	.0%	66.7%	100.0%	66.7%
	White	Count	41	39	151	246	373	850	619
		% within Race	4.8%	4.6%	17.8%	28.9%	43.9%	100.0%	72.8%
Other	Count	1	3	3	8	13	28	21	
	% within Race	3.6%	10.7%	10.7%	28.6%	46.4%	100.0%	75.0%	
Total		Count	67	48	187	292	453	1047	745
		% Total	6.4%	4.6%	17.9%	27.9%	43.3%	100.0%	71.2%

### Race \* In general, Metro Louisville is a safe place to live.

			In general, Metro Louisville is a safe place to live.						
			1 - Strongly disagree	2	3	4	5 - Strongly agree	Total	High Agreement
Race of Respondent	American Indian/Alaska Native	Count	4	2	1	2	3	12	5
		% within Race	33.3%	16.7%	8.3%	16.7%	25.0%	100.0%	41.7%
	Asian	Count	0	0	1	1	1	3	2
		% within Race	.0%	.0%	33.3%	33.3%	33.3%	100.0%	66.7%
	Black or African American	Count	16	10	35	53	37	151	90
		% within Race	10.6%	6.6%	23.2%	35.1%	24.5%	100.0%	59.6%
	Hispanic/Latino	Count	0	1	0	1	3	5	4
		% within Race	.0%	20.0%	.0%	20.0%	60.0%	100.0%	80.0%
	White	Count	45	72	249	283	188	837	471
		% within Race	5.4%	8.6%	29.7%	33.8%	22.5%	100.0%	56.3%
Other	Count	3	5	3	11	4	26	15	
	% within Race	11.5%	19.2%	11.5%	42.3%	15.4%	100.0%	57.7%	
Total	Count	68	90	289	351	236	1034	587	
	% Total	6.6%	8.7%	27.9%	33.9%	22.8%	100.0%	56.8%	

## RESULTS BY RACE CATEGORY

### Race \* I am very satisfied with the work of the police in my area.

			I am very satisfied with the work of the police in my area.					Total	High Agreement
			1 - Strongly disagree	2	3	4	5 - Strongly agree		
Race of Respondent	American Indian/Alaska Native	Count	2	0	1	3	6	12	9
		% within Race	16.7%	.0%	8.3%	25.0%	50.0%	100.0%	75.0%
	Asian	Count	0	0	1	1	1	3	2
		% within Race	.0%	.0%	33.3%	33.3%	33.3%	100.0%	66.7%
	Black or African American	Count	24	11	21	37	58	151	95
		% within Race	15.9%	7.3%	13.9%	24.5%	38.4%	100.0%	62.9%
	Hispanic/Latino	Count	0	0	2	2	2	6	4
		% within Race	.0%	.0%	33.3%	33.3%	33.3%	100.0%	66.7%
	White	Count	50	38	147	248	354	837	602
		% within Race	6.0%	4.5%	17.6%	29.6%	42.3%	100.0%	71.9%
Other	Count	2	1	5	8	11	27	19	
	% within Race	7.4%	3.7%	18.5%	29.6%	40.7%	100.0%	70.4%	
Total		Count	78	50	177	299	432	1036	731
		% Total	7.5%	4.8%	17.1%	28.9%	41.7%	100.0%	70.6%

### Race \* If there is a fire emergency, I am confident that qualified personnel and equipment will arrive in a timely manner.

			If there is a fire emergency, I am confident that qualified personnel and equipment will arrive in a timely manner.					Total	High Agreement
			1 - Strongly disagree	2	3	4	5 - Strongly agree		
Race of Respondent	American Indian/Alaska Native	Count	1	0	2	3	6	12	9
		% within Race	8.3%	.0%	16.7%	25.0%	50.0%	100.0%	75.0%
	Asian	Count	0	0	0	2	1	3	3
		% within Race	.0%	.0%	.0%	66.7%	33.3%	100.0%	100.0%
	Black or African American	Count	7	4	8	31	99	149	130
		% within Race	4.7%	2.7%	5.4%	20.8%	66.4%	100.0%	87.2%
	Hispanic/Latino	Count	0	0	0	1	5	6	6
		% within Race	.0%	.0%	.0%	16.7%	83.3%	100.0%	100.0%
	White	Count	20	16	48	157	592	833	749
		% within Race	2.4%	1.9%	5.8%	18.8%	71.1%	100.0%	89.9%
Other	Count	0	1	4	6	17	28	23	
	% within Race	.0%	3.6%	14.3%	21.4%	60.7%	100.0%	82.1%	
Total		Count	28	21	62	200	720	1031	920
		% Total	2.7%	2.0%	6.0%	19.4%	69.8%	100.0%	89.2%

## RESULTS BY RACE CATEGORY

### Race \* I am very satisfied with the work performed by the fire personnel in my area.

			I am very satisfied with the work performed by the fire personnel in my area.					Total	High Agreement
			1 - Strongly disagree	2	3	4	5 - Strongly agree		
Race of Respondent	American Indian/Alaska Native	Count	2	0	0	2	7	11	9
		% within Race	18.2%	.0%	.0%	18.2%	63.6%	100.0%	81.8%
	Asian	Count	0	0	0	1	2	3	3
		% within Race	.0%	.0%	.0%	33.3%	66.7%	100.0%	100.0%
	Black or African American	Count	6	4	6	32	99	147	131
		% within Race	4.1%	2.7%	4.1%	21.8%	67.3%	100.0%	89.1%
	Hispanic/Latino	Count	0	0	0	0	5	5	5
		% within Race	.0%	.0%	.0%	.0%	100.0%	100.0%	100.0%
	White	Count	12	7	51	139	567	776	706
		% within Race	1.5%	0.9%	6.6%	17.9%	73.1%	100.0%	91.0%
	Other	Count	0	0	3	7	16	26	23
		% within Race	.0%	.0%	11.5%	26.9%	61.5%	100.0%	88.5%
	Total	Count	20	11	60	181	696	968	877
		% Total	2.1%	1.1%	6.2%	18.7%	71.9%	100.0%	90.6%

### Race \* I support paying an additional service fee for fire services should I need them.

			I support paying an additional service fee for fire services					Total	High Agreement
			1 - Strongly disagree	2	3	4	5 - Strongly agree		
Race of Respondent	American Indian/Alaska Native	Count	3	1	0	2	5	11	7
		% within Race	27.3%	9.1%	.0%	18.2%	45.5%	100.0%	63.6%
	Asian	Count	0	1	0	1	0	2	1
		% within Race	.0%	50.0%	.0%	50.0%	.0%	100.0%	50.0%
	Black or African American	Count	40	10	20	25	51	146	76
		% within Race	27.4%	6.8%	13.7%	17.1%	34.9%	100.0%	52.1%
	Hispanic/Latino	Count	1	0	0	0	5	6	5
		% within Race	16.7%	.0%	.0%	.0%	83.3%	100.0%	83.3%
	White	Count	263	79	149	119	201	811	320
		% within Race	32.4%	9.7%	18.4%	14.7%	24.8%	100.0%	39.5%
	Other	Count	8	2	5	6	5	26	11
		% within Race	30.8%	7.7%	19.2%	23.1%	19.2%	100.0%	42.3%
	Total	Count	315	93	174	153	267	1002	420
		% Total	31.4%	9.3%	17.4%	15.3%	26.6%	100.0%	41.9%

## RESULTS BY RACE CATEGORY

**Race \* If there is a medical emergency, I am confident that qualified personnel and equipment will arrive in a timely manner.**

			If there is a medical emergency, I am confident that qualified personnel and equipment will arrive in a timely manner.					Total	High Agreement
			1 - Strongly disagree	2	3	4	5 - Strongly agree		
Race of Respondent	American Indian/Alaska Native	Count	0	0	0	4	8	12	12
		% within Race	.0%	.0%	.0%	33.3%	66.7%	100.0%	100.0%
	Asian	Count	0	0	1	0	2	3	2
		% within Race	.0%	.0%	33.3%	.0%	66.7%	100.0%	66.7%
	Black or African American	Count	10	4	14	28	89	145	117
		% within Race	6.9%	2.8%	9.7%	19.3%	61.4%	100.0%	80.7%
	Hispanic/Latino	Count	0	0	0	0	5	5	5
		% within Race	.0%	.0%	.0%	.0%	100.0%	100.0%	100.0%
	White	Count	17	25	91	216	473	822	689
		% within Race	2.1%	3.0%	11.1%	26.3%	57.5%	100.0%	83.8%
	Other	Count	2	2	2	3	19	28	22
		% within Race	7.1%	7.1%	7.1%	10.7%	67.9%	100.0%	78.6%
Total	Count		29	31	108	251	596	1015	847
	% Total		2.9%	3.1%	10.6%	24.7%	58.7%	100.0%	83.4%

**Race \* I am very satisfied with the work performed by EMS personnel.**

			I am very satisfied with the work performed by EMS personnel.					Total	High Agreement
			1 - Strongly disagree	2	3	4	5 - Strongly agree		
Race of Respondent	American Indian/Alaska Native	Count	0	0	0	2	10	12	12
		% within Race	.0%	.0%	.0%	16.7%	83.3%	100.0%	100.0%
	Asian	Count	0	0	1	0	2	3	2
		% within Race	.0%	.0%	33.3%	.0%	66.7%	100.0%	66.7%
	Black or African American	Count	9	2	16	26	89	142	115
		% within Race	6.3%	1.4%	11.3%	18.3%	62.7%	100.0%	81.0%
	Hispanic/Latino	Count	0	0	0	1	5	6	6
		% within Race	.0%	.0%	.0%	16.7%	83.3%	100.0%	100.0%
	White	Count	14	20	76	183	456	749	639
		% within Race	1.9%	2.7%	10.1%	24.4%	60.9%	100.0%	85.3%
	Other	Count	2	2	2	4	18	28	22
		% within Race	7.1%	7.1%	7.1%	14.3%	64.3%	100.0%	78.6%
Total	Count		25	24	95	216	580	940	796
	% Total		2.7%	2.6%	10.1%	23.0%	61.7%	100.0%	84.7%



## RESULTS BY RACE CATEGORY

### Race \* I am very satisfied with the services to dispose of my household waste and yard debris for my residence.

			I am very satisfied with the services to dispose of my household waste and yard debris for my residence.					Total	High Agreement
			1 - Strongly disagree	2	3	4	5 - Strongly agree		
Race of Respondent	American Indian/Alaska Native	Count	2	1	2	2	5	12	7
		% within Race	16.7%	8.3%	16.7%	16.7%	41.7%	100.0%	58.3%
	Asian	Count	0	0	0	1	2	3	3
		% within Race	.0%	.0%	.0%	33.3%	66.7%	100.0%	100.0%
	Black or African American	Count	13	9	18	22	88	150	110
		% within Race	8.7%	6.0%	12.0%	14.7%	58.7%	100.0%	73.3%
	Hispanic/Latino	Count	0	0	1	0	5	6	5
		% within Race	.0%	.0%	16.7%	.0%	83.3%	100.0%	83.3%
	White	Count	50	30	89	187	488	844	675
		% within Race	5.9%	3.6%	10.5%	22.2%	57.8%	100.0%	80.0%
	Other	Count	2	3	6	5	12	28	17
		% within Race	7.1%	10.7%	21.4%	17.9%	42.9%	100.0%	60.7%
Total	Count		67	43	116	217	600	1043	817
	% Total		6.4%	4.1%	11.1%	20.8%	57.5%	100.0%	78.3%

### Race \* I am very satisfied with the services to collect recycling items for my residence.

			I am very satisfied with the services to collect recycling items for my residence.					Total	High Agreement
			1 - Strongly disagree	2	3	4	5 - Strongly agree		
Race of Respondent	American Indian/Alaska Native	Count	0	0	1	2	2	5	4
		% within Race	.0%	.0%	20.0%	40.0%	40.0%	100.0%	80.0%
	Asian	Count	0	0	0	1	0	1	1
		% within Race	.0%	.0%	.0%	100.0%	.0%	100.0%	100.0%
	Black or African American	Count	3	9	5	26	54	97	80
		% within Race	3.1%	9.3%	5.2%	26.8%	55.7%	100.0%	82.5%
	Hispanic/Latino	Count	0	0	0	0	2	2	2
		% within Race	.0%	.0%	.0%	.0%	100.0%	100.0%	100.0%
	White	Count	26	25	40	111	313	515	424
		% within Race	5.0%	4.9%	7.8%	21.6%	60.8%	100.0%	82.3%
	Other	Count	2	1	3	4	9	19	13
		% within Race	10.5%	5.3%	15.8%	21.1%	47.4%	100.0%	68.4%
Total	Count		31	35	49	144	380	639	524
	% Total		4.9%	5.5%	7.7%	22.5%	59.5%	100.0%	82.0%

### Race \* The condition of the roads in Metro Louisville is good.

## RESULTS BY RACE CATEGORY

		The condition of the roads in Metro Louisville is good.						Total	High Agreement
			1 - Strongly disagree	2	3	4	5 - Strongly agree		
Race of Respondent	American	Count	5	0	1	4	2	12	6
	Indian/Alaska Native	% within Race	41.7%	.0%	8.3%	33.3%	16.7%	100.0%	50.0%
	Asian	Count	0	0	1	0	2	3	2
		% within Race	.0%	.0%	33.3%	.0%	66.7%	100.0%	66.7%
	Black or African American	Count	28	17	45	39	21	150	60
		% within Race	18.7%	11.3%	30.0%	26.0%	14.0%	100.0%	40.0%
	Hispanic/Latino	Count	0	0	1	2	3	6	5
		% within Race	.0%	.0%	16.7%	33.3%	50.0%	100.0%	83.3%
	White	Count	104	102	335	220	88	849	308
		% within Race	12.2%	12.0%	39.5%	25.9%	10.4%	100.0%	36.3%
	Other	Count	5	4	9	5	3	26	8
		% within Race	19.2%	15.4%	34.6%	19.2%	11.5%	100.0%	30.8%
Total		Count	142	123	392	270	119	1046	389
		% Total	13.6%	11.8%	37.5%	25.8%	11.4%	100.0%	37.2%

### Race \* I can get from one area of the city to another in a reasonable amount of time.

		I can get from one area of the city to another in a reasonable amount of time.						Total	High Agreement
			1 - Strongly disagree	2	3	4	5 - Strongly agree		
Race of Respondent	American	Count	1	0	3	3	5	12	8
	Indian/Alaska Native	% within Race	8.3%	.0%	25.0%	25.0%	41.7%	100.0%	66.7%
	Asian	Count	0	0	0	1	2	3	3
		% within Race	.0%	.0%	.0%	33.3%	66.7%	100.0%	100.0%
	Black or African American	Count	9	7	24	58	53	151	111
		% within Race	6.0%	4.6%	15.9%	38.4%	35.1%	100.0%	73.5%
	Hispanic/Latino	Count	0	0	1	0	5	6	5
		% within Race	.0%	.0%	16.7%	.0%	83.3%	100.0%	83.3%
	White	Count	34	56	185	298	274	847	572
		% within Race	4.0%	6.6%	21.8%	35.2%	32.3%	100.0%	67.5%
	Other	Count	3	4	4	7	9	27	16
		% within Race	11.1%	14.8%	14.8%	25.9%	33.3%	100.0%	59.3%
Total		Count	47	67	217	367	348	1046	715
		% Total	4.5%	6.4%	20.7%	35.1%	33.3%	100.0%	68.4%

## RESULTS BY RACE CATEGORY

### Race \* Metro Louisville is an accessible city for pedestrians and cyclists.

		Metro Louisville is an accessible city for pedestrians and cyclists.						Total	High Agreement
			1 - Strongly disagree	2	3	4	5 - Strongly agree		
Race of Respondent	American Indian/Alaska Native	Count	1	0	5	1	5	12	6
		% within Race	8.3%	.0%	41.7%	8.3%	41.7%	100.0%	50.0%
	Asian	Count	1	1	0	0	1	3	1
		% within Race	33.3%	33.3%	.0%	.0%	33.3%	100.0%	33.3%
	Black or African American	Count	11	9	34	48	45	147	93
		% within Race	7.5%	6.1%	23.1%	32.7%	30.6%	100.0%	63.3%
	Hispanic/Latino	Count	2	0	0	1	3	6	4
		% within Race	33.3%	.0%	.0%	16.7%	50.0%	100.0%	66.7%
	White	Count	77	123	231	213	147	791	360
		% within Race	9.7%	15.5%	29.2%	26.9%	18.6%	100.0%	45.5%
	Other	Count	5	5	7	4	5	26	9
		% within Race	19.2%	19.2%	26.9%	15.4%	19.2%	100.0%	34.6%
Total		Count	97	138	277	267	206	985	473
		% Total	9.8%	14.0%	28.1%	27.1%	20.9%	100.0%	48.0%

### Race \* I am very satisfied with public transportation in Metro Louisville.

		I am very satisfied with public transportation in Metro Louisville.						Total	High Agreement
			1 - Strongly disagree	2	3	4	5 - Strongly agree		
Race of Respondent	American Indian/Alaska Native	Count	1	0	1	4	3	9	7
		% within Race	11.1%	.0%	11.1%	44.4%	33.3%	100.0%	77.8%
	Asian	Count	0	0	2	0	1	3	1
		% within Race	.0%	.0%	66.7%	.0%	33.3%	100.0%	33.3%
	Black or African American	Count	9	6	25	40	49	129	89
		% within Race	7.0%	4.7%	19.4%	31.0%	38.0%	100.0%	69.0%
	Hispanic/Latino	Count	0	1	1	1	2	5	3
		% within Race	.0%	20.0%	20.0%	20.0%	40.0%	100.0%	60.0%
	White	Count	86	71	149	158	126	590	284
		% within Race	14.6%	12.0%	25.3%	26.8%	21.4%	100.0%	48.1%
	Other	Count	2	1	6	3	5	17	8
		% within Race	11.8%	5.9%	35.3%	17.6%	29.4%	100.0%	47.1%
Total		Count	98	79	184	206	186	753	392
		% Total	13.0%	10.5%	24.4%	27.4%	24.7%	100.0%	52.1%

## RESULTS BY RACE CATEGORY

### Race \* Are you aware that the City of Louisville and Jefferson County merged in January 2003?

			Are you aware that the City of Louisville and Jefferson County merged in January 2003?			
			Yes	No	Not Sure	Total
Race of Respondent	American Indian/Alaska Native	Count	11	0	1	12
		% within Race	91.7%	.0%	8.3%	100.0%
	Asian	Count	2	1	0	3
		% within Race	66.7%	33.3%	.0%	100.0%
	Black or African American	Count	137	11	4	152
		% within Race	90.1%	7.2%	2.6%	100.0%
	Hispanic/Latino	Count	3	3	0	6
		% within Race	50.0%	50.0%	.0%	100.0%
	White	Count	803	46	8	857
		% within Race	93.7%	5.4%	0.9%	100.0%
	Other	Count	20	3	5	28
		% within Race	71.4%	10.7%	17.9%	100.0%
	Total	Count	976	64	18	1058
		% Total	92.2%	6.0%	1.7%	100.0%

### Race \* Are you aware that the small cities and fire protection districts within the county are not part of the new merged government?

			Are you aware that the small cities and fire protection districts within the county are not part of the new merged government?			
			Yes	No	Not Sure	Total
Race of Respondent	American Indian/Alaska Native	Count	8	3	1	12
		% within Race	66.7%	25.0%	8.3%	100.0%
	Asian	Count	0	2	1	3
		% within Race	.0%	66.7%	33.3%	100.0%
	Black or African American	Count	68	73	11	152
		% within Race	44.7%	48.0%	7.2%	100.0%
	Hispanic/Latino	Count	2	2	2	6
		% within Race	33.3%	33.3%	33.3%	100.0%
	White	Count	554	278	25	857
		% within Race	64.6%	32.4%	2.9%	100.0%
	Other	Count	14	9	5	28
		% within Race	50.0%	32.1%	17.9%	100.0%
	Total	Count	646	367	45	1058
		% Total	61.1%	34.7%	4.3%	100.0%

## RESULTS BY RACE CATEGORY

### Race \* Are you aware that residents of Metro Louisville receive different services for which they pay different rates of taxes?

			Are you aware that residents of Metro Louisville receive different services for which they pay different rates of taxes?			
			Yes	No	Not Sure	Total
Race of Respondent	American Indian/Alaska Native	Count	9	2	1	12
		% within Race	75.0%	16.7%	8.3%	100.0%
	Asian	Count	1	1	1	3
		% within Race	33.3%	33.3%	33.3%	100.0%
	Black or African American	Count	87	51	14	152
		% within Race	57.2%	33.6%	9.2%	100.0%
	Hispanic/Latino	Count	3	2	1	6
		% within Race	50.0%	33.3%	16.7%	100.0%
	White	Count	577	246	34	857
		% within Race	67.3%	28.7%	4.0%	100.0%
Other	Count	19	4	5	28	
	% within Race	67.9%	14.3%	17.9%	100.0%	
Total	Count	696	306	56	1058	
	% Total	65.8%	28.9%	5.3%	100.0%	

### Race \* Would you be willing to pay more for additional services?

			Would you be willing to pay more for additional services?			
			Yes	No	Not Sure	Total
Race of Respondent	American Indian/Alaska Native	Count	0	2	1	3
		% within Race	.0%	66.7%	33.3%	100.0%
	Asian	Count	1	0	0	1
		% within Race	100.0%	.0%	.0%	100.0%
	Black or African American	Count	46	29	2	77
		% within Race	59.7%	37.7%	2.6%	100.0%
	Hispanic/Latino	Count	1	0	0	1
		% within Race	100.0%	.0%	.0%	100.0%
	White	Count	167	164	29	360
		% within Race	46.4%	45.6%	8.1%	100.0%
Other	Count	6	9	0	15	
	% within Race	40.0%	60.0%	.0%	100.0%	
Total	Count	221	204	32	457	
	% Total	48.4%	44.6%	7.0%	100.0%	

## RESULTS BY RACE CATEGORY

### Race \* Overall, how satisfied are you with Metro Louisville's ability to serve the needs of its citizens?

		Overall, how satisfied are you with Metro Louisville's ability to serve the needs of its citizens?										
			1 - Not at all satisfied	2	3	4	5	6	7 - Extremely satisfied	Total	Highly Satisfied	Satisfied
Race of Respondent	American Indian/Alaska Native	Count	2	0	0	4	3	1	2	12	3	6
		% within Race	16.7%	.0%	.0%	33.3%	25.0%	8.3%	16.7%	100.0%	25.0%	50.0%
	Asian	Count	0	0	0	1	0	2	0	3	2	2
		% within Race	.0%	.0%	.0%	33.3%	.0%	66.7%	.0%	100.0%	66.7%	66.7%
	Black or African American	Count	15	6	17	28	55	17	14	152	31	86
		% within Race	9.9%	3.9%	11.2%	18.4%	36.2%	11.2%	9.2%	100.0%	20.4%	56.6%
	Hispanic/Latino	Count	0	0	0	2	2	1	1	6	2	4
		% within Race	.0%	.0%	.0%	33.3%	33.3%	16.7%	16.7%	100.0%	33.3%	66.7%
	White	Count	60	37	73	194	334	89	70	857	159	493
		% within Race	7.0%	4.3%	8.5%	22.6%	39.0%	10.4%	8.2%	100.0%	18.6%	57.5%
	Other	Count	4	2	3	2	15	1	1	28	2	17
		% within Race	14.3%	7.1%	10.7%	7.1%	53.6%	3.6%	3.6%	100.0%	7.1%	60.7%
	Total	Count	81	45	93	231	409	111	88	1058	199	608
		% Total	7.7%	4.3%	8.8%	21.8%	38.7%	10.5%	8.3%	100.0%	18.8%	57.5%

## RESULTS BY AGE CATEGORY

### Age Category \* I feel all members of my family are safe in my neighborhood

			In general, Metro Louisville is a safe place to live.					Total	High Agreement
			1 - Strongly disagree	2	3	4	5 - Strongly agree		
Age Category	26 years and Under	Count	4	3	5	7	16	35	23
		% within Age	11.4%	8.6%	14.3%	20.0%	45.7%	100.0%	65.7%
	27 years to 35 years	Count	1	2	11	13	26	53	39
		% within Age	1.9%	3.8%	20.8%	24.5%	49.1%	100.0%	73.6%
	36 years to 50 years	Count	11	9	32	61	69	182	130
		% within Age	6.0%	4.9%	17.6%	33.5%	37.9%	100.0%	71.4%
	51 years to 65 years	Count	21	20	78	110	166	395	276
		% within Age	5.3%	5.1%	19.7%	27.8%	42.0%	100.0%	69.9%
	66 years or Older	Count	31	15	61	103	178	388	281
		% within Age	8.0%	3.9%	15.7%	26.5%	45.9%	100.0%	72.4%
Total		Count	68	49	187	294	455	1053	749
		% Total	6.5%	4.7%	17.8%	27.9%	43.2%	100.0%	71.1%

### Age Category \* In general, Metro Louisville is a safe place to live.

			In general, Metro Louisville is a safe place to live.					Total	High Agreement
			1 - Strongly disagree	2	3	4	5 - Strongly agree		
Age Category	26 years and Under	Count	1	4	7	14	7	33	21
		% within Age	3.0%	12.1%	21.2%	42.4%	21.2%	100.0%	63.6%
	27 years to 35 years	Count	1	7	16	21	8	53	29
		% within Age	1.9%	13.2%	30.2%	39.6%	15.1%	100.0%	54.7%
	36 years to 50 years	Count	7	11	55	69	39	181	108
		% within Age	3.9%	6.1%	30.4%	38.1%	21.5%	100.0%	59.7%
	51 years to 65 years	Count	23	31	117	136	87	394	223
		% within Age	5.8%	7.9%	29.7%	34.5%	22.1%	100.0%	56.6%
	66 years or Older	Count	33	40	94	112	98	377	210
		% within Age	8.8%	10.6%	24.9%	29.7%	26.0%	100.0%	55.7%
Total		Count	65	93	289	352	239	1038	591
		% Total	6.3%	9.0%	27.8%	33.9%	23.0%	100.0%	56.9%

## RESULTS BY AGE CATEGORY

### Age Category \* I am very satisfied with the work of the police in my area.

			I am very satisfied with the work of the police in my area.						
			1 - Strongly disagree	2	3	4	5 - Strongly agree	Total	High Agreement
Age Category	26 years and Under	Count	5	2	4	11	12	34	23
		% within Age	14.7%	5.9%	11.8%	32.4%	35.3%	100.0%	67.6%
	27 years to 35 years	Count	6	3	9	14	19	51	33
		% within Age	11.8%	5.9%	17.6%	27.5%	37.3%	100.0%	64.7%
	36 years to 50 years	Count	12	10	46	54	54	176	108
		% within Age	6.8%	5.7%	26.1%	30.7%	30.7%	100.0%	61.4%
	51 years to 65 years	Count	27	23	66	126	151	393	277
		% within Age	6.9%	5.9%	16.8%	32.1%	38.4%	100.0%	70.5%
66 years or Older	Count	28	13	52	97	196	386	293	
	% within Age	7.3%	3.4%	13.5%	25.1%	50.8%	100.0%	75.9%	
Total	Count	78	51	177	302	432	1040	734	
	% Total	7.5%	4.9%	17.0%	29.0%	41.5%	100.0%	70.6%	

### Age Category \* If there is a fire emergency, I am confident that qualified personnel and equipment will arrive in a timely manner.

			If there is a fire emergency, I am confident that qualified personnel and equipment will arrive in a timely manner.						
			1 - Strongly disagree	2	3	4	5 - Strongly agree	Total	High Agreement
Age Category	26 years and Under	Count	1	1	2	5	26	35	31
		% within Age	2.9%	2.9%	5.7%	14.3%	74.3%	100.0%	88.6%
	27 years to 35 years	Count	1	1	3	13	34	52	47
		% within Age	1.9%	1.9%	5.8%	25.0%	65.4%	100.0%	90.4%
	36 years to 50 years	Count	5	2	12	31	126	176	157
		% within Age	2.8%	1.1%	6.8%	17.6%	71.6%	100.0%	89.2%
	51 years to 65 years	Count	12	8	31	87	250	388	337
		% within Age	3.1%	2.1%	8.0%	22.4%	64.4%	100.0%	86.9%
	66 years or Older	Count	11	9	14	63	288	385	351
		% within Age	2.9%	2.3%	3.6%	16.4%	74.8%	100.0%	91.2%
Total		Count	30	21	62	199	724	1036	923
		% Total	2.9%	2.0%	6.0%	19.2%	69.9%	100.0%	89.1%



## RESULTS BY AGE CATEGORY

### Age Category \* I am very satisfied with the work performed by the fire personnel in my area.

		I am very satisfied with the work performed by the fire personnel in my area.						Total	High Agreement
			1 - Strongly disagree	2	3	4	5 - Strongly agree		
Age Category	26 years and Under	Count	1	0	3	5	24	33	29
		% within Age	3.0%	.0%	9.1%	15.2%	72.7%	100.0%	87.9%
	27 years to 35 years	Count	0	1	4	11	32	48	43
		% within Age	.0%	2.1%	8.3%	22.9%	66.7%	100.0%	89.6%
	36 years to 50 years	Count	4	1	12	28	120	165	148
		% within Age	2.4%	.6%	7.3%	17.0%	72.7%	100.0%	89.7%
	51 years to 65 years	Count	6	6	27	80	242	361	322
		% within Age	1.7%	1.7%	7.5%	22.2%	67.0%	100.0%	89.2%
	66 years or Older	Count	10	3	14	58	282	367	340
		% within Age	2.7%	.8%	3.8%	15.8%	76.8%	100.0%	92.6%
Total		Count	21	11	60	182	700	974	882
		% Total	2.2%	1.1%	6.2%	18.7%	71.9%	100.0%	90.6%

### Age Category \* I support paying an additional service fee for fire services should I need them.

		I support paying an additional service fee for fire services should I need them.						Total	High Agreement
			1 - Strongly disagree	2	3	4	5 - Strongly agree		
Age Category	26 years and Under	Count	3	3	6	4	13	29	17
		% within Age	10.3%	10.3%	20.7%	13.8%	44.8%	100.0%	58.6%
	27 years to 35 years	Count	7	6	11	13	14	51	27
		% within Age	13.7%	11.8%	21.6%	25.5%	27.5%	100.0%	52.9%
	36 years to 50 years	Count	52	11	39	30	41	173	71
		% within Age	30.1%	6.4%	22.5%	17.3%	23.7%	100.0%	41.0%
	51 years to 65 years	Count	127	48	66	56	88	385	144
		% within Age	33.0%	12.5%	17.1%	14.5%	22.9%	100.0%	37.4%
	66 years or Older	Count	122	28	54	53	114	371	167
		% within Age	32.9%	7.5%	14.6%	14.3%	30.7%	100.0%	45.0%
Total		Count	311	96	176	156	270	1009	426
		% Total	30.8%	9.5%	17.4%	15.5%	26.8%	100.0%	42.2%

## RESULTS BY AGE CATEGORY

### Age Category \* If there is a medical emergency, I am confident that qualified personnel and equipment will arrive in a timely manner.

			If there is a medical emergency, I am confident that qualified personnel and equipment will arrive in a timely manner.					Total	High Agreement
			1 - Strongly disagree	2	3	4	5 - Strongly agree		
Age Category	26 years and Under	Count	1	1	3	9	19	33	28
		% within Age	3.0%	3.0%	9.1%	27.3%	57.6%	100.0%	84.8%
	27 years to 35 years	Count	3	5	5	10	29	52	39
		% within Age	5.8%	9.6%	9.6%	19.2%	55.8%	100.0%	75.0%
	36 years to 50 years	Count	4	8	23	40	99	174	139
		% within Age	2.3%	4.6%	13.2%	23.0%	56.9%	100.0%	79.9%
	51 years to 65 years	Count	13	9	43	115	199	379	314
		% within Age	3.4%	2.4%	11.3%	30.3%	52.5%	100.0%	82.8%
	66 years or Older	Count	9	8	32	82	251	382	333
		% within Age	2.4%	2.1%	8.4%	21.5%	65.7%	100.0%	87.2%
Total		Count	30	31	106	256	597	1020	853
		% Total	2.9%	3.0%	10.4%	25.1%	58.5%	100.0%	83.6%

### Age Category \* I am very satisfied with the work performed by EMS personnel.

			I am very satisfied with the work performed by EMS personnel.					Total	High Agreement
			1 - Strongly disagree	2	3	4	5 - Strongly agree		
Age Category	26 years and Under	Count	1	0	2	8	21	32	29
		% within Age	3.1%	.0%	6.3%	25.0%	65.6%	100.0%	90.6%
	27 years to 35 years	Count	3	2	6	11	24	46	35
		% within Age	6.5%	4.3%	13.0%	23.9%	52.2%	100.0%	76.1%
	36 years to 50 years	Count	4	4	23	45	84	160	129
		% within Age	2.5%	2.5%	14.4%	28.1%	52.5%	100.0%	80.6%
	51 years to 65 years	Count	7	11	40	87	206	351	293
		% within Age	2.0%	3.1%	11.4%	24.8%	58.7%	100.0%	83.5%
	66 years or Older	Count	10	5	24	68	249	356	317
		% within Age	2.8%	1.4%	6.7%	19.1%	69.9%	100.0%	89.0%
Total		Count	25	22	95	219	584	945	803
		% Total	2.6%	2.3%	10.1%	23.2%	61.8%	100.0%	85.0%

## RESULTS BY AGE CATEGORY

### Age Category \* I am very satisfied with the services to dispose of my household waste and yard debris for my residence.

		I am very satisfied with the services to dispose of my household waste and yard debris for my residence.							
			1 - Strongly disagree	2	3	4	5 - Strongly agree	Total	High Agreement
Age Category	26 years and Under	Count	1	1	4	7	21	34	28
		% within Age	2.9%	2.9%	11.8%	20.6%	61.8%	100.0%	82.4%
	27 years to 35 years	Count	3	3	9	13	26	54	39
		% within Age	5.6%	5.6%	16.7%	24.1%	48.1%	100.0%	72.2%
	36 years to 50 years	Count	12	11	22	48	88	181	136
		% within Age	6.6%	6.1%	12.2%	26.5%	48.6%	100.0%	75.1%
	51 years to 65 years	Count	28	22	48	77	217	392	294
		% within Age	7.1%	5.6%	12.2%	19.6%	55.4%	100.0%	75.0%
66 years or Older	Count	21	6	34	72	254	387	326	
	% within Age	5.4%	1.6%	8.8%	18.6%	65.6%	100.0%	84.2%	
Total	Count	65	43	117	217	606	1048	823	
	% Total	6.2%	4.1%	11.2%	20.7%	57.8%	100.0%	78.5%	

### Age Category \* I am very satisfied with the services to collect recycling items for my residence.

		I am very satisfied with the services to collect recycling items for my residence.							
			1 - Strongly disagree	2	3	4	5 - Strongly agree	Total	High Agreement
Age Category	26 years and Under	Count	0	1	1	1	7	10	8
		% within Age	.0%	10.0%	10.0%	10.0%	70.0%	100.0%	80.0%
	27 years to 35 years	Count	1	1	2	10	12	26	22
		% within Age	3.8%	3.8%	7.7%	38.5%	46.2%	100.0%	84.6%
	36 years to 50 years	Count	7	8	13	25	55	108	80
		% within Age	6.5%	7.4%	12.0%	23.1%	50.9%	100.0%	74.1%
	51 years to 65 years	Count	13	19	19	57	145	253	202
		% within Age	5.1%	7.5%	7.5%	22.5%	57.3%	100.0%	79.8%
66 years or Older	Count	10	6	13	54	165	248	219	
	% within Age	4.0%	2.4%	5.2%	21.8%	66.5%	100.0%	88.3%	
Total	Count	31	35	48	147	384	645	531	
	% Total	4.8%	5.4%	7.4%	22.8%	59.5%	100.0%	82.3%	

## RESULTS BY AGE CATEGORY

### Age Category \* The condition of the roads in Metro Louisville is good.

			The condition of the roads in Metro Louisville is good.					Total	High Agreement
			1 - Strongly disagree	2	3	4	5 - Strongly agree		
Age Category	26 years and Under	Count	3	7	6	10	8	34	18
		% within Age	8.8%	20.6%	17.6%	29.4%	23.5%	100.0%	52.9%
	27 years to 35 years	Count	10	4	28	7	5	54	12
		% within Age	18.5%	7.4%	51.9%	13.0%	9.3%	100.0%	22.2%
	36 years to 50 years	Count	23	33	72	35	19	182	54
		% within Age	12.6%	18.1%	39.6%	19.2%	10.4%	100.0%	29.7%
	51 years to 65 years	Count	55	42	152	113	34	396	147
		% within Age	13.9%	10.6%	38.4%	28.5%	8.6%	100.0%	37.1%
	66 years or Older	Count	53	39	133	107	53	385	160
		% within Age	13.8%	10.1%	34.5%	27.8%	13.8%	100.0%	41.6%
Total		Count	144	125	391	272	119	1051	391
		% Total	13.7%	11.9%	37.2%	25.9%	11.3%	100.0%	37.2%

### Age Category \* I can get from one area of the city to another in a reasonable amount of time.

			I can get from one area of the city to another in a reasonable amount of time.					Total	High Agreement
			1 - Strongly disagree	2	3	4	5 - Strongly agree		
Age Category	26 years and Under	Count	2	3	5	14	11	35	25
		% within Age	5.7%	8.6%	14.3%	40.0%	31.4%	100.0%	71.4%
	27 years to 35 years	Count	1	6	15	16	15	53	31
		% within Age	1.9%	11.3%	28.3%	30.2%	28.3%	100.0%	58.5%
	36 years to 50 years	Count	10	16	48	63	44	181	107
		% within Age	5.5%	8.8%	26.5%	34.8%	24.3%	100.0%	59.1%
	51 years to 65 years	Count	16	24	84	146	126	396	272
		% within Age	4.0%	6.1%	21.2%	36.9%	31.8%	100.0%	68.7%
	66 years or Older	Count	17	16	67	133	153	386	286
		% within Age	4.4%	4.1%	17.4%	34.5%	39.6%	100.0%	74.1%
Total		Count	46	65	219	372	349	1051	721
		% Total	4.4%	6.2%	20.8%	35.4%	33.2%	100.0%	68.6%

## RESULTS BY AGE CATEGORY

### Age Category \* Metro Louisville is an accessible city for pedestrians and cyclists.

		Metro Louisville is an accessible city for pedestrians and cyclists.						Total	High Agreement
			1 - Strongly disagree	2	3	4	5 - Strongly agree		
Age Category	26 years and Under	Count	2	6	7	7	12	34	19
		% within Age	5.9%	17.6%	20.6%	20.6%	35.3%	100.0%	55.9%
	27 years to 35 years	Count	5	8	17	12	9	51	21
		% within Age	9.8%	15.7%	33.3%	23.5%	17.6%	100.0%	41.2%
	36 years to 50 years	Count	21	25	59	39	32	176	71
		% within Age	11.9%	14.2%	33.5%	22.2%	18.2%	100.0%	40.3%
	51 years to 65 years	Count	38	64	106	110	64	382	174
		% within Age	9.9%	16.8%	27.7%	28.8%	16.8%	100.0%	45.5%
	66 years or Older	Count	32	37	91	97	90	347	187
		% within Age	9.2%	10.7%	26.2%	28.0%	25.9%	100.0%	53.9%
Total		Count	98	140	280	265	207	990	472
		% Total	9.9%	14.1%	28.3%	26.8%	20.9%	100.0%	47.7%

### Age Category \* I am very satisfied with public transportation in Metro Louisville.

		I am very satisfied with public transportation in Metro Louisville.						Total	High Agreement
			1 - Strongly disagree	2	3	4	5 - Strongly agree		
Age Category	26 years and Under	Count	3	5	7	7	10	32	17
		% within Age	9.4%	15.6%	21.9%	21.9%	31.3%	100.0%	53.1%
	27 years to 35 years	Count	5	6	14	10	9	44	19
		% within Age	11.4%	13.6%	31.8%	22.7%	20.5%	100.0%	43.2%
	36 years to 50 years	Count	22	10	41	45	24	142	69
		% within Age	15.5%	7.0%	28.9%	31.7%	16.9%	100.0%	48.6%
	51 years to 65 years	Count	44	38	74	83	67	306	150
		% within Age	14.4%	12.4%	24.2%	27.1%	21.9%	100.0%	49.0%
	66 years or Older	Count	27	19	51	62	78	237	140
		% within Age	11.4%	8.0%	21.5%	26.2%	32.9%	100.0%	59.1%
Total		Count	101	78	187	207	188	761	395
		% Total	13.3%	10.2%	24.6%	27.2%	24.7%	100.0%	51.9%

### Age Category \* Are you aware that the City of Louisville and Jefferson County merged in January 2003?

			Are you aware that the City of Louisville and Jefferson County merged in January 2003?			
			Yes	No	Not Sure	Total
Age Category	26 years and Under	Count	17	14	4	35
		% within Age	48.6%	40.0%	11.4%	100.0%
	27 years to 35 years	Count	43	9	2	54
		% within Age	79.6%	16.7%	3.7%	100.0%
	36 years to 50 years	Count	160	17	5	182
		% within Age	87.9%	9.3%	2.7%	100.0%
	51 years to 65 years	Count	385	12	0	397
		% within Age	97.0%	3.0%	.0%	100.0%
	66 years or Older	Count	370	17	8	395
		% within Age	93.7%	4.3%	2.0%	100.0%
Total		Count	975	69	19	1063
		% Total	91.7%	6.5%	1.8%	100.0%

### Age Category \* Are you aware that the small cities and fire protection districts within the county are not part of the new merged government?

			Are you aware that the small cities and fire protection districts within the county are not part of the new merged government?			
			Yes	No	Not Sure	Total
Age Category	26 years and Under	Count	12	19	4	35
		% within Age	34.3%	54.3%	11.4%	100.0%
	27 years to 35 years	Count	20	31	3	54
		% within Age	37.0%	57.4%	5.6%	100.0%
	36 years to 50 years	Count	98	75	9	182
		% within Age	53.8%	41.2%	4.9%	100.0%
	51 years to 65 years	Count	269	121	7	397
		% within Age	67.8%	30.5%	1.8%	100.0%
	66 years or Older	Count	249	123	23	395
		% within Age	63.0%	31.1%	5.8%	100.0%
Total		Count	648	369	46	1063
		% Total	61.0%	34.7%	4.3%	100.0%

**Age Category \* Are you aware that residents of Metro Louisville receive different services for which they pay different rates of taxes?**

			Are you aware that residents of Metro Louisville receive different services for which they pay different rates of taxes?			
			Yes	No	Not Sure	Total
Age Category	26 years and Under	Count	16	17	2	35
		% within Age	45.7%	48.6%	5.7%	100.0%
	27 years to 35 years	Count	29	22	3	54
		% within Age	53.7%	40.7%	5.6%	100.0%
	36 years to 50 years	Count	113	60	9	182
		% within Age	62.1%	33.0%	4.9%	100.0%
	51 years to 65 years	Count	292	91	14	397
		% within Age	73.6%	22.9%	3.5%	100.0%
	66 years or Older	Count	251	114	30	395
		% within Age	63.5%	28.9%	7.6%	100.0%
Total		Count	701	304	58	1063
		% Total	65.9%	28.6%	5.5%	100.0%

**Age Category \* Would you be willing to pay more for additional services?**

			Would you be willing to pay more for additional services?			
			Yes	No	Not Sure	Total
Age Category	26 years and Under	Count	6	3	1	10
		% within Age	60.0%	30.0%	10.0%	100.0%
	27 years to 35 years	Count	15	5	2	22
		% within Age	68.2%	22.7%	9.1%	100.0%
	36 years to 50 years	Count	42	28	5	75
		% within Age	56.0%	37.3%	6.7%	100.0%
	51 years to 65 years	Count	102	86	13	201
		% within Age	50.7%	42.8%	6.5%	100.0%
	66 years or Older	Count	57	84	13	154
		% within Age	37.0%	54.5%	8.4%	100.0%
Total		Count	222	206	34	462
		% Total	48.1%	44.6%	7.4%	100.0%

## RESULTS BY AGE CATEGORY

### Age Category \* Overall, how satisfied are you with Metro Louisville's ability to serve the needs of its citizens?

Crosstab

Overall, how satisfied are you with Metro Louisville’s ability to serve the needs of its citizens?												
			1 - Not at all satisfied	2	3	4	5	6	7 - Extremely satisfied	Total	Highly Satisfied	Satisfied
Age Category	26 years and Under	Count	2	1	2	4	15	8	3	35	11	26
		% within Age	5.7%	2.9%	5.7%	11.4%	42.9%	22.9%	8.6%	100.0%	31.4%	74.3%
	27 years to 35 years	Count	3	2	5	13	23	5	3	54	8	31
		% within Age	5.6%	3.7%	9.3%	24.1%	42.6%	9.3%	5.6%	100.0%	14.8%	57.4%
	36 years to 50 years	Count	12	11	12	49	73	12	13	182	25	98
		% within Age	6.6%	6.0%	6.6%	26.9%	40.1%	6.6%	7.1%	100.0%	13.7%	53.8%
	51 years to 65 years	Count	23	19	39	89	156	43	28	397	71	227
		% within Age	5.8%	4.8%	9.8%	22.4%	39.3%	10.8%	7.1%	100.0%	17.9%	57.2%
66 years or Older	Count	41	14	36	75	142	44	43	395	87	229	
	% within Age	10.4%	3.5%	9.1%	19.0%	35.9%	11.1%	10.9%	100.0%	22.0%	58.0%	
Total	Count	81	47	94	230	409	112	90	1063	202	611	
	% Total	7.6%	4.4%	8.8%	21.6%	38.5%	10.5%	8.5%	100.0%	19.0%	57.5%	



## RESULTS BY GENDER

### Gender \* I feel all members of my family are safe in my neighborhood

			I feel all members of my family are safe in my neighborhood.						
			1 - Strongly disagree	2	3	4	5 - Strongly agree	Total	High Agreement
Gender	Male	Count	25	22	53	109	180	389	289
		% within Gender	6.4%	5.7%	13.6%	28.0%	46.3%	100.0%	74.3%
	Female	Count	43	28	143	191	283	688	474
		% within Gender	6.3%	4.1%	20.8%	27.8%	41.1%	100.0%	68.9%
	Other	Count	0	0	0	1	1	2	2
		% within Gender	.0%	.0%	.0%	50.0%	50.0%	100.0%	100.0%
Total		Count	68	50	196	301	464	1079	765
		% Total	6.3%	4.6%	18.2%	27.9%	43.0%	100.0%	70.9%

### Gender \* In general, Metro Louisville is a safe place to live.

			In general, Metro Louisville is a safe place to live.						
			1 - Strongly disagree	2	3	4	5 - Strongly agree	Total	High Agreement
Gender	Male	Count	18	29	118	144	81	390	225
		% within Gender	4.6%	7.4%	30.3%	36.9%	20.8%	100.0%	57.7%
	Female	Count	51	63	180	217	163	674	380
		% within Gender	7.6%	9.3%	26.7%	32.2%	24.2%	100.0%	56.4%
	Other	Count	0	1	0	1	0	2	1
		% within Gender	.0%	50.0%	.0%	50.0%	.0%	100.0%	50.0%
Total	Count	69	93	298	362	244	1066	606	
	% Total	6.5%	8.7%	28.0%	34.0%	22.9%	100.0%	56.8%	

### Gender \* I am very satisfied with the work of the police in my area.

			I am very satisfied with the work of the police in my area.						
			1 - Strongly disagree	2	3	4	5 - Strongly agree	Total	High Agreement
Gender	Male	Count	25	13	69	128	154	389	282
		% within Gender	6.4%	3.3%	17.7%	32.9%	39.6%	100.0%	72.5%
	Female	Count	53	38	115	185	287	678	472
		% within Gender	7.8%	5.6%	17.0%	27.3%	42.3%	100.0%	69.6%
	Other	Count	0	0	0	0	2	2	2
		% within Gender	.0%	.0%	.0%	.0%	100.0%	100.0%	100.0%
Total		Count	78	51	184	313	443	1069	756
		% Total	7.3%	4.8%	17.2%	29.3%	41.4%	100.0%	70.7%

## RESULTS BY GENDER

**Gender \* If there is a fire emergency, I am confident that qualified personnel and equipment will arrive in a timely manner.**

			If there is a fire emergency, I am confident that qualified personnel and equipment will arrive in a timely manner.						
			1 - Strongly disagree	2	3	4	5 - Strongly agree	Total	High Agreement
Gender	Male	Count	9	6	21	82	268	386	350
		% within Gender	2.3%	1.6%	5.4%	21.2%	69.4%	100.0%	90.7%
	Female	Count	21	15	42	130	469	677	599
		% within Gender	3.1%	2.2%	6.2%	19.2%	69.3%	100.0%	88.5%
	Other	Count	0	0	0	0	2	2	2
		% within Gender	.0%	.0%	.0%	.0%	100.0%	100.0%	100.0%
Total	Count	30	21	63	212	739	1065	951	
	% Total	2.8%	2.0%	5.9%	19.9%	69.4%	100.0%	89.3%	

**Gender \* I am very satisfied with the work performed by the fire personnel in my area.**

			I am very satisfied with the work performed by the fire personnel in my area.						
			1 - Strongly disagree	2	3	4	5 - Strongly agree	Total	High Agreement
Gender	Male	Count	10	3	24	77	249	363	326
		% within Gender	2.8%	.8%	6.6%	21.2%	68.6%	100.0%	89.8%
	Female	Count	11	8	38	115	462	634	577
		% within Gender	1.7%	1.3%	6.0%	18.1%	72.9%	100.0%	91.0%
	Other	Count	0	0	0	0	2	2	2
		% within Gender	.0%	.0%	.0%	.0%	100.0%	100.0%	100.0%
Total		Count	21	11	62	192	713	999	905
		% Total	2.1%	1.1%	6.2%	19.2%	71.4%	100.0%	90.6%

## RESULTS BY GENDER

### Gender \* I support paying an additional service fee for fire services should I need them.

			I support paying an additional service fee for fire services...						
			1 - Strongly disagree	2	3	4	5 - Strongly agree	Total	High Agreement
Gender	Male	Count	132	35	55	47	105	374	152
		% within Gender	35.3%	9.4%	14.7%	12.6%	28.1%	100.0%	40.6%
	Female	Count	193	64	124	109	169	659	278
		% within Gender	29.3%	9.7%	18.8%	16.5%	25.6%	100.0%	42.2%
	Other	Count	0	0	0	2	0	2	2
		% within Gender	.0%	.0%	.0%	100.0%	.0%	100.0%	100.0%
Total		Count	325	99	179	158	274	1035	432
		% Total	31.4%	9.6%	17.3%	15.3%	26.5%	100.0%	41.7%

### Gender \* If there is a medical emergency, I am confident that qualified personnel and equipment will arrive in a timely manner.

			If there is a medical emergency, I am confident that qualified personnel and equipment will arrive in a timely manner.						
			1 - Strongly disagree	2	3	4	5 - Strongly agree	Total	High Agreement
Gender	Male	Count	11	11	43	98	217	380	315
		% within Gender	2.9%	2.9%	11.3%	25.8%	57.1%	100.0%	82.9%
	Female	Count	19	21	69	166	390	665	556
		% within Gender	2.9%	3.2%	10.4%	25.0%	58.6%	100.0%	83.6%
	Other	Count	0	0	0	0	2	2	2
		% within Gender	.0%	.0%	.0%	.0%	100.0%	100.0%	100.0%
Total		Count	30	32	112	264	609	1047	873
		% Total	2.9%	3.1%	10.7%	25.2%	58.2%	100.0%	83.4%

### Gender \* I am very satisfied with the work performed by EMS personnel.

			I am very satisfied with the work performed by EMS personnel.						
			1 - Strongly disagree	2	3	4	5 - Strongly agree	Total	High Agreement
Gender	Male	Count	9	8	42	85	211	355	296
		% within Gender	2.5%	2.3%	11.8%	23.9%	59.4%	100.0%	83.4%
	Female	Count	16	17	55	144	381	613	525
		% within Gender	2.6%	2.8%	9.0%	23.5%	62.2%	100.0%	85.6%
	Other	Count	0	0	0	0	2	2	2
		% within Gender	.0%	.0%	.0%	.0%	100.0%	100.0%	100.0%
Total		Count	25	25	97	229	594	970	823
		% Total	2.6%	2.6%	10.0%	23.6%	61.2%	100.0%	84.8%

## RESULTS BY GENDER

### Gender \* I am very satisfied with the services to dispose of my household waste and yard debris for my residence.

		I am very satisfied with the services to dispose of my household waste and yard debris for my residence.							
			1 - Strongly disagree	2	3	4	5 - Strongly agree	Total	High Agreement
Gender	Male	Count	24	13	45	84	224	390	308
		% within Gender	6.2%	3.3%	11.5%	21.5%	57.4%	100.0%	79.0%
	Female	Count	46	30	77	140	389	682	529
		% within Gender	6.7%	4.4%	11.3%	20.5%	57.0%	100.0%	77.6%
	Other	Count	0	0	0	0	2	2	2
		% within Gender	.0%	.0%	.0%	.0%	100.0%	100.0%	100.0%
Total		Count	70	43	122	224	615	1074	839
		% Total	6.5%	4.0%	11.4%	20.9%	57.3%	100.0%	78.1%

### Gender \* I am very satisfied with the services to collect recycling items for my residence.

		I am very satisfied with the services to collect recycling items for my residence.							
			1 - Strongly disagree	2	3	4	5 - Strongly agree	Total	High Agreement
Gender	Male	Count	15	12	18	64	150	259	214
		% within Gender	5.8%	4.6%	6.9%	24.7%	57.9%	100.0%	82.6%
	Female	Count	19	23	35	85	239	401	324
		% within Gender	4.7%	5.7%	8.7%	21.2%	59.6%	100.0%	80.8%
	Other	Count	0	0	0	0	1	1	1
		% within Gender	.0%	.0%	.0%	.0%	100.0%	100.0%	100.0%
Total	Count	34	35	53	149	390	661	539	
	% Total	5.1%	5.3%	8.0%	22.5%	59.0%	100.0%	81.5%	

## RESULTS BY GENDER

### Gender \* The condition of the roads in Metro Louisville is good.

			The condition of the roads in Metro Louisville is good.						
			1 - Strongly disagree	2	3	4	5 - Strongly agree	Total	High Agreement
Gender	Male	Count	45	50	156	100	37	388	137
		% within Gender	11.6%	12.9%	40.2%	25.8%	9.5%	100.0%	35.3%
	Female	Count	98	80	251	177	84	690	261
		% within Gender	14.2%	11.6%	36.4%	25.7%	12.2%	100.0%	37.8%
	Other	Count	1	0	0	0	1	2	1
		% within Gender	50.0%	.0%	.0%	.0%	50.0%	100.0%	50.0%
Total	Count	144	130	407	277	122	1080	399	
	% Total	13.3%	12.0%	37.7%	25.6%	11.3%	100.0%	36.9%	

### Gender \* I can get from one area of the city to another in a reasonable amount of time.

			I can get from one area of the city to another in a reasonable amount of time.						
			1 - Strongly disagree	2	3	4	5 - Strongly agree	Total	High Agreement
Gender	Male	Count	14	27	78	145	128	392	273
		% within Gender	3.6%	6.9%	19.9%	37.0%	32.7%	100.0%	69.6%
	Female	Count	34	40	152	232	228	686	460
		% within Gender	5.0%	5.8%	22.2%	33.8%	33.2%	100.0%	67.1%
	Other	Count	0	1	0	0	1	2	1
		% within Gender	.0%	50.0%	.0%	.0%	50.0%	100.0%	50.0%
Total		Count	48	68	230	377	357	1080	734
		% Total	4.4%	6.3%	21.3%	34.9%	33.1%	100.0%	68.0%

## RESULTS BY GENDER

### Gender \* Metro Louisville is an accessible city for pedestrians and cyclists.

		Metro Louisville is an accessible city for pedestrians and cyclists.							
			1 - Strongly disagree	2	3	4	5 - Strongly agree	Total	High Agreement
Gender	Male	Count	39	56	113	99	64	371	163
		% within Gender	10.5%	15.1%	30.5%	26.7%	17.3%	100.0%	43.9%
	Female	Count	60	89	174	172	147	642	319
		% within Gender	9.3%	13.9%	27.1%	26.8%	22.9%	100.0%	49.7%
	Other	Count	0	0	0	0	1	1	1
		% within Gender	.0%	.0%	.0%	.0%	100.0%	100.0%	100.0%
Total	Count	99	145	287	271	212	1014	483	
	% Total		9.8%	14.3%	28.3%	26.7%	20.9%	100.0%	47.6%

### Gender \* I am very satisfied with public transportation in Metro Louisville.

		I am very satisfied with public transportation in Metro Louisville.							
			1 - Strongly disagree	2	3	4	5 - Strongly agree	Total	High Agreement
Gender	Male	Count	33	34	77	74	71	289	145
		% within Gender	11.4%	11.8%	26.6%	25.6%	24.6%	100.0%	50.2%
	Female	Count	71	49	116	135	118	489	253
		% within Gender	14.5%	10.0%	23.7%	27.6%	24.1%	100.0%	51.7%
	Other	Count	0	0	1	0	0	1	0
		% within Gender	.0%	.0%	100.0%	.0%	.0%	100.0%	0.0%
Total		Count	104	83	194	209	189	779	398
		% Total	13.4%	10.7%	24.9%	26.8%	24.3%	100.0%	51.1%

## RESULTS BY GENDER

### Gender \* Are you aware that the City of Louisville and Jefferson County merged in January 2003?

			Are you aware that the City of Louisville and Jefferson County merged in January 2003?			
			Yes	No	Not Sure	Total
Gender	Male	Count	368	21	5	394
		% within Gender	93.4%	5.3%	1.3%	100.0%
	Female	Count	634	48	14	696
		% within Gender	91.1%	6.9%	2.0%	100.0%
	Other	Count	1	1	0	2
		% within Gender	50.0%	50.0%	.0%	100.0%
Total	Count	1003	70	19	1092	
	% Total	91.8%	6.4%	1.7%	100.0%	

### Gender \* Are you aware that the small cities and fire protection districts within the county are not part of the new merged government?

			Are you aware that the small cities and fire protection districts within the county are not part of the new merged government?			
			Yes	No	Not Sure	Total
Gender	Male	Count	265	120	9	394
		% within Gender	67.3%	30.5%	2.3%	100.0%
	Female	Count	404	256	36	696
		% within Gender	58.0%	36.8%	5.2%	100.0%
	Other	Count	0	1	1	2
		% within Gender	.0%	50.0%	50.0%	100.0%
Total	Count	669	377	46	1092	
	% Total	61.3%	34.5%	4.2%	100.0%	

**Gender \* Are you aware that residents of Metro Louisville receive different services for which they pay different rates of taxes?**

			Are you aware that residents of Metro Louisville receive different services for which they pay different rates of taxes?			
			Yes	No	Not Sure	Total
Gender	Male	Count	276	102	16	394
		% within Gender	70.1%	25.9%	4.1%	100.0%
	Female	Count	445	210	41	696
		% within Gender	63.9%	30.2%	5.9%	100.0%
	Other	Count	0	1	1	2
		% within Gender	.0%	50.0%	50.0%	100.0%
Total	Count	721	313	58	1092	
	% Total	66.0%	28.7%	5.3%	100.0%	

**Gender \* Would you be willing to pay more for additional services?**

			Would you be willing to pay more for additional services?			
			Yes	No	Not Sure	Total
Gender	Male	Count	73	83	13	169
		% within Gender	43.2%	49.1%	7.7%	100.0%
	Female	Count	152	130	22	304
		% within Gender	50.0%	42.8%	7.2%	100.0%
	Other	Count	1	0	0	1
		% within Gender	100.0%	.0%	.0%	100.0%
Total	Count	226	213	35	474	
	% Total	47.7%	44.9%	7.4%	100.0%	



## RESULTS BY GENDER

### Gender \* Overall, how satisfied are you with Metro Louisville's ability to serve the needs of its citizens?

Overall, how satisfied are you with Metro Louisville’s ability to serve the needs of its citizens?												
			1 - Not at all satisfied	2	3	4	5	6	7 - Extremely satisfied	Total	Highly Satisfied	Satisfied
Gender	Male	Count	34	20	27	87	150	42	34	394	76	226
		% within Gender	8.6%	5.1%	6.9%	22.1%	38.1%	10.7%	8.6%	100.0%	19.3%	57.4%
	Female	Count	51	27	70	153	269	71	55	696	126	395
		% within Gender	7.3%	3.9%	10.1%	22.0%	38.6%	10.2%	7.9%	100.0%	18.1%	56.8%
	Other	Count	0	0	0	0	0	0	2	2	2	2
		% within Gender	.0%	.0%	.0%	.0%	.0%	.0%	100.0%	100.0%	100.0%	100.0%
Total	Count	85	47	97	240	419	113	91	1092	204	623	
	% Total	7.8%	4.3%	8.9%	22.0%	38.4%	10.3%	8.3%	100.0%	18.7%	57.1%	

## RESULTS BY ANNUAL HOUSEHOLD INCOME CATEGORY

### Income \* I feel all members of my family are safe in my neighborhood

			I feel all members of my family are safe in my neighborhood					Total	High Agreement
			1 - Strongly disagree	2	3	4	5 - Strongly agree		
Annual Household Income	Under \$20,000	Count	15	11	31	37	71	165	108
		% within Income	9.1%	6.7%	18.8%	22.4%	43.0%	100.0%	65.5%
	\$20,000 - \$39,999	Count	15	12	39	43	70	179	113
		% within Income	8.4%	6.7%	21.8%	24.0%	39.1%	100.0%	63.1%
	\$40,000 - \$59,999	Count	14	4	31	40	59	148	99
		% within Income	9.5%	2.7%	20.9%	27.0%	39.9%	100.0%	66.9%
	\$60,000 - \$79,999	Count	4	4	15	37	41	101	78
		% within Income	4.0%	4.0%	14.9%	36.6%	40.6%	100.0%	77.2%
	\$80,000 - \$99,999	Count	3	2	4	16	19	44	35
		% within Income	6.8%	4.5%	9.1%	36.4%	43.2%	100.0%	79.5%
	\$100,000 or more	Count	1	2	13	39	58	113	97
		% within Income	.9%	1.8%	11.5%	34.5%	51.3%	100.0%	85.8%
	Total	Count	52	35	133	212	318	750	530
		% Total	6.9%	4.7%	17.7%	28.3%	42.4%	100.0%	70.7%

### Income \* In general, Metro Louisville is a safe place to live.

			In general, Metro Louisville is a safe place to live.					Total	High Agreement
			1 - Strongly disagree	2	3	4	5 - Strongly agree		
Annual Household Income	Under \$20,000	Count	19	13	46	42	44	164	86
		% within Income	11.6%	7.9%	28.0%	25.6%	26.8%	100.0%	52.4%
	\$20,000 - \$39,999	Count	12	22	47	58	38	177	96
		% within Income	6.8%	12.4%	26.6%	32.8%	21.5%	100.0%	54.2%
	\$40,000 - \$59,999	Count	10	10	36	54	36	146	90
		% within Income	6.8%	6.8%	24.7%	37.0%	24.7%	100.0%	61.6%
	\$60,000 - \$79,999	Count	6	7	35	38	15	101	53
		% within Income	5.9%	6.9%	34.7%	37.6%	14.9%	100.0%	52.5%
	\$80,000 - \$99,999	Count	1	7	17	13	7	45	20
		% within Income	2.2%	15.6%	37.8%	28.9%	15.6%	100.0%	44.4%
	\$100,000 or more	Count	1	6	30	57	19	113	76
		% within Income	.9%	5.3%	26.5%	50.4%	16.8%	100.0%	67.3%
	Total	Count	49	65	211	262	159	746	421
		% Total	6.6%	8.7%	28.3%	35.1%	21.3%	100.0%	56.4%

## RESULTS BY ANNUAL HOUSEHOLD INCOME CATEGORY

### Income \* I am very satisfied with the work of the police in my area.

			I am very satisfied with the work of the police in my area.					Total	High Agreement
			1 - Strongly disagree	2	3	4	5 - Strongly agree		
Annual Household Income	Under \$20,000	Count	24	6	25	38	71	164	109
		% within Income	14.6%	3.7%	15.2%	23.2%	43.3%	100.0%	66.5%
	\$20,000 - \$39,999	Count	15	14	26	51	72	178	123
		% within Income	8.4%	7.9%	14.6%	28.7%	40.4%	100.0%	69.1%
	\$40,000 - \$59,999	Count	11	6	30	41	59	147	100
		% within Income	7.5%	4.1%	20.4%	27.9%	40.1%	100.0%	68.0%
	\$60,000 - \$79,999	Count	6	9	19	35	30	99	65
		% within Income	6.1%	9.1%	19.2%	35.4%	30.3%	100.0%	65.7%
	\$80,000 - \$99,999	Count	1	2	8	15	18	44	33
		% within Income	2.3%	4.5%	18.2%	34.1%	40.9%	100.0%	75.0%
	\$100,000 or more	Count	1	3	18	39	49	110	88
		% within Income	.9%	2.7%	16.4%	35.5%	44.5%	100.0%	80.0%
	Total	Count	58	40	126	219	299	742	518
		% Total	7.8%	5.4%	17.0%	29.5%	40.3%	100.0%	69.8%

### Income \* If there is a fire emergency, I am confident that qualified personnel and equipment will arrive in a timely manner.

			If there is a fire emergency, I am confident that qualified personnel and equipment will arrive in a timely manner.					Total	High Agreement
			1 - Strongly disagree	2	3	4	5 - Strongly agree		
Annual Household Income	Under \$20,000	Count	9	6	11	23	115	164	138
		% within Income	5.5%	3.7%	6.7%	14.0%	70.1%	100.0%	84.1%
	\$20,000 - \$39,999	Count	9	3	7	40	118	177	158
		% within Income	5.1%	1.7%	4.0%	22.6%	66.7%	100.0%	89.3%
	\$40,000 - \$59,999	Count	1	2	11	23	109	146	132
		% within Income	.7%	1.4%	7.5%	15.8%	74.7%	100.0%	90.4%
	\$60,000 - \$79,999	Count	0	0	10	22	66	98	88
		% within Income	.0%	.0%	10.2%	22.4%	67.3%	100.0%	89.8%
	\$80,000 - \$99,999	Count	1	2	1	9	31	44	40
		% within Income	2.3%	4.5%	2.3%	20.5%	70.5%	100.0%	90.9%
	\$100,000 or more	Count	2	2	7	24	74	109	98
		% within Income	1.8%	1.8%	6.4%	22.0%	67.9%	100.0%	89.9%
	Total	Count	22	15	47	141	513	738	654
		% Total	3.0%	2.0%	6.4%	19.1%	69.5%	100.0%	88.6%

## RESULTS BY ANNUAL HOUSEHOLD INCOME CATEGORY

### Income \* I am very satisfied with the work performed by the fire personnel in my area.

			I am very satisfied with the work performed by the fire personnel in my area.					Total	High Agreement
			1 - Strongly disagree	2	3	4	5 - Strongly agree		
Annual Household Income	Under \$20,000	Count	6	1	9	29	110	155	139
		% within Income	3.9%	.6%	5.8%	18.7%	71.0%	100.0%	89.7%
	\$20,000 - \$39,999	Count	5	4	5	36	123	173	159
		% within Income	2.9%	2.3%	2.9%	20.8%	71.1%	100.0%	91.9%
	\$40,000 - \$59,999	Count	2	1	7	28	101	139	129
		% within Income	1.4%	.7%	5.0%	20.1%	72.7%	100.0%	92.8%
	\$60,000 - \$79,999	Count	1	0	9	17	67	94	84
		% within Income	1.1%	.0%	9.6%	18.1%	71.3%	100.0%	89.4%
	\$80,000 - \$99,999	Count	1	2	2	7	30	42	37
		% within Income	2.4%	4.8%	4.8%	16.7%	71.4%	100.0%	88.1%
	\$100,000 or more	Count	1	1	9	19	71	101	90
		% within Income	1.0%	1.0%	8.9%	18.8%	70.3%	100.0%	89.1%
	Total	Count	16	9	41	136	502	704	638
		% Total	2.3%	1.3%	5.8%	19.3%	71.3%	100.0%	90.6%

### Income \* I support paying an additional service fee for fire services should I need them.

			I support paying an additional service fee for fire services					Total	High Agreement
			1 - Strongly disagree	2	3	4	5 - Strongly agree		
Annual Household Income	Under \$20,000	Count	45	13	24	21	55	158	76
		% within Income	28.5%	8.2%	15.2%	13.3%	34.8%	100.0%	48.1%
	\$20,000 - \$39,999	Count	43	20	27	30	52	172	82
		% within Income	25.0%	11.6%	15.7%	17.4%	30.2%	100.0%	47.7%
	\$40,000 - \$59,999	Count	50	7	25	21	36	139	57
		% within Income	36.0%	5.0%	18.0%	15.1%	25.9%	100.0%	41.0%
	\$60,000 - \$79,999	Count	36	12	18	13	19	98	32
		% within Income	36.7%	12.2%	18.4%	13.3%	19.4%	100.0%	32.7%
	\$80,000 - \$99,999	Count	15	3	12	6	9	45	15
		% within Income	33.3%	6.7%	26.7%	13.3%	20.0%	100.0%	33.3%
	\$100,000 or more	Count	29	13	21	23	22	108	45
		% within Income	26.9%	12.0%	19.4%	21.3%	20.4%	100.0%	41.7%
	Total	Count	218	68	127	114	193	720	307
		% Total	30.3%	9.4%	17.6%	15.8%	26.8%	100.0%	42.6%

## RESULTS BY ANNUAL HOUSEHOLD INCOME CATEGORY

**Income \* If there is a medical emergency, I am confident that qualified personnel and equipment will arrive in a timely manner.**

			If there is a medical emergency, I am confident that qualified personnel and equipment will arrive in a timely manner.					Total	High Agreement
			1 - Strongly disagree	2	3	4	5 - Strongly agree		
Annual Household Income	Under \$20,000	Count	11	6	10	24	110	161	134
		% within Income	6.8%	3.7%	6.2%	14.9%	68.3%	100.0%	83.2%
	\$20,000 - \$39,999	Count	6	6	16	42	107	177	149
		% within Income	3.4%	3.4%	9.0%	23.7%	60.5%	100.0%	84.2%
	\$40,000 - \$59,999	Count	3	4	13	36	84	140	120
		% within Income	2.1%	2.9%	9.3%	25.7%	60.0%	100.0%	85.7%
	\$60,000 - \$79,999	Count	0	1	14	31	50	96	81
		% within Income	.0%	1.0%	14.6%	32.3%	52.1%	100.0%	84.4%
	\$80,000 - \$99,999	Count	0	2	7	9	27	45	36
		% within Income	0.0%	4.4%	15.6%	20.0%	60.0%	100.0%	80.0%
	\$100,000 or more	Count	2	3	14	39	51	109	90
		% within Income	1.8%	2.8%	12.8%	35.8%	46.8%	100.0%	82.6%
	Total	Count	22	22	74	181	429	728	610
		% Total	3.0%	3.0%	10.2%	24.9%	58.9%	100.0%	83.8%

**Income \* I am very satisfied with the work performed by EMS personnel.**

			I am very satisfied with the work performed by EMS personnel.					Total	High Agreement
			1 - Strongly disagree	2	3	4	5 - Strongly agree		
Annual Household Income	Under \$20,000	Count	9	4	9	28	106	156	134
		% within Income	5.8%	2.6%	5.8%	17.9%	67.9%	100.0%	85.9%
	\$20,000 - \$39,999	Count	5	3	14	38	110	170	148
		% within Income	2.9%	1.8%	8.2%	22.4%	64.7%	100.0%	87.1%
	\$40,000 - \$59,999	Count	3	3	19	30	77	132	107
		% within Income	2.3%	2.3%	14.4%	22.7%	58.3%	100.0%	81.1%
	\$60,000 - \$79,999	Count	1	2	13	22	49	87	71
		% within Income	1.1%	2.3%	14.9%	25.3%	56.3%	100.0%	81.6%
	\$80,000 - \$99,999	Count	1	1	6	11	23	42	34
		% within Income	2.4%	2.4%	14.3%	26.2%	54.8%	100.0%	81.0%
	\$100,000 or more	Count	1	4	9	33	51	98	84
		% within Income	1.0%	4.1%	9.2%	33.7%	52.0%	100.0%	85.7%
	Total	Count	20	17	70	162	416	685	578
		% Total	2.9%	2.5%	10.2%	23.6%	60.7%	100.0%	84.4%

## RESULTS BY ANNUAL HOUSEHOLD INCOME CATEGORY

### Income \* I am very satisfied with the services to dispose of my household waste and yard debris for my residence.

			I am very satisfied with the services to dispose of my household waste and yard debris for my residence.						
			1 - Strongly disagree	2	3	4	5 - Strongly agree	Total	High Agreement
Annual Household Income	Under \$20,000	Count	9	7	25	21	100	162	121
		% within Income	5.6%	4.3%	15.4%	13.0%	61.7%	100.0%	74.7%
	\$20,000 - \$39,999	Count	11	5	18	44	101	179	145
		% within Income	6.1%	2.8%	10.1%	24.6%	56.4%	100.0%	81.0%
	\$40,000 - \$59,999	Count	10	8	11	30	88	147	118
		% within Income	6.8%	5.4%	7.5%	20.4%	59.9%	100.0%	80.3%
	\$60,000 - \$79,999	Count	10	4	15	24	47	100	71
		% within Income	10.0%	4.0%	15.0%	24.0%	47.0%	100.0%	71.0%
	\$80,000 - \$99,999	Count	4	1	7	10	24	46	34
		% within Income	8.7%	2.2%	15.2%	21.7%	52.2%	100.0%	73.9%
	\$100,000 or more	Count	6	4	12	29	61	112	90
		% within Income	5.4%	3.6%	10.7%	25.9%	54.5%	100.0%	80.4%
Total	Count	50	29	88	158	421	746	579	
	% Total	6.7%	3.9%	11.8%	21.2%	56.4%	100.0%	77.6%	

### Income \* I am very satisfied with the services to collect recycling items for my residence.

			I am very satisfied with the services to collect recycling items for my residence.						
			1 - Strongly disagree	2	3	4	5 - Strongly agree	Total	High Agreement
Annual Household Income	Under \$20,000	Count	5	5	7	21	52	90	73
		% within Income	5.6%	5.6%	7.8%	23.3%	57.8%	100.0%	81.1%
	\$20,000 - \$39,999	Count	4	10	5	23	63	105	86
		% within Income	3.8%	9.5%	4.8%	21.9%	60.0%	100.0%	81.9%
	\$40,000 - \$59,999	Count	7	4	3	16	48	78	64
		% within Income	9.0%	5.1%	3.8%	20.5%	61.5%	100.0%	82.1%
	\$60,000 - \$79,999	Count	3	2	7	20	31	63	51
		% within Income	4.8%	3.2%	11.1%	31.7%	49.2%	100.0%	81.0%
	\$80,000 - \$99,999	Count	0	3	2	7	16	28	23
		% within Income	0.0%	10.7%	7.1%	25.0%	57.1%	100.0%	82.1%
	\$100,000 or more	Count	6	5	8	20	51	90	71
		% within Income	6.7%	5.6%	8.9%	22.2%	56.7%	100.0%	78.9%
Total	Count	25	29	32	107	261	454	368	
	% Total	5.5%	6.4%	7.0%	23.6%	57.5%	100.0%	81.1%	

## RESULTS BY ANNUAL HOUSEHOLD INCOME CATEGORY

### Income \* The condition of the roads in Metro Louisville is good.

			The condition of the roads in Metro Louisville is good.						
			1 - Strongly disagree	2	3	4	5 - Strongly agree	Total	High Agreement
Annual Household Income	Under \$20,000	Count	34	17	45	42	25	163	67
		% within Income	20.9%	10.4%	27.6%	25.8%	15.3%	100.0%	41.1%
	\$20,000 - \$39,999	Count	25	22	62	47	24	180	71
		% within Income	13.9%	12.2%	34.4%	26.1%	13.3%	100.0%	39.4%
	\$40,000 - \$59,999	Count	18	18	57	43	12	148	55
		% within Income	12.2%	12.2%	38.5%	29.1%	8.1%	100.0%	37.2%
	\$60,000 - \$79,999	Count	13	16	36	24	12	101	36
		% within Income	12.9%	15.8%	35.6%	23.8%	11.9%	100.0%	35.6%
	\$80,000 - \$99,999	Count	7	5	20	11	3	46	14
		% within Income	15.2%	10.9%	43.5%	23.9%	6.5%	100.0%	30.4%
	\$100,000 or more	Count	9	11	51	34	7	112	41
		% within Income	8.0%	9.8%	45.5%	30.4%	6.3%	100.0%	36.6%
Total	Count	106	89	271	201	83	750	284	
	% Total	14.1%	11.9%	36.1%	26.8%	11.1%	100.0%	37.9%	

### Income \* I can get from one area of the city to another in a reasonable amount of time.

			I can get from one area of the city to another in a reasonable amount of time.						
			1 - Strongly disagree	2	3	4	5 - Strongly agree	Total	High Agreement
Annual Household Income	Under \$20,000	Count	13	11	29	54	57	164	111
		% within Income	7.9%	6.7%	17.7%	32.9%	34.8%	100.0%	67.7%
	\$20,000 - \$39,999	Count	10	12	28	66	62	178	128
		% within Income	5.6%	6.7%	15.7%	37.1%	34.8%	100.0%	71.9%
	\$40,000 - \$59,999	Count	6	7	35	54	45	147	99
		% within Income	4.1%	4.8%	23.8%	36.7%	30.6%	100.0%	67.3%
	\$60,000 - \$79,999	Count	4	9	26	29	33	101	62
		% within Income	4.0%	8.9%	25.7%	28.7%	32.7%	100.0%	61.4%
	\$80,000 - \$99,999	Count	1	4	9	17	15	46	32
		% within Income	2.2%	8.7%	19.6%	37.0%	32.6%	100.0%	69.6%
\$100,000 or more	Count	1	5	29	49	28	112	77	
	% within Income	.9%	4.5%	25.9%	43.8%	25.0%	100.0%	68.8%	
Total	Count	35	48	156	269	240	748	509	
	% Total	4.7%	6.4%	20.9%	36.0%	32.1%	100.0%	68.0%	

## RESULTS BY ANNUAL HOUSEHOLD INCOME CATEGORY

### Income \* Metro Louisville is an accessible city for pedestrians and cyclists.

Income

Metro Louisville is an accessible city for pedestrians and cyclists.

			1 - Strongly disagree	2	3	4	5 - Strongly agree	Total	High Agreement
Annual Household Income	Under \$20,000	Count	15	13	33	44	56	161	100
		% within Income	9.3%	8.1%	20.5%	27.3%	34.8%	100.0%	62.1%
	\$20,000 - \$39,999	Count	18	18	45	42	45	168	87
		% within Income	10.7%	10.7%	26.8%	25.0%	26.8%	100.0%	51.8%
	\$40,000 - \$59,999	Count	11	19	44	43	21	138	64
		% within Income	8.0%	13.8%	31.9%	31.2%	15.2%	100.0%	46.4%
	\$60,000 - \$79,999	Count	10	14	40	21	15	100	36
		% within Income	10.0%	14.0%	40.0%	21.0%	15.0%	100.0%	36.0%
	\$80,000 - \$99,999	Count	2	6	20	11	6	45	17
		% within Income	4.4%	13.3%	44.4%	24.4%	13.3%	100.0%	37.8%
	\$100,000 or more	Count	12	24	33	31	7	107	38
		% within Income	11.2%	22.4%	30.8%	29.0%	6.5%	100.0%	35.5%
Total	Count	68	94	215	192	150	719	342	
	% Total	9.5%	13.1%	29.9%	26.7%	20.9%	100.0%	47.6%	

### Income \* I am very satisfied with public transportation in Metro Louisville.

			I am very satisfied with public transportation in Metro Louisville.						
			1 - Strongly disagree	2	3	4	5 - Strongly agree	Total	High Agreement
Annual Household Income	Under \$20,000	Count	12	6	31	29	51	129	80
		% within Income	9.3%	4.7%	24.0%	22.5%	39.5%	100.0%	62.0%
	\$20,000 - \$39,999	Count	21	10	25	44	34	134	78
		% within Income	15.7%	7.5%	18.7%	32.8%	25.4%	100.0%	58.2%
	\$40,000 - \$59,999	Count	17	10	27	30	22	106	52
		% within Income	16.0%	9.4%	25.5%	28.3%	20.8%	100.0%	49.1%
	\$60,000 - \$79,999	Count	5	11	26	15	15	72	30
		% within Income	6.9%	15.3%	36.1%	20.8%	20.8%	100.0%	41.7%
	\$80,000 - \$99,999	Count	6	1	11	13	6	37	19
		% within Income	16.2%	2.7%	29.7%	35.1%	16.2%	100.0%	51.4%
\$100,000 or more	Count	12	11	25	26	8	82	34	
	% within Income	14.6%	13.4%	30.5%	31.7%	9.8%	100.0%	41.5%	
Total	Count	73	49	145	157	136	560	293	
	% Total	13.0%	8.8%	25.9%	28.0%	24.3%	100.0%	52.3%	



## RESULTS BY ANNUAL HOUSEHOLD INCOME CATEGORY

### Income \* Are you aware that the City of Louisville and Jefferson County merged in January 2003?

			Are you aware that the City of Louisville and Jefferson County merged in January 2003?			
			Yes	No	Not Sure	Total
Annual Household Income	Under \$20,000	Count	137	26	3	166
		% within Income	82.5%	15.7%	1.8%	100.0%
	\$20,000 - \$39,999	Count	162	15	4	181
		% within Income	89.5%	8.3%	2.2%	100.0%
	\$40,000 - \$59,999	Count	142	4	2	148
		% within Income	95.9%	2.7%	1.4%	100.0%
	\$60,000 - \$79,999	Count	97	3	1	101
		% within Income	96.0%	3.0%	1.0%	100.0%
	\$80,000 - \$99,999	Count	44	2	0	46
		% within Income	95.7%	4.3%	0.0%	100.0%
\$100,000 or more	Count	106	5	2	113	
	% within Income	93.8%	4.4%	1.8%	100.0%	
Total	Count	688	55	12	755	
	% Total	91.1%	7.3%	1.6%	100.0%	

### Income \* Are you aware that the small cities and fire protection districts within the county are not part of the new merged government?

			Are you aware that the small cities and fire protection districts within the county are not part of the new merged government?			
			Yes	No	Not Sure	Total
Annual Household Income	Under \$20,000	Count	77	78	11	166
		% within Income	46.4%	47.0%	6.6%	100.0%
	\$20,000 - \$39,999	Count	98	76	7	181
		% within Income	54.1%	42.0%	3.9%	100.0%
	\$40,000 - \$59,999	Count	100	43	5	148
		% within Income	67.6%	29.1%	3.4%	100.0%
	\$60,000 - \$79,999	Count	69	31	1	101
		% within Income	68.3%	30.7%	1.0%	100.0%
	\$80,000 - \$99,999	Count	33	13	0	46
		% within Income	71.7%	28.3%	0.0%	100.0%
\$100,000 or more	Count	81	29	3	113	
	% within Income	71.7%	25.7%	2.7%	100.0%	
Total	Count	458	270	27	755	
	% Total	60.7%	35.8%	3.6%	100.0%	

## RESULTS BY ANNUAL HOUSEHOLD INCOME CATEGORY

### Income \* Are you aware that residents of Metro Louisville receive different services for which they pay different rates of taxes?

			Are you aware that residents of Metro Louisville receive different services for which they pay different rates of taxes?			
			Yes	No	Not Sure	Total
Annual Household Income	Under \$20,000	Count	87	64	15	166
		% within Income	52.4%	38.6%	9.0%	100.0%
	\$20,000 - \$39,999	Count	101	70	10	181
		% within Income	55.8%	38.7%	5.5%	100.0%
	\$40,000 - \$59,999	Count	109	32	7	148
		% within Income	73.6%	21.6%	4.7%	100.0%
	\$60,000 - \$79,999	Count	75	25	1	101
		% within Income	74.3%	24.8%	1.0%	100.0%
	\$80,000 - \$99,999	Count	37	9	0	46
		% within Income	80.4%	19.6%	0.0%	100.0%
\$100,000 or more	Count	80	29	4	113	
	% within Income	70.8%	25.7%	3.5%	100.0%	
Total	Count	489	229	37	755	
	% Total	64.8%	30.3%	4.9%	100.0%	

### Income \* Would you be willing to pay more for additional services?

			Would you be willing to pay more for additional services?			
			Yes	No	Not Sure	Total
Annual Household Income	Under \$20,000	Count	26	37	4	67
		% within Income	38.8%	55.2%	6.0%	100.0%
	\$20,000 - \$39,999	Count	46	32	5	83
		% within Income	55.4%	38.6%	6.0%	100.0%
	\$40,000 - \$59,999	Count	40	23	5	68
		% within Income	58.8%	33.8%	7.4%	100.0%
	\$60,000 - \$79,999	Count	21	18	3	42
		% within Income	50.0%	42.9%	7.1%	100.0%
	\$80,000 - \$99,999	Count	7	8	3	18
		% within Income	38.9%	44.4%	16.7%	100.0%
\$100,000 or more	Count	33	19	3	55	
	% within Income	60.0%	34.5%	5.5%	100.0%	
Total	Count	173	137	23	333	
	% Total	52.0%	41.1%	6.9%	100.0%	

## RESULTS BY ANNUAL HOUSEHOLD INCOME CATEGORY

### Income \* Overall, how satisfied are you with Metro Louisville's ability to serve the needs of its citizens?

Overall, how satisfied are you with Metro Louisville’s ability to serve the needs of its citizens?												
			1 - Not at all satisfied	2	3	4	5	6	7 - Extremely satisfied	Total	Highly Satisfied	Satisfied
Annual Household Income	Under \$20,000	Count	19	6	9	33	62	18	19	166	37	99
		% within Income	11.4%	3.6%	5.4%	19.9%	37.3%	10.8%	11.4%	100.0%	22.3%	59.6%
	\$20,000 - \$39,999	Count	9	9	25	39	72	11	16	181	27	99
		% within Income	5.0%	5.0%	13.8%	21.5%	39.8%	6.1%	8.8%	100.0%	14.9%	54.7%
	\$40,000 - \$59,999	Count	11	9	10	28	64	15	11	148	26	90
		% within Income	7.4%	6.1%	6.8%	18.9%	43.2%	10.1%	7.4%	100.0%	17.6%	60.8%
	\$60,000 - \$79,999	Count	6	7	8	27	34	7	12	101	19	53
		% within Income	5.9%	6.9%	7.9%	26.7%	33.7%	6.9%	11.9%	100.0%	18.8%	52.5%
	\$80,000 - \$99,999	Count	5	1	4	11	14	7	4	46	11	25
		% within Income	10.9%	2.2%	8.7%	23.9%	30.4%	15.2%	8.7%	100.0%	23.9%	54.3%
\$100,000 or more	Count	2	6	9	27	51	16	2	113	18	69	
	% within Income	1.8%	5.3%	8.0%	23.9%	45.1%	14.2%	1.8%	100.0%	15.9%	61.1%	
Total	Count	52	38	65	165	297	74	64	755	138	435	
	% Total	6.9%	5.0%	8.6%	21.9%	39.3%	9.8%	8.5%	100.0%	18.3%	57.6%	

## RESULTS BY LENGTH OF RESIDENCE

### Length of Residence \* I feel all members of my family are safe in my neighborhood

			I feel all members of my family are safe in my neighborhood					Total	High Agreement
			1 - Strongly disagree	2	3	4	5 - Strongly agree		
Length of Residence	Less than 1 year	Count	0	1	2	1	8	12	9
		% within LoR	.0%	8.3%	16.7%	8.3%	66.7%	100.0%	75.0%
	1 to 5 years	Count	2	1	7	13	23	46	36
		% within LoR	4.3%	2.2%	15.2%	28.3%	50.0%	100.0%	78.3%
	6 to 9 years	Count	0	0	4	16	25	45	41
		% within LoR	.0%	.0%	8.9%	35.6%	55.6%	100.0%	91.1%
	10 to 15 years	Count	8	3	9	23	24	67	47
		% within LoR	11.9%	4.5%	13.4%	34.3%	35.8%	100.0%	70.1%
	More than 15 years	Count	58	45	174	248	384	909	632
		% within LoR	6.4%	5.0%	19.1%	27.3%	42.2%	100.0%	69.5%
Total		Count	68	50	196	301	464	1079	765
		% Total	6.3%	4.6%	18.2%	27.9%	43.0%	100.0%	70.9%

### Length of Residence \* In general, Metro Louisville is a safe place to live.

			In general, Metro Louisville is a safe place to live.					Total	High Agreement
			1 - Strongly disagree	2	3	4	5 - Strongly agree		
Length of Residence	Less than 1 year	Count	0	0	2	7	3	12	10
		% within LoR	.0%	.0%	16.7%	58.3%	25.0%	100.0%	83.3%
	1 to 5 years	Count	4	5	13	12	9	43	21
		% within LoR	9.3%	11.6%	30.2%	27.9%	20.9%	100.0%	48.8%
	6 to 9 years	Count	0	2	14	16	11	43	27
		% within LoR	.0%	4.7%	32.6%	37.2%	25.6%	100.0%	62.8%
	10 to 15 years	Count	5	6	16	26	14	67	40
		% within LoR	7.5%	9.0%	23.9%	38.8%	20.9%	100.0%	59.7%
	More than 15 years	Count	60	80	253	301	207	901	508
		% within LoR	6.7%	8.9%	28.1%	33.4%	23.0%	100.0%	56.4%
Total		Count	69	93	298	362	244	1066	606
		% Total	6.5%	8.7%	28.0%	34.0%	22.9%	100.0%	56.8%

## RESULTS BY LENGTH OF RESIDENCE

### Length of Residence \* I am very satisfied with the work of the police in my area.

			I am very satisfied with the work of the police in my area.					Total	High Agreement
			1 - Strongly disagree	2	3	4	5 - Strongly agree		
Length of Residence	Less than 1 year	Count	2	0	2	2	5	11	7
		% within LoR	18.2%	.0%	18.2%	18.2%	45.5%	100.0%	63.6%
	1 to 5 years	Count	2	1	7	15	20	45	35
		% within LoR	4.4%	2.2%	15.6%	33.3%	44.4%	100.0%	77.8%
	6 to 9 years	Count	1	4	7	12	21	45	33
		% within LoR	2.2%	8.9%	15.6%	26.7%	46.7%	100.0%	73.3%
	10 to 15 years	Count	3	3	17	25	18	66	43
		% within LoR	4.5%	4.5%	25.8%	37.9%	27.3%	100.0%	65.2%
	More than 15 years	Count	70	43	151	259	379	902	638
		% within LoR	7.8%	4.8%	16.7%	28.7%	42.0%	100.0%	70.7%
Total		Count	78	51	184	313	443	1069	756
		% Total	7.3%	4.8%	17.2%	29.3%	41.4%	100.0%	70.7%

### Length of Residence \* If there is a fire emergency, I am confident that qualified personnel and equipment will arrive in a timely manner.

			If there is a fire emergency, I am confident that qualified personnel and equipment will arrive in a timely manner.					Total	High Agreement
			1 - Strongly disagree	2	3	4	5 - Strongly agree		
Length of Residence	Less than 1 year	Count	1	0	1	2	8	12	10
		% within LoR	8.3%	.0%	8.3%	16.7%	66.7%	100.0%	83.3%
	1 to 5 years	Count	1	2	2	9	30	44	39
		% within LoR	2.3%	4.5%	4.5%	20.5%	68.2%	100.0%	88.6%
	6 to 9 years	Count	0	1	0	8	33	42	41
		% within LoR	.0%	2.4%	.0%	19.0%	78.6%	100.0%	97.6%
	10 to 15 years	Count	4	1	8	15	37	65	52
		% within LoR	6.2%	1.5%	12.3%	23.1%	56.9%	100.0%	80.0%
	More than 15 years	Count	24	17	52	178	631	902	809
		% within LoR	2.7%	1.9%	5.8%	19.7%	70.0%	100.0%	89.7%
Total		Count	30	21	63	212	739	1065	951
		% Total	2.8%	2.0%	5.9%	19.9%	69.4%	100.0%	89.3%

## RESULTS BY LENGTH OF RESIDENCE

### Length of Residence \* I am very satisfied with the work performed by the fire personnel in my area.

			I am very satisfied with the work performed by the fire personnel in my area.					Total	High Agreement
			1 - Strongly disagree	2	3	4	5 - Strongly agree		
Length of Residence	Less than 1 year	Count	0	0	0	2	8	10	10
		% within LoR	.0%	.0%	.0%	20.0%	80.0%	100.0%	100.0%
	1 to 5 years	Count	1	0	2	10	30	43	40
		% within LoR	2.3%	.0%	4.7%	23.3%	69.8%	100.0%	93.0%
	6 to 9 years	Count	0	1	0	5	28	34	33
		% within LoR	.0%	2.9%	.0%	14.7%	82.4%	100.0%	97.1%
	10 to 15 years	Count	2	0	7	13	40	62	53
		% within LoR	3.2%	.0%	11.3%	21.0%	64.5%	100.0%	85.5%
	More than 15 years	Count	18	10	53	162	607	850	769
		% within LoR	2.1%	1.2%	6.2%	19.1%	71.4%	100.0%	90.5%
	Total	Count	21	11	62	192	713	999	905
		% Total	2.1%	1.1%	6.2%	19.2%	71.4%	100.0%	90.6%

### Length of Residence \* I support paying an additional service fee for fire services should I need them.

			I support paying an additional service fee for fire services should I need them.					Total	High Agreement
			1 - Strongly disagree	2	3	4	5 - Strongly agree		
Length of Residence	Less than 1 year	Count	1	1	3	3	3	11	6
		% within LoR	9.1%	9.1%	27.3%	27.3%	27.3%	100.0%	54.5%
	1 to 5 years	Count	17	2	8	5	11	43	16
		% within LoR	39.5%	4.7%	18.6%	11.6%	25.6%	100.0%	37.2%
	6 to 9 years	Count	5	5	8	12	10	40	22
		% within LoR	12.5%	12.5%	20.0%	30.0%	25.0%	100.0%	55.0%
	10 to 15 years	Count	19	4	15	10	15	63	25
		% within LoR	30.2%	6.3%	23.8%	15.9%	23.8%	100.0%	39.7%
	More than 15 years	Count	283	87	145	128	235	878	363
		% within LoR	32.2%	9.9%	16.5%	14.6%	26.8%	100.0%	41.3%
	Total	Count	325	99	179	158	274	1035	432
		% Total	31.4%	9.6%	17.3%	15.3%	26.5%	100.0%	41.7%

## RESULTS BY LENGTH OF RESIDENCE

### Length of Residence \* If there is a medical emergency, I am confident that qualified personnel and equipment will arrive in a timely manner.

			If there is a medical emergency, I am confident that qualified personnel and equipment will arrive in a timely manner.					Total	High Agreement
			1 - Strongly disagree	2	3	4	5 - Strongly agree		
Length of Residence	Less than 1 year	Count	0	1	0	1	10	12	11
		% within LoR	.0%	8.3%	.0%	8.3%	83.3%	100.0%	91.7%
	1 to 5 years	Count	2	2	1	6	28	39	34
		% within LoR	5.1%	5.1%	2.6%	15.4%	71.8%	100.0%	87.2%
	6 to 9 years	Count	0	2	1	11	26	40	37
		% within LoR	.0%	5.0%	2.5%	27.5%	65.0%	100.0%	92.5%
	10 to 15 years	Count	2	4	9	16	32	63	48
		% within LoR	3.2%	6.3%	14.3%	25.4%	50.8%	100.0%	76.2%
	More than 15 years	Count	26	23	101	230	513	893	743
		% within LoR	2.9%	2.6%	11.3%	25.8%	57.4%	100.0%	83.2%
Total	Count		30	32	112	264	609	1047	873
	% Total		2.9%	3.1%	10.7%	25.2%	58.2%	100.0%	83.4%

### Length of Residence \* I am very satisfied with the work performed by EMS personnel.

			I am very satisfied with the work performed by EMS personnel.					Total	High Agreement
			1 - Strongly disagree	2	3	4	5 - Strongly agree		
Length of Residence	Less than 1 year	Count	0	0	1	1	10	12	11
		% within LoR	.0%	.0%	8.3%	8.3%	83.3%	100.0%	91.7%
	1 to 5 years	Count	2	2	1	9	23	37	32
		% within LoR	5.4%	5.4%	2.7%	24.3%	62.2%	100.0%	86.5%
	6 to 9 years	Count	0	0	3	11	21	35	32
		% within LoR	.0%	.0%	8.6%	31.4%	60.0%	100.0%	91.4%
	10 to 15 years	Count	1	1	10	11	35	58	46
		% within LoR	1.7%	1.7%	17.2%	19.0%	60.3%	100.0%	79.3%
	More than 15 years	Count	22	22	82	197	505	828	702
		% within LoR	2.7%	2.7%	9.9%	23.8%	61.0%	100.0%	84.8%
Total	Count		25	25	97	229	594	970	823
	% Total		2.6%	2.6%	10.0%	23.6%	61.2%	100.0%	84.8%

## RESULTS BY LENGTH OF RESIDENCE

### Length of Residence \* I am very satisfied with the services to dispose of my household waste and yard debris for my residence.

		I am very satisfied with the services to dispose of my household waste and yard debris for my residence.					Total	High Agreement
		1 - Strongly disagree	2	3	4	5 - Strongly agree		
Length of Residence	Less than 1 year	Count	1	1	1	1	8	12
		% within LoR	8.3%	8.3%	8.3%	8.3%	66.7%	100.0%
	1 to 5 years	Count	2	4	7	5	27	45
		% within LoR	4.4%	8.9%	15.6%	11.1%	60.0%	100.0%
	6 to 9 years	Count	1	1	4	14	24	44
		% within LoR	2.3%	2.3%	9.1%	31.8%	54.5%	100.0%
	10 to 15 years	Count	5	3	11	16	32	67
		% within LoR	7.5%	4.5%	16.4%	23.9%	47.8%	100.0%
	More than 15 years	Count	61	34	99	188	524	906
		% within LoR	6.7%	3.8%	10.9%	20.8%	57.8%	100.0%
	Total	Count	70	43	122	224	615	1074
		% Total	6.5%	4.0%	11.4%	20.9%	57.3%	100.0%

### Length of Residence \* I am very satisfied with the services to collect recycling items for my residence.

		I am very satisfied with the services to collect recycling items for my residence.					Total	High Agreement
		1 - Strongly disagree	2	3	4	5 - Strongly agree		
Length of Residence	Less than 1 year	Count	0	0	1	1	5	7
		% within LoR	.0%	.0%	14.3%	14.3%	71.4%	100.0%
	1 to 5 years	Count	2	5	1	4	10	22
		% within LoR	9.1%	22.7%	4.5%	18.2%	45.5%	100.0%
	6 to 9 years	Count	1	0	3	5	15	24
		% within LoR	4.2%	.0%	12.5%	20.8%	62.5%	100.0%
	10 to 15 years	Count	2	1	5	11	20	39
		% within LoR	5.1%	2.6%	12.8%	28.2%	51.3%	100.0%
	More than 15 years	Count	29	29	43	128	340	569
		% within LoR	5.1%	5.1%	7.6%	22.5%	59.8%	100.0%
	Total	Count	34	35	53	149	390	661
		% Total	5.1%	5.3%	8.0%	22.5%	59.0%	100.0%



## RESULTS BY LENGTH OF RESIDENCE

### Length of Residence \* The condition of the roads in Metro Louisville is good.

			The condition of the roads in Metro Louisville is good.					Total	High Agreement
			1 - Strongly disagree	2	3	4	5 - Strongly agree		
Length of Residence	Less than 1 year	Count	0	2	1	4	5	12	9
		% within LoR	.0%	16.7%	8.3%	33.3%	41.7%	100.0%	75.0%
	1 to 5 years	Count	8	5	16	9	7	45	16
		% within LoR	17.8%	11.1%	35.6%	20.0%	15.6%	100.0%	35.6%
	6 to 9 years	Count	1	6	19	15	4	45	19
		% within LoR	2.2%	13.3%	42.2%	33.3%	8.9%	100.0%	42.2%
	10 to 15 years	Count	8	8	29	15	6	66	21
		% within LoR	12.1%	12.1%	43.9%	22.7%	9.1%	100.0%	31.8%
	More than 15 years	Count	127	109	342	234	100	912	334
		% within LoR	13.9%	12.0%	37.5%	25.7%	11.0%	100.0%	36.6%
	Total	Count	144	130	407	277	122	1080	399
		% Total	13.3%	12.0%	37.7%	25.6%	11.3%	100.0%	36.9%

### Length of Residence \* I can get from one area of the city to another in a reasonable amount of time.

			I can get from one area of the city to another in a reasonable amount of time.					Total	High Agreement
			1 - Strongly disagree	2	3	4	5 - Strongly agree		
Length of Residence	Less than 1 year	Count	1	2	2	2	5	12	7
		% within LoR	8.3%	16.7%	16.7%	16.7%	41.7%	100.0%	58.3%
	1 to 5 years	Count	2	5	9	12	18	46	30
		% within LoR	4.3%	10.9%	19.6%	26.1%	39.1%	100.0%	65.2%
	6 to 9 years	Count	1	1	10	16	16	44	32
		% within LoR	2.3%	2.3%	22.7%	36.4%	36.4%	100.0%	72.7%
	10 to 15 years	Count	4	6	13	29	14	66	43
		% within LoR	6.1%	9.1%	19.7%	43.9%	21.2%	100.0%	65.2%
	More than 15 years	Count	40	54	196	318	304	912	622
		% within LoR	4.4%	5.9%	21.5%	34.9%	33.3%	100.0%	68.2%
	Total	Count	48	68	230	377	357	1080	734
		% Total	4.4%	6.3%	21.3%	34.9%	33.1%	100.0%	68.0%

## RESULTS BY LENGTH OF RESIDENCE

### Length of Residence \* Metro Louisville is an accessible city for pedestrians and cyclists.

			Metro Louisville is an accessible city for pedestrians and cyclists.					Total	High Agreement
			1 - Strongly disagree	2	3	4	5 - Strongly agree		
Length of Residence	Less than 1 year	Count	0	1	3	2	4	10	6
		% within LoR	.0%	10.0%	30.0%	20.0%	40.0%	100.0%	60.0%
	1 to 5 years	Count	6	4	13	10	12	45	22
		% within LoR	13.3%	8.9%	28.9%	22.2%	26.7%	100.0%	48.9%
	6 to 9 years	Count	5	9	8	12	6	40	18
		% within LoR	12.5%	22.5%	20.0%	30.0%	15.0%	100.0%	45.0%
	10 to 15 years	Count	13	14	18	12	8	65	20
		% within LoR	20.0%	21.5%	27.7%	18.5%	12.3%	100.0%	30.8%
	More than 15 years	Count	75	117	245	235	182	854	417
		% within LoR	8.8%	13.7%	28.7%	27.5%	21.3%	100.0%	48.8%
	Total	Count	99	145	287	271	212	1014	483
		% Total	9.8%	14.3%	28.3%	26.7%	20.9%	100.0%	47.6%

### Length of Residence \* I am very satisfied with public transportation in Metro Louisville.

			I am very satisfied with public transportation in Metro Louisville.					Total	High Agreement
			1 - Strongly disagree	2	3	4	5 - Strongly agree		
Length of Residence	Less than 1 year	Count	1	0	0	0	5	6	5
		% within LoR	16.7%	.0%	.0%	.0%	83.3%	100.0%	83.3%
	1 to 5 years	Count	4	3	8	10	9	34	19
		% within LoR	11.8%	8.8%	23.5%	29.4%	26.5%	100.0%	55.9%
	6 to 9 years	Count	5	3	10	8	3	29	11
		% within LoR	17.2%	10.3%	34.5%	27.6%	10.3%	100.0%	37.9%
	10 to 15 years	Count	8	6	18	12	9	53	21
		% within LoR	15.1%	11.3%	34.0%	22.6%	17.0%	100.0%	39.6%
	More than 15 years	Count	86	71	158	179	163	657	342
		% within LoR	13.1%	10.8%	24.0%	27.2%	24.8%	100.0%	52.1%
	Total	Count	104	83	194	209	189	779	398
		% Total	13.4%	10.7%	24.9%	26.8%	24.3%	100.0%	51.1%

## RESULTS BY LENGTH OF RESIDENCE

### Length of Residence \* Are you aware that the City of Louisville and Jefferson County merged in January 2003?

			Are you aware that the City of Louisville and Jefferson County merged in January 2003?			
			Yes	No	Not Sure	Total
Length of Residence	Less than 1 year	Count	2	8	2	12
		% within LoR	16.7%	66.7%	16.7%	100.0%
	1 to 5 years	Count	33	13	0	46
		% within LoR	71.7%	28.3%	.0%	100.0%
	6 to 9 years	Count	30	11	4	45
		% within LoR	66.7%	24.4%	8.9%	100.0%
	10 to 15 years	Count	60	5	2	67
		% within LoR	89.6%	7.5%	3.0%	100.0%
	More than 15 years	Count	878	33	11	922
		% within LoR	95.2%	3.6%	1.2%	100.0%
Total	Count		1003	70	19	1092
	% Total		91.8%	6.4%	1.7%	100.0%

### Length of Residence \* Are you aware that the small cities and fire protection districts within the county are not part of the new merged government?

			Are you aware that the small cities and fire protection districts within the county are not part of the new merged government?			
			Yes	No	Not Sure	Total
Length of Residence	Less than 1 year	Count	0	10	2	12
		% within LoR	.0%	83.3%	16.7%	100.0%
	1 to 5 years	Count	19	27	0	46
		% within LoR	41.3%	58.7%	.0%	100.0%
	6 to 9 years	Count	19	22	4	45
		% within LoR	42.2%	48.9%	8.9%	100.0%
	10 to 15 years	Count	38	25	4	67
		% within LoR	56.7%	37.3%	6.0%	100.0%
	More than 15 years	Count	593	293	36	922
		% within LoR	64.3%	31.8%	3.9%	100.0%
Total	Count		669	377	46	1092
	% Total		61.3%	34.5%	4.2%	100.0%

## RESULTS BY LENGTH OF RESIDENCE

### Length of Residence \* Are you aware that residents of Metro Louisville receive different services for which they pay different rates of taxes?

			Are you aware that residents of Metro Louisville receive different services for which they pay different rates of taxes?			
			Yes	No	Not Sure	Total
Length of Residence	Less than 1 year	Count	0	9	3	12
		% within LoR	.0%	75.0%	25.0%	100.0%
	1 to 5 years	Count	22	24	0	46
		% within LoR	47.8%	52.2%	.0%	100.0%
	6 to 9 years	Count	29	12	4	45
		% within LoR	64.4%	26.7%	8.9%	100.0%
	10 to 15 years	Count	44	21	2	67
		% within LoR	65.7%	31.3%	3.0%	100.0%
	More than 15 years	Count	626	247	49	922
		% within LoR	67.9%	26.8%	5.3%	100.0%
	Total	Count	721	313	58	1092
		% Total	66.0%	28.7%	5.3%	100.0%

### Length of Residence \* Would you be willing to pay more for additional services?

			Would you be willing to pay more for additional services?			
			Yes	No	Not Sure	Total
Length of Residence	Less than 1 year	Count	3	0	0	3
		% within LoR	100.0%	.0%	.0%	100.0%
	1 to 5 years	Count	12	7	1	20
		% within LoR	60.0%	35.0%	5.0%	100.0%
	6 to 9 years	Count	16	5	1	22
		% within LoR	72.7%	22.7%	4.5%	100.0%
	10 to 15 years	Count	12	13	3	28
		% within LoR	42.9%	46.4%	10.7%	100.0%
	More than 15 years	Count	183	188	30	401
		% within LoR	45.6%	46.9%	7.5%	100.0%
	Total	Count	226	213	35	474
		% Total	47.7%	44.9%	7.4%	100.0%

## RESULTS BY LENGTH OF RESIDENCE

### Length of Residence \* Overall, how satisfied are you with Metro Louisville's ability to serve the needs of its citizens?

Overall, how satisfied are you with Metro Louisville’s ability to serve the needs of its citizens?												
			1 - Not at all satisfied	2	3	4	5	6	7 - Extremely satisfied	Total	Highly Satisfied	Satisfied
Length of Residence	Less than 1 year	Count	1	0	1	2	3	3	2	12	5	8
		% within LoR	8.3%	.0%	8.3%	16.7%	25.0%	25.0%	16.7%	100.0%	41.7%	66.7%
	1 to 5 years	Count	4	2	4	11	21	3	1	46	4	25
		% within LoR	8.7%	4.3%	8.7%	23.9%	45.7%	6.5%	2.2%	100.0%	8.7%	54.3%
	6 to 9 years	Count	0	2	3	11	20	4	5	45	9	29
		% within LoR	.0%	4.4%	6.7%	24.4%	44.4%	8.9%	11.1%	100.0%	20.0%	64.4%
	10 to 15 years	Count	8	5	4	15	24	9	2	67	11	35
		% within LoR	11.9%	7.5%	6.0%	22.4%	35.8%	13.4%	3.0%	100.0%	16.4%	52.2%
	More than 15 years	Count	72	38	85	201	351	94	81	922	175	526
		% within LoR	7.8%	4.1%	9.2%	21.8%	38.1%	10.2%	8.8%	100.0%	19.0%	57.0%
Total	Count	85	47	97	240	419	113	91	1092	204	623	
	% Total	7.8%	4.3%	8.9%	22.0%	38.4%	10.3%	8.3%	100.0%	18.7%	57.1%	

## RESULTS BY ZIP CODE

### Zip Code \* I feel all members of my family are safe in my neighborhood.

		I feel all members of my family are safe in my neighborhood					Total	High Agreement
		1 - Strongly disagree	2	3	4	5 - Strongly agree		
Zip Code of Respondent	40023	Count	0	0	1	1	4	6
		% within Zip	.0%	.0%	16.7%	16.7%	66.7%	100.0%
	40025	Count	0	0	0	1	0	1
		% within Zip	.0%	.0%	.0%	100.0%	.0%	100.0%
	40059	Count	0	0	1	3	9	13
		% within Zip	.0%	.0%	7.7%	23.1%	69.2%	100.0%
	40118	Count	2	1	3	3	6	15
		% within Zip	13.3%	6.7%	20.0%	20.0%	40.0%	100.0%
	40177	Count	1	0	0	0	5	6
		% within Zip	16.7%	0.0%	0.0%	0.0%	83.3%	100.0%
	40201	Count	0	0	1	0	0	1
		% within Zip	.0%	.0%	100.0%	.0%	.0%	100.0%
	40202	Count	1	0	3	1	1	6
		% within Zip	16.7%	.0%	50.0%	16.7%	16.7%	100.0%
	40203	Count	4	2	5	1	5	17
		% within Zip	23.5%	11.8%	29.4%	5.9%	29.4%	100.0%
	40204	Count	1	1	3	12	7	24
		% within Zip	4.2%	4.2%	12.5%	50.0%	29.2%	100.0%
	40205	Count	1	1	6	11	25	44
		% within Zip	2.3%	2.3%	13.6%	25.0%	56.8%	100.0%
	40206	Count	1	1	2	7	12	23
		% within Zip	4.3%	4.3%	8.7%	30.4%	52.2%	100.0%
	40207	Count	1	1	3	10	30	45
		% within Zip	2.2%	2.2%	6.7%	22.2%	66.7%	100.0%
	40208	Count	0	2	4	5	4	15
		% within Zip	.0%	13.3%	26.7%	33.3%	26.7%	100.0%
	40209	Count	1	0	0	0	1	2
		% within Zip	50.0%	.0%	.0%	.0%	50.0%	100.0%
	40210	Count	1	1	6	4	4	16
		% within Zip	6.3%	6.3%	37.5%	25.0%	25.0%	100.0%
	40211	Count	6	2	9	7	13	37
		% within Zip	16.2%	5.4%	24.3%	18.9%	35.1%	100.0%
	40212	Count	5	1	5	6	5	22
		% within Zip	22.7%	4.5%	22.7%	27.3%	22.7%	100.0%
	40213	Count	2	2	12	4	12	32
		% within Zip	6.3%	6.3%	37.5%	12.5%	37.5%	100.0%
	40214	Count	7	2	12	16	16	53
		% within Zip	13.2%	3.8%	22.6%	30.2%	30.2%	100.0%
	40215	Count	4	4	7	2	8	25
		% within Zip	16.0%	16.0%	28.0%	8.0%	32.0%	100.0%
	40216	Count	6	5	13	7	24	55
		% within Zip	10.9%	9.1%	23.6%	12.7%	43.6%	100.0%
	40217	Count	1	0	3	12	6	22
		% within Zip	4.5%	.0%	13.6%	54.5%	27.3%	100.0%

## RESULTS BY ZIP CODE

40218	Count	4	3	14	14	14	49	28
	% within Zip	8.2%	6.1%	28.6%	28.6%	28.6%	100.0%	57.1%
40219	Count	1	4	10	14	23	52	37
	% within Zip	1.9%	7.7%	19.2%	26.9%	44.2%	100.0%	71.2%
40220	Count	4	2	11	12	26	55	38
	% within Zip	7.3%	3.6%	20.0%	21.8%	47.3%	100.0%	69.1%
40222	Count	1	1	4	10	30	46	40
	% within Zip	2.2%	2.2%	8.7%	21.7%	65.2%	100.0%	87.0%
40223	Count	0	0	4	10	18	32	28
	% within Zip	.0%	.0%	12.5%	31.3%	56.3%	100.0%	87.5%
40225	Count	0	0	0	1	1	2	2
	% within Zip	.0%	.0%	.0%	50.0%	50.0%	100.0%	100.0%
40228	Count	0	2	6	9	16	33	25
	% within Zip	.0%	6.1%	18.2%	27.3%	48.5%	100.0%	75.8%
40229	Count	0	3	8	11	15	37	26
	% within Zip	0.0%	8.1%	21.6%	29.7%	40.5%	100.0%	70.3%
40241	Count	0	2	5	8	20	35	28
	% within Zip	.0%	5.7%	14.3%	22.9%	57.1%	100.0%	80.0%
40242	Count	1	0	4	8	5	18	13
	% within Zip	5.6%	.0%	22.2%	44.4%	27.8%	100.0%	72.2%
40243	Count	0	0	4	3	13	20	16
	% within Zip	.0%	.0%	20.0%	15.0%	65.0%	100.0%	80.0%
40245	Count	2	0	1	10	13	26	23
	% within Zip	7.7%	.0%	3.8%	38.5%	50.0%	100.0%	88.5%
40258	Count	0	2	7	11	9	29	20
	% within Zip	0.0%	6.9%	24.1%	37.9%	31.0%	100.0%	69.0%
40272	Count	5	2	7	26	22	62	48
	% within Zip	8.1%	3.2%	11.3%	41.9%	35.5%	100.0%	77.4%
40291	Count	2	1	5	19	15	42	34
	% within Zip	4.8%	2.4%	11.9%	45.2%	35.7%	100.0%	81.0%
40299	Count	3	2	7	22	27	61	49
	% within Zip	4.9%	3.3%	11.5%	36.1%	44.3%	100.0%	80.3%
Total	Count	68	50	196	301	464	1079	765
	% Total	6.3%	4.6%	18.2%	27.9%	43.0%	100.0%	70.9%

## RESULTS BY ZIP CODE

### Zip Code \* In general, Metro Louisville is a safe place to live.

		In general, Metro Louisville is a safe place to live.					Total	High Agreement
		1 - Strongly disagree	2	3	4	5 - Strongly agree		
Zip Code of Respondent	40023	Count	0	0	1	2	3	6
		% within Zip	.0%	.0%	16.7%	33.3%	50.0%	100.0%
	40025	Count	0	0	1	0	0	1
		% within Zip	.0%	.0%	100.0%	.0%	.0%	100.0%
	40059	Count	1	0	3	5	4	13
		% within Zip	7.7%	.0%	23.1%	38.5%	30.8%	100.0%
	40118	Count	2	1	7	2	2	14
		% within Zip	14.3%	7.1%	50.0%	14.3%	14.3%	100.0%
	40177	Count	0	1	3	1	0	5
		% within Zip	0.0%	20.0%	60.0%	20.0%	0.0%	100.0%
	40201	Count	0	0	0	1	0	1
		% within Zip	.0%	.0%	.0%	100.0%	.0%	100.0%
	40202	Count	2	0	2	1	1	6
		% within Zip	33.3%	.0%	33.3%	16.7%	16.7%	100.0%
	40203	Count	4	0	5	3	5	17
		% within Zip	23.5%	.0%	29.4%	17.6%	29.4%	100.0%
	40204	Count	0	2	3	14	5	24
		% within Zip	.0%	8.3%	12.5%	58.3%	20.8%	100.0%
	40205	Count	1	1	13	16	12	43
		% within Zip	2.3%	2.3%	30.2%	37.2%	27.9%	100.0%
	40206	Count	1	2	2	10	7	22
		% within Zip	4.5%	9.1%	9.1%	45.5%	31.8%	100.0%
	40207	Count	2	6	11	14	12	45
		% within Zip	4.4%	13.3%	24.4%	31.1%	26.7%	100.0%
	40208	Count	0	2	8	2	2	14
		% within Zip	.0%	14.3%	57.1%	14.3%	14.3%	100.0%
	40209	Count	0	0	1	0	1	2
		% within Zip	.0%	.0%	50.0%	.0%	50.0%	100.0%
	40210	Count	0	3	4	7	2	16
		% within Zip	0.0%	18.8%	25.0%	43.8%	12.5%	100.0%
	40211	Count	1	2	8	13	13	37
		% within Zip	2.7%	5.4%	21.6%	35.1%	35.1%	100.0%
	40212	Count	4	0	6	3	10	23
		% within Zip	17.4%	.0%	26.1%	13.0%	43.5%	100.0%
	40213	Count	1	4	15	10	3	33
		% within Zip	3.0%	12.1%	45.5%	30.3%	9.1%	100.0%
	40214	Count	6	5	14	14	15	54
		% within Zip	11.1%	9.3%	25.9%	25.9%	27.8%	100.0%
	40215	Count	0	3	10	5	8	26
		% within Zip	0.0%	11.5%	38.5%	19.2%	30.8%	100.0%
	40216	Count	6	6	14	14	14	54
		% within Zip	11.1%	11.1%	25.9%	25.9%	25.9%	100.0%
	40217	Count	0	1	4	11	5	21
		% within Zip	.0%	4.8%	19.0%	52.4%	23.8%	100.0%



## RESULTS BY ZIP CODE

40218	Count	3	4	11	19	10	47	29
	% within Zip	6.4%	8.5%	23.4%	40.4%	21.3%	100.0%	61.7%
40219	Count	2	6	13	24	7	52	31
	% within Zip	3.8%	11.5%	25.0%	46.2%	13.5%	100.0%	59.6%
40220	Count	4	4	13	18	16	55	34
	% within Zip	7.3%	7.3%	23.6%	32.7%	29.1%	100.0%	61.8%
40222	Count	3	2	9	20	10	44	30
	% within Zip	6.8%	4.5%	20.5%	45.5%	22.7%	100.0%	68.2%
40223	Count	2	0	12	7	11	32	18
	% within Zip	6.3%	.0%	37.5%	21.9%	34.4%	100.0%	56.3%
40225	Count	0	0	1	1	0	2	1
	% within Zip	.0%	.0%	50.0%	50.0%	.0%	100.0%	50.0%
40228	Count	1	5	6	10	10	32	20
	% within Zip	3.1%	15.6%	18.8%	31.3%	31.3%	100.0%	62.5%
40229	Count	2	4	10	13	7	36	20
	% within Zip	5.6%	11.1%	27.8%	36.1%	19.4%	100.0%	55.6%
40241	Count	0	4	11	12	7	34	19
	% within Zip	.0%	11.8%	32.4%	35.3%	20.6%	100.0%	55.9%
40242	Count	1	3	4	7	3	18	10
	% within Zip	5.6%	16.7%	22.2%	38.9%	16.7%	100.0%	55.6%
40243	Count	1	2	6	5	6	20	11
	% within Zip	5.0%	10.0%	30.0%	25.0%	30.0%	100.0%	55.0%
40245	Count	3	0	12	9	2	26	11
	% within Zip	11.5%	.0%	46.2%	34.6%	7.7%	100.0%	42.3%
40258	Count	4	1	9	10	6	30	16
	% within Zip	13.3%	3.3%	30.0%	33.3%	20.0%	100.0%	53.3%
40272	Count	5	8	17	16	13	59	29
	% within Zip	8.5%	13.6%	28.8%	27.1%	22.0%	100.0%	49.2%
40291	Count	3	5	9	20	6	43	26
	% within Zip	7.0%	11.6%	20.9%	46.5%	14.0%	100.0%	60.5%
40299	Count	4	6	20	23	6	59	29
	% within Zip	6.8%	10.2%	33.9%	39.0%	10.2%	100.0%	49.2%
Total	Count	69	93	298	362	244	1066	606
	% Total	6.5%	8.7%	28.0%	34.0%	22.9%	100.0%	56.8%

## RESULTS BY ZIP CODE

### Zip Code \* I am very satisfied with the work of the police in my area.

		I am very satisfied with the work of the police in my area.						Total	High Agreement
		1 - Strongly disagree	2	3	4	5 - Strongly agree			
Zip Code of Respondent	40023	Count	1	0	0	2	2	5	4
		% within Zip	20.0%	.0%	.0%	40.0%	40.0%	100.0%	80.0%
	40025	Count	0	0	1	0	0	1	0
		% within Zip	.0%	.0%	100.0%	.0%	.0%	100.0%	0.0%
	40059	Count	0	1	2	2	8	13	10
		% within Zip	.0%	7.7%	15.4%	15.4%	61.5%	100.0%	76.9%
	40118	Count	1	1	5	3	5	15	8
		% within Zip	6.7%	6.7%	33.3%	20.0%	33.3%	100.0%	53.3%
	40177	Count	1	0	1	2	1	5	3
		% within Zip	20.0%	0.0%	20.0%	40.0%	20.0%	100.0%	60.0%
	40201	Count	0	0	1	0	0	1	0
		% within Zip	.0%	.0%	100.0%	.0%	.0%	100.0%	0.0%
	40202	Count	2	0	0	1	3	6	4
		% within Zip	33.3%	.0%	.0%	16.7%	50.0%	100.0%	66.7%
	40203	Count	6	0	3	4	5	18	9
		% within Zip	33.3%	.0%	16.7%	22.2%	27.8%	100.0%	50.0%
	40204	Count	1	2	3	10	8	24	18
		% within Zip	4.2%	8.3%	12.5%	41.7%	33.3%	100.0%	75.0%
	40205	Count	1	0	4	20	18	43	38
		% within Zip	2.3%	0.0%	9.3%	46.5%	41.9%	100.0%	88.4%
	40206	Count	2	0	1	7	13	23	20
		% within Zip	8.7%	.0%	4.3%	30.4%	56.5%	100.0%	87.0%
	40207	Count	1	2	8	10	22	43	32
		% within Zip	2.3%	4.7%	18.6%	23.3%	51.2%	100.0%	74.4%
	40208	Count	1	0	1	5	8	15	13
		% within Zip	6.7%	.0%	6.7%	33.3%	53.3%	100.0%	86.7%
	40209	Count	1	0	0	0	1	2	1
		% within Zip	50.0%	.0%	.0%	.0%	50.0%	100.0%	50.0%
	40210	Count	1	3	4	5	3	16	8
		% within Zip	6.3%	18.8%	25.0%	31.3%	18.8%	100.0%	50.0%
	40211	Count	6	3	7	6	14	36	20
		% within Zip	16.7%	8.3%	19.4%	16.7%	38.9%	100.0%	55.6%
	40212	Count	5	2	2	5	9	23	14
		% within Zip	21.7%	8.7%	8.7%	21.7%	39.1%	100.0%	60.9%
	40213	Count	3	3	5	9	13	33	22
		% within Zip	9.1%	9.1%	15.2%	27.3%	39.4%	100.0%	66.7%
	40214	Count	5	3	13	12	20	53	32
		% within Zip	9.4%	5.7%	24.5%	22.6%	37.7%	100.0%	60.4%
	40215	Count	1	1	6	7	11	26	18
		% within Zip	3.8%	3.8%	23.1%	26.9%	42.3%	100.0%	69.2%
	40216	Count	6	0	14	14	21	55	35
		% within Zip	10.9%	.0%	25.5%	25.5%	38.2%	100.0%	63.6%
	40217	Count	1	0	4	4	13	22	17
		% within Zip	4.5%	.0%	18.2%	18.2%	59.1%	100.0%	77.3%

## RESULTS BY ZIP CODE

40218	Count	4	4	7	17	18	50	35
	% within Zip	8.0%	8.0%	14.0%	34.0%	36.0%	100.0%	70.0%
40219	Count	2	1	7	23	17	50	40
	% within Zip	4.0%	2.0%	14.0%	46.0%	34.0%	100.0%	80.0%
40220	Count	4	2	12	12	25	55	37
	% within Zip	7.3%	3.6%	21.8%	21.8%	45.5%	100.0%	67.3%
40222	Count	1	3	4	16	22	46	38
	% within Zip	2.2%	6.5%	8.7%	34.8%	47.8%	100.0%	82.6%
40223	Count	0	2	6	8	16	32	24
	% within Zip	.0%	6.3%	18.8%	25.0%	50.0%	100.0%	75.0%
40225	Count	0	0	0	0	2	2	2
	% within Zip	.0%	.0%	.0%	.0%	100.0%	100.0%	100.0%
40228	Count	3	3	1	12	14	33	26
	% within Zip	9.1%	9.1%	3.0%	36.4%	42.4%	100.0%	78.8%
40229	Count	6	2	7	8	13	36	21
	% within Zip	16.7%	5.6%	19.4%	22.2%	36.1%	100.0%	58.3%
40241	Count	4	1	5	7	18	35	25
	% within Zip	11.4%	2.9%	14.3%	20.0%	51.4%	100.0%	71.4%
40242	Count	0	1	4	8	4	17	12
	% within Zip	.0%	5.9%	23.5%	47.1%	23.5%	100.0%	70.6%
40243	Count	1	3	5	2	7	18	9
	% within Zip	5.6%	16.7%	27.8%	11.1%	38.9%	100.0%	50.0%
40245	Count	1	1	4	10	9	25	19
	% within Zip	4.0%	4.0%	16.0%	40.0%	36.0%	100.0%	76.0%
40258	Count	1	2	4	12	10	29	22
	% within Zip	3.4%	6.9%	13.8%	41.4%	34.5%	100.0%	75.9%
40272	Count	4	0	17	14	25	60	39
	% within Zip	6.7%	.0%	28.3%	23.3%	41.7%	100.0%	65.0%
40291	Count	0	3	8	11	20	42	31
	% within Zip	.0%	7.1%	19.0%	26.2%	47.6%	100.0%	73.8%
40299	Count	1	2	8	25	25	61	50
	% within Zip	1.6%	3.3%	13.1%	41.0%	41.0%	100.0%	82.0%
Total	Count	78	51	184	313	443	1069	756
	% Total	7.3%	4.8%	17.2%	29.3%	41.4%	100.0%	70.7%

## RESULTS BY ZIP CODE

**Zip Code \* If there is a fire emergency, I am confident that qualified personnel and equipment with arrive in a timely manner.**

		If there is a fire emergency, I am confident that qualified personnel and equipment will arrive in a timely manner.					Total	High Agreement
		1 - Strongly disagree	2	3	4	5 - Strongly agree		
Zip Code of Respondent	40023	Count	0	1	0	1	3	5
		% within Zip	.0%	20.0%	.0%	20.0%	60.0%	100.0%
	40025	Count	0	0	0	0	1	1
		% within Zip	.0%	.0%	.0%	.0%	100.0%	100.0%
	40059	Count	0	0	2	0	10	12
		% within Zip	.0%	.0%	16.7%	.0%	83.3%	100.0%
	40118	Count	0	1	1	3	10	15
		% within Zip	.0%	6.7%	6.7%	20.0%	66.7%	100.0%
	40177	Count	1	0	0	1	4	6
		% within Zip	16.7%	0.0%	0.0%	16.7%	66.7%	100.0%
	40201	Count	0	0	0	0	1	1
		% within Zip	.0%	.0%	.0%	.0%	100.0%	100.0%
	40202	Count	1	0	1	1	3	6
		% within Zip	16.7%	.0%	16.7%	16.7%	50.0%	100.0%
	40203	Count	1	0	1	2	14	18
		% within Zip	5.6%	.0%	5.6%	11.1%	77.8%	100.0%
	40204	Count	0	0	1	3	20	24
		% within Zip	.0%	.0%	4.2%	12.5%	83.3%	100.0%
	40205	Count	1	0	1	6	34	42
		% within Zip	2.4%	0.0%	2.4%	14.3%	81.0%	100.0%
	40206	Count	1	1	0	6	15	23
		% within Zip	4.3%	4.3%	.0%	26.1%	65.2%	100.0%
	40207	Count	1	0	3	5	34	43
		% within Zip	2.3%	.0%	7.0%	11.6%	79.1%	100.0%
	40208	Count	0	0	0	4	11	15
		% within Zip	.0%	.0%	.0%	26.7%	73.3%	100.0%
	40209	Count	0	0	0	0	2	2
		% within Zip	.0%	.0%	.0%	.0%	100.0%	100.0%
	40210	Count	1	0	2	5	8	16
		% within Zip	6.3%	0.0%	12.5%	31.3%	50.0%	100.0%
	40211	Count	1	2	1	6	27	37
		% within Zip	2.7%	5.4%	2.7%	16.2%	73.0%	100.0%
	40212	Count	2	0	0	1	20	23
		% within Zip	8.7%	.0%	.0%	4.3%	87.0%	100.0%
	40213	Count	1	1	4	7	18	31
		% within Zip	3.2%	3.2%	12.9%	22.6%	58.1%	100.0%
	40214	Count	3	0	5	10	34	52
		% within Zip	5.8%	.0%	9.6%	19.2%	65.4%	100.0%
	40215	Count	1	0	1	9	15	26
		% within Zip	3.8%	0.0%	3.8%	34.6%	57.7%	100.0%
	40216	Count	3	0	4	11	37	55
		% within Zip	5.5%	.0%	7.3%	20.0%	67.3%	100.0%

## RESULTS BY ZIP CODE

40217	Count	0	0	2	7	12	21	19
	% within Zip	.0%	.0%	9.5%	33.3%	57.1%	100.0%	90.5%
40218	Count	1	2	1	6	39	49	45
	% within Zip	2.0%	4.1%	2.0%	12.2%	79.6%	100.0%	91.8%
40219	Count	0	1	9	10	32	52	42
	% within Zip	.0%	1.9%	17.3%	19.2%	61.5%	100.0%	80.8%
40220	Count	2	2	0	13	38	55	51
	% within Zip	3.6%	3.6%	0.0%	23.6%	69.1%	100.0%	92.7%
40222	Count	1	2	3	5	34	45	39
	% within Zip	2.2%	4.4%	6.7%	11.1%	75.6%	100.0%	86.7%
40223	Count	0	0	4	10	17	31	27
	% within Zip	.0%	.0%	12.9%	32.3%	54.8%	100.0%	87.1%
40225	Count	0	0	0	2	0	2	2
	% within Zip	.0%	.0%	.0%	100.0%	.0%	100.0%	100.0%
40228	Count	0	2	1	9	20	32	29
	% within Zip	.0%	6.3%	3.1%	28.1%	62.5%	100.0%	90.6%
40229	Count	2	2	5	5	23	37	28
	% within Zip	5.4%	5.4%	13.5%	13.5%	62.2%	100.0%	75.7%
40241	Count	1	0	2	11	20	34	31
	% within Zip	2.9%	.0%	5.9%	32.4%	58.8%	100.0%	91.2%
40242	Count	0	0	0	5	13	18	18
	% within Zip	.0%	.0%	.0%	27.8%	72.2%	100.0%	100.0%
40243	Count	0	0	0	5	14	19	19
	% within Zip	.0%	.0%	.0%	26.3%	73.7%	100.0%	100.0%
40245	Count	1	0	1	10	14	26	24
	% within Zip	3.8%	.0%	3.8%	38.5%	53.8%	100.0%	92.3%
40258	Count	1	1	1	3	24	30	27
	% within Zip	3.3%	3.3%	3.3%	10.0%	80.0%	100.0%	90.0%
40272	Count	1	2	6	9	42	60	51
	% within Zip	1.7%	3.3%	10.0%	15.0%	70.0%	100.0%	85.0%
40291	Count	1	1	1	6	33	42	39
	% within Zip	2.4%	2.4%	2.4%	14.3%	78.6%	100.0%	92.9%
40299	Count	1	0	0	15	43	59	58
	% within Zip	1.7%	0.0%	0.0%	25.4%	72.9%	100.0%	98.3%
Total	Count	30	21	63	212	739	1065	951
	% Total	2.8%	2.0%	5.9%	19.9%	69.4%	100.0%	89.3%

## RESULTS BY ZIP CODE

### Zip Code \* I am very satisfied with the work performed by the fire personnel in my area.

			I am very satisfied with the work performed by the fire personnel in my area.					Total	High Agreement
			1 - Strongly disagree	2	3	4	5 - Strongly agree		
Zip Code of Respondent	40023	Count	0	1	0	0	3	4	3
		% within Zip	.0%	25.0%	.0%	.0%	75.0%	100.0%	75.0%
	40025	Count	0	0	0	0	1	1	1
		% within Zip	.0%	.0%	.0%	.0%	100.0%	100.0%	100.0%
	40059	Count	0	0	1	2	9	12	11
		% within Zip	.0%	.0%	8.3%	16.7%	75.0%	100.0%	91.7%
	40118	Count	0	0	2	3	8	13	11
		% within Zip	.0%	.0%	15.4%	23.1%	61.5%	100.0%	84.6%
	40177	Count	0	0	1	1	3	5	4
		% within Zip	0.0%	0.0%	20.0%	20.0%	60.0%	100.0%	80.0%
	40201	Count	0	0	0	0	1	1	1
		% within Zip	.0%	.0%	.0%	.0%	100.0%	100.0%	100.0%
	40202	Count	0	0	1	2	3	6	5
		% within Zip	.0%	.0%	16.7%	33.3%	50.0%	100.0%	83.3%
	40203	Count	0	0	2	2	14	18	16
		% within Zip	.0%	.0%	11.1%	11.1%	77.8%	100.0%	88.9%
	40204	Count	0	0	0	3	19	22	22
		% within Zip	.0%	.0%	.0%	13.6%	86.4%	100.0%	100.0%
	40205	Count	1	0	2	6	30	39	36
		% within Zip	2.6%	0.0%	5.1%	15.4%	76.9%	100.0%	92.3%
	40206	Count	1	0	1	1	16	19	17
		% within Zip	5.3%	.0%	5.3%	5.3%	84.2%	100.0%	89.5%
	40207	Count	0	0	2	3	35	40	38
		% within Zip	.0%	.0%	5.0%	7.5%	87.5%	100.0%	95.0%
	40208	Count	0	1	0	3	11	15	14
		% within Zip	.0%	6.7%	.0%	20.0%	73.3%	100.0%	93.3%
	40209	Count	0	0	0	0	1	1	1
		% within Zip	.0%	.0%	.0%	.0%	100.0%	100.0%	100.0%
	40210	Count	1	0	2	5	8	16	13
		% within Zip	6.3%	0.0%	12.5%	31.3%	50.0%	100.0%	81.3%
	40211	Count	2	1	0	6	28	37	34
		% within Zip	5.4%	2.7%	.0%	16.2%	75.7%	100.0%	91.9%
	40212	Count	2	0	0	1	20	23	21
		% within Zip	8.7%	.0%	.0%	4.3%	87.0%	100.0%	91.3%
	40213	Count	0	1	2	4	20	27	24
		% within Zip	.0%	3.7%	7.4%	14.8%	74.1%	100.0%	88.9%
	40214	Count	1	0	3	12	35	51	47
		% within Zip	2.0%	.0%	5.9%	23.5%	68.6%	100.0%	92.2%
	40215	Count	1	0	1	9	14	25	23
		% within Zip	4.0%	0.0%	4.0%	36.0%	56.0%	100.0%	92.0%
	40216	Count	2	0	4	13	34	53	47
		% within Zip	3.8%	.0%	7.5%	24.5%	64.2%	100.0%	88.7%
	40217	Count	0	0	1	6	14	21	20
		% within Zip	.0%	.0%	4.8%	28.6%	66.7%	100.0%	95.2%

## RESULTS BY ZIP CODE

40218	Count	0	1	2	9	33	45	42
	% within Zip	.0%	2.2%	4.4%	20.0%	73.3%	100.0%	93.3%
40219	Count	0	1	6	13	31	51	44
	% within Zip	.0%	2.0%	11.8%	25.5%	60.8%	100.0%	86.3%
40220	Count	3	1	1	11	37	53	48
	% within Zip	5.7%	1.9%	1.9%	20.8%	69.8%	100.0%	90.6%
40222	Count	1	1	3	6	30	41	36
	% within Zip	2.4%	2.4%	7.3%	14.6%	73.2%	100.0%	87.8%
40223	Count	0	0	3	10	18	31	28
	% within Zip	.0%	.0%	9.7%	32.3%	58.1%	100.0%	90.3%
40225	Count	0	0	0	1	1	2	2
	% within Zip	.0%	.0%	.0%	50.0%	50.0%	100.0%	100.0%
40228	Count	0	1	2	9	20	32	29
	% within Zip	.0%	3.1%	6.3%	28.1%	62.5%	100.0%	90.6%
40229	Count	2	0	5	5	23	35	28
	% within Zip	5.7%	0.0%	14.3%	14.3%	65.7%	100.0%	80.0%
40241	Count	0	0	1	7	22	30	29
	% within Zip	.0%	.0%	3.3%	23.3%	73.3%	100.0%	96.7%
40242	Count	0	0	0	5	12	17	17
	% within Zip	.0%	.0%	.0%	29.4%	70.6%	100.0%	100.0%
40243	Count	0	0	0	1	15	16	16
	% within Zip	.0%	.0%	.0%	6.3%	93.8%	100.0%	100.0%
40245	Count	0	1	2	5	15	23	20
	% within Zip	.0%	4.3%	8.7%	21.7%	65.2%	100.0%	87.0%
40258	Count	1	0	1	2	24	28	26
	% within Zip	3.6%	0.0%	3.6%	7.1%	85.7%	100.0%	92.9%
40272	Count	2	0	7	7	39	55	46
	% within Zip	3.6%	.0%	12.7%	12.7%	70.9%	100.0%	83.6%
40291	Count	0	1	1	8	26	36	34
	% within Zip	.0%	2.8%	2.8%	22.2%	72.2%	100.0%	94.4%
40299	Count	1	0	3	11	40	55	51
	% within Zip	1.8%	0.0%	5.5%	20.0%	72.7%	100.0%	92.7%
Total	Count	21	11	62	192	713	999	905
	% Total	2.1%	1.1%	6.2%	19.2%	71.4%	100.0%	90.6%

## RESULTS BY ZIP CODE

### Zip Code \* I support paying an additional service fee for fire services should I need them.

		I support paying an additional service fee for fire services should I need them.					Total	High Agreement
		1 - Strongly disagree	2	3	4	5 - Strongly agree		
Zip Code of Respondent	40023	Count	3	1	1	0	1	6
		% within Zip	50.0%	16.7%	16.7%	.0%	16.7%	100.0%
	40025	Count	1	0	0	0	0	1
		% within Zip	100.0%	.0%	.0%	.0%	.0%	100.0%
	40059	Count	1	2	2	3	4	12
		% within Zip	8.3%	16.7%	16.7%	25.0%	33.3%	100.0%
	40118	Count	6	2	1	1	5	15
		% within Zip	40.0%	13.3%	6.7%	6.7%	33.3%	100.0%
	40177	Count	2	0	2	1	1	6
		% within Zip	33.3%	0.0%	33.3%	16.7%	16.7%	100.0%
	40201	Count	1	0	0	0	0	1
		% within Zip	100.0%	.0%	.0%	.0%	.0%	100.0%
	40202	Count	3	0	0	2	1	6
		% within Zip	50.0%	.0%	.0%	33.3%	16.7%	100.0%
	40203	Count	4	0	4	3	5	16
		% within Zip	25.0%	.0%	25.0%	18.8%	31.3%	100.0%
	40204	Count	7	2	2	7	4	22
		% within Zip	31.8%	9.1%	9.1%	31.8%	18.2%	100.0%
	40205	Count	12	8	7	10	7	44
		% within Zip	27.3%	18.2%	15.9%	22.7%	15.9%	100.0%
	40206	Count	2	6	2	3	9	22
		% within Zip	9.1%	27.3%	9.1%	13.6%	40.9%	100.0%
	40207	Count	13	3	10	6	12	44
		% within Zip	29.5%	6.8%	22.7%	13.6%	27.3%	100.0%
	40208	Count	3	1	4	0	4	12
		% within Zip	25.0%	8.3%	33.3%	.0%	33.3%	100.0%
	40209	Count	1	0	0	0	1	2
		% within Zip	50.0%	.0%	.0%	.0%	50.0%	100.0%
	40210	Count	6	2	1	2	5	16
		% within Zip	37.5%	12.5%	6.3%	12.5%	31.3%	100.0%
	40211	Count	10	2	5	6	14	37
		% within Zip	27.0%	5.4%	13.5%	16.2%	37.8%	100.0%
	40212	Count	5	2	3	1	11	22
		% within Zip	22.7%	9.1%	13.6%	4.5%	50.0%	100.0%
	40213	Count	14	3	5	2	8	32
		% within Zip	43.8%	9.4%	15.6%	6.3%	25.0%	100.0%
	40214	Count	12	3	8	11	17	51
		% within Zip	23.5%	5.9%	15.7%	21.6%	33.3%	100.0%
	40215	Count	8	0	3	1	13	25
		% within Zip	32.0%	0.0%	12.0%	4.0%	52.0%	100.0%
	40216	Count	18	4	8	10	14	54
		% within Zip	33.3%	7.4%	14.8%	18.5%	25.9%	100.0%
	40217	Count	2	2	7	3	7	21
		% within Zip	9.5%	9.5%	33.3%	14.3%	33.3%	100.0%



## RESULTS BY ZIP CODE

40218	Count	16	7	7	6	10	46	16
	% within Zip	34.8%	15.2%	15.2%	13.0%	21.7%	100.0%	34.8%
40219	Count	14	5	14	9	10	52	19
	% within Zip	26.9%	9.6%	26.9%	17.3%	19.2%	100.0%	36.5%
40220	Count	16	9	15	6	6	52	12
	% within Zip	30.8%	17.3%	28.8%	11.5%	11.5%	100.0%	23.1%
40222	Count	13	5	3	9	12	42	21
	% within Zip	31.0%	11.9%	7.1%	21.4%	28.6%	100.0%	50.0%
40223	Count	15	1	7	1	6	30	7
	% within Zip	50.0%	3.3%	23.3%	3.3%	20.0%	100.0%	23.3%
40225	Count	0	0	1	0	1	2	1
	% within Zip	.0%	.0%	50.0%	.0%	50.0%	100.0%	50.0%
40228	Count	9	2	5	8	7	31	15
	% within Zip	29.0%	6.5%	16.1%	25.8%	22.6%	100.0%	48.4%
40229	Count	12	3	6	5	9	35	14
	% within Zip	34.3%	8.6%	17.1%	14.3%	25.7%	100.0%	40.0%
40241	Count	10	3	5	2	9	29	11
	% within Zip	34.5%	10.3%	17.2%	6.9%	31.0%	100.0%	37.9%
40242	Count	3	0	4	4	5	16	9
	% within Zip	18.8%	.0%	25.0%	25.0%	31.3%	100.0%	56.3%
40243	Count	5	0	6	3	6	20	9
	% within Zip	25.0%	.0%	30.0%	15.0%	30.0%	100.0%	45.0%
40245	Count	11	3	3	7	3	27	10
	% within Zip	40.7%	11.1%	11.1%	25.9%	11.1%	100.0%	37.0%
40258	Count	13	1	8	2	5	29	7
	% within Zip	44.8%	3.4%	27.6%	6.9%	17.2%	100.0%	24.1%
40272	Count	22	2	8	10	16	58	26
	% within Zip	37.9%	3.4%	13.8%	17.2%	27.6%	100.0%	44.8%
40291	Count	12	6	3	7	14	42	21
	% within Zip	28.6%	14.3%	7.1%	16.7%	33.3%	100.0%	50.0%
40299	Count	20	9	9	7	12	57	19
	% within Zip	35.1%	15.8%	15.8%	12.3%	21.1%	100.0%	33.3%
Total	Count	325	99	179	158	274	1035	432
	% Total	31.4%	9.6%	17.3%	15.3%	26.5%	100.0%	41.7%

## RESULTS BY ZIP CODE

### Zip Code \* If there is a medical emergency, I am confident that qualified personnel and equipment will arrive in a timely manner.

		If there is a medical emergency, I am confident that qualified personnel and equipment will arrive in a timely manner.					Total	High Agreement
		1 - Strongly disagree	2	3	4	5 - Strongly agree		
Zip Code of Respondent	40023	Count	1	0	0	2	5	4
		% within Zip	20.0%	.0%	.0%	40.0%	100.0%	80.0%
	40025	Count	0	0	1	0	1	0
		% within Zip	.0%	.0%	100.0%	.0%	100.0%	0.0%
	40059	Count	0	0	3	3	11	8
		% within Zip	.0%	.0%	27.3%	27.3%	100.0%	72.7%
	40118	Count	0	0	2	4	15	13
		% within Zip	.0%	.0%	13.3%	26.7%	100.0%	86.7%
	40177	Count	1	0	0	2	6	5
		% within Zip	16.7%	0.0%	0.0%	33.3%	100.0%	83.3%
	40202	Count	2	0	0	4	6	4
		% within Zip	33.3%	.0%	.0%	.0%	100.0%	66.7%
	40203	Count	0	1	1	4	18	16
		% within Zip	.0%	5.6%	5.6%	22.2%	100.0%	88.9%
	40204	Count	0	2	3	6	24	19
		% within Zip	.0%	8.3%	12.5%	25.0%	100.0%	79.2%
	40205	Count	0	2	2	13	43	39
		% within Zip	.0%	4.7%	4.7%	30.2%	100.0%	90.7%
	40206	Count	1	0	2	3	22	19
		% within Zip	4.5%	0.0%	9.1%	13.6%	100.0%	86.4%
	40207	Count	0	3	4	9	42	35
		% within Zip	.0%	7.1%	9.5%	21.4%	100.0%	83.3%
	40208	Count	0	0	1	2	14	13
		% within Zip	.0%	.0%	7.1%	14.3%	100.0%	92.9%
	40209	Count	0	0	0	1	2	2
		% within Zip	.0%	.0%	.0%	50.0%	100.0%	100.0%
	40210	Count	0	2	2	4	15	11
		% within Zip	.0%	13.3%	13.3%	26.7%	100.0%	73.3%
	40211	Count	2	1	6	3	37	28
		% within Zip	5.4%	2.7%	16.2%	8.1%	100.0%	75.7%
	40212	Count	2	0	1	3	23	20
		% within Zip	8.7%	.0%	4.3%	13.0%	100.0%	87.0%
	40213	Count	1	2	4	9	31	24
		% within Zip	3.2%	6.5%	12.9%	29.0%	100.0%	77.4%
	40214	Count	2	3	2	17	54	47
		% within Zip	3.7%	5.6%	3.7%	31.5%	100.0%	87.0%
	40215	Count	1	1	1	6	26	23
		% within Zip	3.8%	3.8%	3.8%	23.1%	100.0%	88.5%
	40216	Count	2	2	4	16	55	47
		% within Zip	3.6%	3.6%	7.3%	29.1%	100.0%	85.5%
	40217	Count	0	1	1	7	21	19
		% within Zip	.0%	4.8%	4.8%	33.3%	100.0%	90.5%

## RESULTS BY ZIP CODE

40218	Count	0	1	3	12	31	47	43
	% within Zip	.0%	2.1%	6.4%	25.5%	66.0%	100.0%	91.5%
40219	Count	1	2	8	17	24	52	41
	% within Zip	1.9%	3.8%	15.4%	32.7%	46.2%	100.0%	78.8%
40220	Count	1	0	5	15	33	54	48
	% within Zip	1.9%	.0%	9.3%	27.8%	61.1%	100.0%	88.9%
40222	Count	2	1	5	12	24	44	36
	% within Zip	4.5%	2.3%	11.4%	27.3%	54.5%	100.0%	81.8%
40223	Count	1	0	6	11	13	31	24
	% within Zip	3.2%	.0%	19.4%	35.5%	41.9%	100.0%	77.4%
40225	Count	0	0	0	1	1	2	2
	% within Zip	.0%	.0%	.0%	50.0%	50.0%	100.0%	100.0%
40228	Count	1	2	2	10	14	29	24
	% within Zip	3.4%	6.9%	6.9%	34.5%	48.3%	100.0%	82.8%
40229	Count	2	0	4	8	22	36	30
	% within Zip	5.6%	.0%	11.1%	22.2%	61.1%	100.0%	83.3%
40241	Count	1	0	4	6	21	32	27
	% within Zip	3.1%	0.0%	12.5%	18.8%	65.6%	100.0%	84.4%
40242	Count	0	0	2	6	10	18	16
	% within Zip	.0%	.0%	11.1%	33.3%	55.6%	100.0%	88.9%
40243	Count	1	0	3	4	12	20	16
	% within Zip	5.0%	.0%	15.0%	20.0%	60.0%	100.0%	80.0%
40245	Count	1	1	3	12	8	25	20
	% within Zip	4.0%	4.0%	12.0%	48.0%	32.0%	100.0%	80.0%
40258	Count	0	1	2	5	21	29	26
	% within Zip	.0%	3.4%	6.9%	17.2%	72.4%	100.0%	89.7%
40272	Count	1	1	9	9	38	58	47
	% within Zip	1.7%	1.7%	15.5%	15.5%	65.5%	100.0%	81.0%
40291	Count	1	0	6	11	24	42	35
	% within Zip	2.4%	.0%	14.3%	26.2%	57.1%	100.0%	83.3%
40299	Count	2	3	10	11	31	57	42
	% within Zip	3.5%	5.3%	17.5%	19.3%	54.4%	100.0%	73.7%
Total	Count	30	32	112	264	609	1047	873
	% Total	2.9%	3.1%	10.7%	25.2%	58.2%	100.0%	83.4%

## RESULTS BY ZIP CODE

### Zip Code \* I am very satisfied with the work performed by EMS personnel.

		I am very satisfied with the work performed by EMS personnel.					Total	High Agreement
		1 - Strongly disagree	2	3	4	5 - Strongly agree		
Zip Code of Respondent	40023	Count	0	0	1	0	3	4
		% within Zip	.0%	.0%	25.0%	.0%	75.0%	100.0%
	40059	Count	0	0	2	4	4	10
		% within Zip	.0%	.0%	20.0%	40.0%	40.0%	100.0%
	40118	Count	0	1	1	1	9	12
		% within Zip	.0%	8.3%	8.3%	8.3%	75.0%	100.0%
	40177	Count	1	0	0	3	2	6
		% within Zip	16.7%	.0%	.0%	50.0%	33.3%	100.0%
	40202	Count	1	0	0	0	4	5
		% within Zip	20.0%	0.0%	0.0%	0.0%	80.0%	100.0%
	40203	Count	1	0	1	5	11	18
		% within Zip	5.6%	.0%	5.6%	27.8%	61.1%	100.0%
	40204	Count	1	2	1	5	14	23
		% within Zip	4.3%	8.7%	4.3%	21.7%	60.9%	100.0%
	40205	Count	0	1	3	11	25	40
		% within Zip	.0%	2.5%	7.5%	27.5%	62.5%	100.0%
	40206	Count	1	0	1	5	13	20
		% within Zip	5.0%	.0%	5.0%	25.0%	65.0%	100.0%
	40207	Count	0	2	4	7	27	40
		% within Zip	0.0%	5.0%	10.0%	17.5%	67.5%	100.0%
	40208	Count	0	0	1	3	10	14
		% within Zip	.0%	.0%	7.1%	21.4%	71.4%	100.0%
	40209	Count	0	0	0	1	1	2
		% within Zip	.0%	.0%	.0%	50.0%	50.0%	100.0%
	40210	Count	1	1	2	5	6	15
		% within Zip	6.7%	6.7%	13.3%	33.3%	40.0%	100.0%
	40211	Count	2	1	4	5	25	37
		% within Zip	5.4%	2.7%	10.8%	13.5%	67.6%	100.0%
	40212	Count	2	0	2	2	16	22
		% within Zip	9.1%	0.0%	9.1%	9.1%	72.7%	100.0%
	40213	Count	0	3	3	7	16	29
		% within Zip	.0%	10.3%	10.3%	24.1%	55.2%	100.0%
	40214	Count	0	3	2	19	28	52
		% within Zip	.0%	5.8%	3.8%	36.5%	53.8%	100.0%
	40215	Count	1	0	1	7	16	25
		% within Zip	4.0%	.0%	4.0%	28.0%	64.0%	100.0%
	40216	Count	2	0	5	14	30	51
		% within Zip	3.9%	.0%	9.8%	27.5%	58.8%	100.0%
	40217	Count	0	0	2	5	15	22
		% within Zip	0.0%	0.0%	9.1%	22.7%	68.2%	100.0%
	40218	Count	0	0	5	7	30	42
		% within Zip	.0%	.0%	11.9%	16.7%	71.4%	100.0%
	40219	Count	1	2	6	14	25	48
		% within Zip	2.1%	4.2%	12.5%	29.2%	52.1%	100.0%

## RESULTS BY ZIP CODE

40220	Count	1	0	6	14	31	52	45
	% within Zip	1.9%	.0%	11.5%	26.9%	59.6%	100.0%	86.5%
40222	Count	1	1	5	9	21	37	30
	% within Zip	2.7%	2.7%	13.5%	24.3%	56.8%	100.0%	81.1%
40223	Count	0	0	3	12	12	27	24
	% within Zip	0.0%	0.0%	11.1%	44.4%	44.4%	100.0%	88.9%
40225	Count	0	0	0	1	1	2	2
	% within Zip	.0%	.0%	.0%	50.0%	50.0%	100.0%	100.0%
40228	Count	1	0	2	8	14	25	22
	% within Zip	4.0%	.0%	8.0%	32.0%	56.0%	100.0%	88.0%
40229	Count	2	1	4	4	20	31	24
	% within Zip	6.5%	3.2%	12.9%	12.9%	64.5%	100.0%	77.4%
40241	Count	1	0	2	5	22	30	27
	% within Zip	3.3%	.0%	6.7%	16.7%	73.3%	100.0%	90.0%
40242	Count	0	0	1	6	10	17	16
	% within Zip	0.0%	0.0%	5.9%	35.3%	58.8%	100.0%	94.1%
40243	Count	1	0	2	4	12	19	16
	% within Zip	5.3%	.0%	10.5%	21.1%	63.2%	100.0%	84.2%
40245	Count	1	0	3	6	9	19	15
	% within Zip	5.3%	.0%	15.8%	31.6%	47.4%	100.0%	78.9%
40258	Count	0	0	3	3	23	29	26
	% within Zip	.0%	.0%	10.3%	10.3%	79.3%	100.0%	89.7%
40272	Count	1	1	6	10	39	57	49
	% within Zip	1.8%	1.8%	10.5%	17.5%	68.4%	100.0%	86.0%
40291	Count	1	1	5	8	23	38	31
	% within Zip	2.6%	2.6%	13.2%	21.1%	60.5%	100.0%	81.6%
40299	Count	1	5	8	9	27	50	36
	% within Zip	2.0%	10.0%	16.0%	18.0%	54.0%	100.0%	72.0%
Total	Count	25	25	97	229	594	970	823
	% Total	2.6%	2.6%	10.0%	23.6%	61.2%	100.0%	84.8%

## RESULTS BY ZIP CODE

### Zip Code \* I am very satisfied with the services to dispose of my household waste and yard debris for my residence.

		I am very satisfied with the services to dispose of my household waste and yard debris for my residence.					Total	High Agreement
		1 - Strongly disagree	2	3	4	5 - Strongly agree		
Zip Code of Respondent	40023	Count	0	0	0	2	6	6
		% within Zip	.0%	.0%	.0%	33.3%	100.0%	100.0%
	40025	Count	0	0	0	0	1	1
		% within Zip	.0%	.0%	.0%	.0%	100.0%	100.0%
	40059	Count	0	0	2	0	11	11
		% within Zip	.0%	.0%	15.4%	.0%	84.6%	84.6%
	40118	Count	0	0	2	2	11	13
		% within Zip	.0%	.0%	13.3%	13.3%	73.3%	86.7%
	40177	Count	0	0	1	2	3	5
		% within Zip	0.0%	0.0%	16.7%	33.3%	50.0%	83.3%
	40201	Count	0	0	0	0	1	1
		% within Zip	.0%	.0%	.0%	.0%	100.0%	100.0%
	40202	Count	0	0	1	1	4	5
		% within Zip	.0%	.0%	16.7%	16.7%	66.7%	83.3%
	40203	Count	1	2	3	1	11	12
		% within Zip	5.6%	11.1%	16.7%	5.6%	61.1%	66.7%
	40204	Count	0	1	3	6	14	20
		% within Zip	.0%	4.2%	12.5%	25.0%	58.3%	83.3%
	40205	Count	0	2	3	12	27	39
		% within Zip	0.0%	4.5%	6.8%	27.3%	61.4%	88.6%
	40206	Count	1	0	4	5	13	18
		% within Zip	4.3%	.0%	17.4%	21.7%	56.5%	78.3%
	40207	Count	2	2	3	10	27	37
		% within Zip	4.5%	4.5%	6.8%	22.7%	61.4%	84.1%
	40208	Count	0	0	3	3	9	12
		% within Zip	.0%	.0%	20.0%	20.0%	60.0%	80.0%
	40209	Count	0	0	0	0	2	2
		% within Zip	.0%	.0%	.0%	.0%	100.0%	100.0%
	40210	Count	1	2	2	2	9	11
		% within Zip	6.3%	12.5%	12.5%	12.5%	56.3%	68.8%
	40211	Count	5	2	8	3	18	21
		% within Zip	13.9%	5.6%	22.2%	8.3%	50.0%	58.3%
	40212	Count	2	1	2	6	12	18
		% within Zip	8.7%	4.3%	8.7%	26.1%	52.2%	78.3%
	40213	Count	4	0	6	4	19	23
		% within Zip	12.1%	.0%	18.2%	12.1%	57.6%	69.7%
	40214	Count	3	3	6	11	29	40
		% within Zip	5.8%	5.8%	11.5%	21.2%	55.8%	76.9%
	40215	Count	0	1	5	6	14	20
		% within Zip	0.0%	3.8%	19.2%	23.1%	53.8%	76.9%
	40216	Count	7	1	3	9	35	44
		% within Zip	12.7%	1.8%	5.5%	16.4%	63.6%	80.0%

## RESULTS BY ZIP CODE

40217	Count	0	1	2	9	10	22	19
	% within Zip	.0%	4.5%	9.1%	40.9%	45.5%	100.0%	86.4%
40218	Count	5	6	7	7	25	50	32
	% within Zip	10.0%	12.0%	14.0%	14.0%	50.0%	100.0%	64.0%
40219	Count	7	3	5	11	24	50	35
	% within Zip	14.0%	6.0%	10.0%	22.0%	48.0%	100.0%	70.0%
40220	Count	2	2	9	12	31	56	43
	% within Zip	3.6%	3.6%	16.1%	21.4%	55.4%	100.0%	76.8%
40222	Count	2	1	1	13	29	46	42
	% within Zip	4.3%	2.2%	2.2%	28.3%	63.0%	100.0%	91.3%
40223	Count	2	0	2	8	20	32	28
	% within Zip	6.3%	.0%	6.3%	25.0%	62.5%	100.0%	87.5%
40225	Count	0	0	0	1	1	2	2
	% within Zip	.0%	.0%	.0%	50.0%	50.0%	100.0%	100.0%
40228	Count	0	1	6	10	14	31	24
	% within Zip	.0%	3.2%	19.4%	32.3%	45.2%	100.0%	77.4%
40229	Count	3	2	5	7	19	36	26
	% within Zip	8.3%	5.6%	13.9%	19.4%	52.8%	100.0%	72.2%
40241	Count	0	0	5	9	21	35	30
	% within Zip	.0%	.0%	14.3%	25.7%	60.0%	100.0%	85.7%
40242	Count	0	0	2	2	13	17	15
	% within Zip	.0%	.0%	11.8%	11.8%	76.5%	100.0%	88.2%
40243	Count	0	0	0	3	17	20	20
	% within Zip	.0%	.0%	.0%	15.0%	85.0%	100.0%	100.0%
40245	Count	2	0	6	6	13	27	19
	% within Zip	7.4%	.0%	22.2%	22.2%	48.1%	100.0%	70.4%
40258	Count	4	2	1	9	14	30	23
	% within Zip	13.3%	6.7%	3.3%	30.0%	46.7%	100.0%	76.7%
40272	Count	8	3	5	6	38	60	44
	% within Zip	13.3%	5.0%	8.3%	10.0%	63.3%	100.0%	73.3%
40291	Count	5	2	1	12	21	41	33
	% within Zip	12.2%	4.9%	2.4%	29.3%	51.2%	100.0%	80.5%
40299	Count	4	3	8	14	31	60	45
	% within Zip	6.7%	5.0%	13.3%	23.3%	51.7%	100.0%	75.0%
Total	Count	70	43	122	224	615	1074	839
	% Total	6.5%	4.0%	11.4%	20.9%	57.3%	100.0%	78.1%

## RESULTS BY ZIP CODE

### Zip Code \* I am very satisfied with the services to collect recycling items for my residence.

			I am very satisfied with the services to collect recycling items for my residence.					Total	High Agreement
			1 - Strongly disagree	2	3	4	5 - Strongly agree		
Zip Code of Respondent	40023	Count	0	0	0	1	1	2	2
		% within Zip	.0%	.0%	.0%	50.0%	50.0%	100.0%	100.0%
	40059	Count	0	0	2	0	10	12	10
		% within Zip	.0%	.0%	16.7%	.0%	83.3%	100.0%	83.3%
	40118	Count	0	1	0	0	2	3	2
		% within Zip	.0%	33.3%	.0%	.0%	66.7%	100.0%	66.7%
	40202	Count	0	0	1	0	1	2	1
		% within Zip	.0%	.0%	50.0%	.0%	50.0%	100.0%	50.0%
	40203	Count	2	0	0	3	7	12	10
		% within Zip	16.7%	0.0%	0.0%	25.0%	58.3%	100.0%	83.3%
	40204	Count	0	1	1	5	15	22	20
		% within Zip	.0%	4.5%	4.5%	22.7%	68.2%	100.0%	90.9%
	40205	Count	0	2	4	11	25	42	36
		% within Zip	.0%	4.8%	9.5%	26.2%	59.5%	100.0%	85.7%
	40206	Count	1	1	3	2	9	16	11
		% within Zip	6.3%	6.3%	18.8%	12.5%	56.3%	100.0%	68.8%
	40207	Count	1	0	5	7	21	34	28
		% within Zip	2.9%	.0%	14.7%	20.6%	61.8%	100.0%	82.4%
	40208	Count	1	1	0	2	6	10	8
		% within Zip	10.0%	10.0%	0.0%	20.0%	60.0%	100.0%	80.0%
	40209	Count	0	0	0	0	2	2	2
		% within Zip	.0%	.0%	.0%	.0%	100.0%	100.0%	100.0%
	40210	Count	0	1	2	4	5	12	9
		% within Zip	.0%	8.3%	16.7%	33.3%	41.7%	100.0%	75.0%
	40211	Count	1	6	1	7	18	33	25
		% within Zip	3.0%	18.2%	3.0%	21.2%	54.5%	100.0%	75.8%
	40212	Count	1	1	0	2	17	21	19
		% within Zip	4.8%	4.8%	.0%	9.5%	81.0%	100.0%	90.5%
	40213	Count	1	1	2	5	12	21	17
		% within Zip	4.8%	4.8%	9.5%	23.8%	57.1%	100.0%	81.0%
	40214	Count	1	2	2	4	20	29	24
		% within Zip	3.4%	6.9%	6.9%	13.8%	69.0%	100.0%	82.8%
	40215	Count	1	0	3	6	12	22	18
		% within Zip	4.5%	.0%	13.6%	27.3%	54.5%	100.0%	81.8%
	40216	Count	2	0	1	8	21	32	29
		% within Zip	6.3%	.0%	3.1%	25.0%	65.6%	100.0%	90.6%
	40217	Count	0	2	0	7	13	22	20
		% within Zip	.0%	9.1%	.0%	31.8%	59.1%	100.0%	90.9%
	40218	Count	1	1	3	6	9	20	15
		% within Zip	5.0%	5.0%	15.0%	30.0%	45.0%	100.0%	75.0%
	40219	Count	3	0	1	3	7	14	10
		% within Zip	21.4%	.0%	7.1%	21.4%	50.0%	100.0%	71.4%
	40220	Count	0	2	4	10	22	38	32
		% within Zip	.0%	5.3%	10.5%	26.3%	57.9%	100.0%	84.2%



## RESULTS BY ZIP CODE

40222	Count	1	0	2	8	22	33	30
	% within Zip	3.0%	.0%	6.1%	24.2%	66.7%	100.0%	90.9%
40223	Count	2	2	1	4	18	27	22
	% within Zip	7.4%	7.4%	3.7%	14.8%	66.7%	100.0%	81.5%
40225	Count	0	0	0	2	0	2	2
	% within Zip	0.0%	0.0%	0.0%	100.0%	0.0%	100.0%	100.0%
40228	Count	0	1	2	3	5	11	8
	% within Zip	.0%	9.1%	18.2%	27.3%	45.5%	100.0%	72.7%
40229	Count	1	3	2	2	4	12	6
	% within Zip	8.3%	25.0%	16.7%	16.7%	33.3%	100.0%	50.0%
40241	Count	4	1	0	3	13	21	16
	% within Zip	19.0%	4.8%	.0%	14.3%	61.9%	100.0%	76.2%
40242	Count	0	0	0	6	9	15	15
	% within Zip	.0%	.0%	.0%	40.0%	60.0%	100.0%	100.0%
40243	Count	0	0	2	3	11	16	14
	% within Zip	0.0%	0.0%	12.5%	18.8%	68.8%	100.0%	87.5%
40245	Count	1	1	2	6	7	17	13
	% within Zip	5.9%	5.9%	11.8%	35.3%	41.2%	100.0%	76.5%
40258	Count	1	0	0	2	2	5	4
	% within Zip	20.0%	.0%	.0%	40.0%	40.0%	100.0%	80.0%
40272	Count	4	2	1	4	11	22	15
	% within Zip	18.2%	9.1%	4.5%	18.2%	50.0%	100.0%	68.2%
40291	Count	2	0	0	2	9	13	11
	% within Zip	15.4%	.0%	.0%	15.4%	69.2%	100.0%	84.6%
40299	Count	2	3	6	11	24	46	35
	% within Zip	4.3%	6.5%	13.0%	23.9%	52.2%	100.0%	76.1%
Total	Count	34	35	53	149	390	661	539
	% Total	5.1%	5.3%	8.0%	22.5%	59.0%	100.0%	81.5%

## RESULTS BY ZIP CODE

### Zip Code \* The condition of the roads in Metro Louisville is good.

		The condition of the roads in Metro Louisville is good.					Total	High Agreement
		1 - Strongly disagree	2	3	4	5 - Strongly agree		
Zip Code of Respondent	40023	Count	0	0	3	1	2	6
		% within Zip	.0%	.0%	50.0%	16.7%	33.3%	100.0%
	40025	Count	0	1	0	0	0	1
		% within Zip	.0%	100.0%	.0%	.0%	.0%	100.0%
	40059	Count	2	0	8	2	1	13
		% within Zip	15.4%	.0%	61.5%	15.4%	7.7%	100.0%
	40118	Count	1	2	6	5	1	15
		% within Zip	6.7%	13.3%	40.0%	33.3%	6.7%	100.0%
	40177	Count	1	1	0	4	0	6
		% within Zip	16.7%	16.7%	0.0%	66.7%	0.0%	100.0%
	40201	Count	0	0	1	0	0	1
		% within Zip	.0%	.0%	100.0%	.0%	.0%	100.0%
	40202	Count	1	0	3	1	1	6
		% within Zip	16.7%	.0%	50.0%	16.7%	16.7%	100.0%
	40203	Count	4	3	5	3	3	18
		% within Zip	22.2%	16.7%	27.8%	16.7%	16.7%	100.0%
	40204	Count	4	2	8	9	1	24
		% within Zip	16.7%	8.3%	33.3%	37.5%	4.2%	100.0%
	40205	Count	2	2	21	15	3	43
		% within Zip	4.7%	4.7%	48.8%	34.9%	7.0%	100.0%
	40206	Count	2	1	10	7	3	23
		% within Zip	8.7%	4.3%	43.5%	30.4%	13.0%	100.0%
	40207	Count	4	4	16	13	8	45
		% within Zip	8.9%	8.9%	35.6%	28.9%	17.8%	100.0%
	40208	Count	2	3	7	1	2	15
		% within Zip	13.3%	20.0%	46.7%	6.7%	13.3%	100.0%
	40209	Count	0	0	1	1	0	2
		% within Zip	.0%	.0%	50.0%	50.0%	.0%	100.0%
	40210	Count	4	1	5	6	0	16
		% within Zip	25.0%	6.3%	31.3%	37.5%	0.0%	100.0%
	40211	Count	10	4	6	11	6	37
		% within Zip	27.0%	10.8%	16.2%	29.7%	16.2%	100.0%
	40212	Count	8	1	7	5	2	23
		% within Zip	34.8%	4.3%	30.4%	21.7%	8.7%	100.0%
	40213	Count	3	9	12	7	2	33
		% within Zip	9.1%	27.3%	36.4%	21.2%	6.1%	100.0%
	40214	Count	8	7	21	10	8	54
		% within Zip	14.8%	13.0%	38.9%	18.5%	14.8%	100.0%
	40215	Count	7	2	8	5	4	26
		% within Zip	26.9%	7.7%	30.8%	19.2%	15.4%	100.0%
	40216	Count	10	10	20	10	6	56
		% within Zip	17.9%	17.9%	35.7%	17.9%	10.7%	100.0%
	40217	Count	1	1	12	7	1	22
		% within Zip	4.5%	4.5%	54.5%	31.8%	4.5%	100.0%

## RESULTS BY ZIP CODE

40218	Count	7	4	15	12	10	48	22
	% within Zip	14.6%	8.3%	31.3%	25.0%	20.8%	100.0%	45.8%
40219	Count	10	16	14	9	4	53	13
	% within Zip	18.9%	30.2%	26.4%	17.0%	7.5%	100.0%	24.5%
40220	Count	5	5	23	14	9	56	23
	% within Zip	8.9%	8.9%	41.1%	25.0%	16.1%	100.0%	41.1%
40222	Count	2	5	22	13	2	44	15
	% within Zip	4.5%	11.4%	50.0%	29.5%	4.5%	100.0%	34.1%
40223	Count	3	2	12	11	1	29	12
	% within Zip	10.3%	6.9%	41.4%	37.9%	3.4%	100.0%	41.4%
40225	Count	0	1	1	0	0	2	0
	% within Zip	.0%	50.0%	50.0%	.0%	.0%	100.0%	0.0%
40228	Count	3	3	14	10	3	33	13
	% within Zip	9.1%	9.1%	42.4%	30.3%	9.1%	100.0%	39.4%
40229	Count	7	4	14	8	4	37	12
	% within Zip	18.9%	10.8%	37.8%	21.6%	10.8%	100.0%	32.4%
40241	Count	2	2	13	12	6	35	18
	% within Zip	5.7%	5.7%	37.1%	34.3%	17.1%	100.0%	51.4%
40242	Count	1	0	8	8	1	18	9
	% within Zip	5.6%	.0%	44.4%	44.4%	5.6%	100.0%	50.0%
40243	Count	1	3	6	4	6	20	10
	% within Zip	5.0%	15.0%	30.0%	20.0%	30.0%	100.0%	50.0%
40245	Count	1	2	11	10	3	27	13
	% within Zip	3.7%	7.4%	40.7%	37.0%	11.1%	100.0%	48.1%
40258	Count	5	3	11	7	4	30	11
	% within Zip	16.7%	10.0%	36.7%	23.3%	13.3%	100.0%	36.7%
40272	Count	17	6	15	15	7	60	22
	% within Zip	28.3%	10.0%	25.0%	25.0%	11.7%	100.0%	36.7%
40291	Count	4	9	15	12	3	43	15
	% within Zip	9.3%	20.9%	34.9%	27.9%	7.0%	100.0%	34.9%
40299	Count	2	11	33	9	5	60	14
	% within Zip	3.3%	18.3%	55.0%	15.0%	8.3%	100.0%	23.3%
Total	Count	144	130	407	277	122	1080	399
	% Total	13.3%	12.0%	37.7%	25.6%	11.3%	100.0%	36.9%

## RESULTS BY ZIP CODE

### Zip Code \* I can get from one area of the city to another in a reasonable amount of time.

		I can get from one area of the city to another in a reasonable amount of time.					Total	High Agreement
		1 - Strongly disagree	2	3	4	5 - Strongly agree		
Zip Code of Respondent	40023	Count	0	0	2	1	3	6
		% within Zip	.0%	.0%	33.3%	16.7%	50.0%	100.0%
	40025	Count	0	0	0	1	0	1
		% within Zip	.0%	.0%	.0%	100.0%	.0%	100.0%
	40059	Count	0	0	4	5	4	13
		% within Zip	.0%	.0%	30.8%	38.5%	30.8%	100.0%
	40118	Count	1	0	4	5	5	15
		% within Zip	6.7%	.0%	26.7%	33.3%	33.3%	100.0%
	40177	Count	0	0	2	3	1	6
		% within Zip	0.0%	0.0%	33.3%	50.0%	16.7%	100.0%
	40201	Count	0	0	1	0	0	1
		% within Zip	.0%	.0%	100.0%	.0%	.0%	100.0%
	40202	Count	2	0	0	2	2	6
		% within Zip	33.3%	.0%	.0%	33.3%	33.3%	100.0%
	40203	Count	0	2	2	6	8	18
		% within Zip	.0%	11.1%	11.1%	33.3%	44.4%	100.0%
	40204	Count	0	1	3	11	9	24
		% within Zip	.0%	4.2%	12.5%	45.8%	37.5%	100.0%
	40205	Count	0	1	5	17	20	43
		% within Zip	0.0%	2.3%	11.6%	39.5%	46.5%	100.0%
	40206	Count	1	1	3	11	7	23
		% within Zip	4.3%	4.3%	13.0%	47.8%	30.4%	100.0%
	40207	Count	3	3	5	16	18	45
		% within Zip	6.7%	6.7%	11.1%	35.6%	40.0%	100.0%
	40208	Count	1	0	3	6	5	15
		% within Zip	6.7%	.0%	20.0%	40.0%	33.3%	100.0%
	40209	Count	0	0	0	1	1	2
		% within Zip	.0%	.0%	.0%	50.0%	50.0%	100.0%
	40210	Count	2	0	5	4	5	16
		% within Zip	12.5%	0.0%	31.3%	25.0%	31.3%	100.0%
	40211	Count	3	2	4	14	14	37
		% within Zip	8.1%	5.4%	10.8%	37.8%	37.8%	100.0%
	40212	Count	2	0	4	8	9	23
		% within Zip	8.7%	.0%	17.4%	34.8%	39.1%	100.0%
	40213	Count	1	3	9	10	10	33
		% within Zip	3.0%	9.1%	27.3%	30.3%	30.3%	100.0%
	40214	Count	4	4	13	15	18	54
		% within Zip	7.4%	7.4%	24.1%	27.8%	33.3%	100.0%
	40215	Count	2	0	4	7	12	25
		% within Zip	8.0%	0.0%	16.0%	28.0%	48.0%	100.0%
	40216	Count	3	4	16	17	16	56
		% within Zip	5.4%	7.1%	28.6%	30.4%	28.6%	100.0%
	40217	Count	0	0	4	11	7	22
		% within Zip	.0%	.0%	18.2%	50.0%	31.8%	100.0%

## RESULTS BY ZIP CODE

40218	Count	2	5	8	13	22	50	35
	% within Zip	4.0%	10.0%	16.0%	26.0%	44.0%	100.0%	70.0%
40219	Count	3	5	16	15	14	53	29
	% within Zip	5.7%	9.4%	30.2%	28.3%	26.4%	100.0%	54.7%
40220	Count	1	5	9	17	24	56	41
	% within Zip	1.8%	8.9%	16.1%	30.4%	42.9%	100.0%	73.2%
40222	Count	0	3	8	21	12	44	33
	% within Zip	.0%	6.8%	18.2%	47.7%	27.3%	100.0%	75.0%
40223	Count	1	4	5	10	11	31	21
	% within Zip	3.2%	12.9%	16.1%	32.3%	35.5%	100.0%	67.7%
40225	Count	0	0	1	1	0	2	1
	% within Zip	.0%	.0%	50.0%	50.0%	.0%	100.0%	50.0%
40228	Count	0	3	9	12	9	33	21
	% within Zip	.0%	9.1%	27.3%	36.4%	27.3%	100.0%	63.6%
40229	Count	1	5	5	14	12	37	26
	% within Zip	2.7%	13.5%	13.5%	37.8%	32.4%	100.0%	70.3%
40241	Count	2	1	9	11	12	35	23
	% within Zip	5.7%	2.9%	25.7%	31.4%	34.3%	100.0%	65.7%
40242	Count	0	0	8	7	3	18	10
	% within Zip	.0%	.0%	44.4%	38.9%	16.7%	100.0%	55.6%
40243	Count	1	0	6	6	7	20	13
	% within Zip	5.0%	.0%	30.0%	30.0%	35.0%	100.0%	65.0%
40245	Count	1	2	6	8	9	26	17
	% within Zip	3.8%	7.7%	23.1%	30.8%	34.6%	100.0%	65.4%
40258	Count	2	1	9	11	7	30	18
	% within Zip	6.7%	3.3%	30.0%	36.7%	23.3%	100.0%	60.0%
40272	Count	3	7	11	16	21	58	37
	% within Zip	5.2%	12.1%	19.0%	27.6%	36.2%	100.0%	63.8%
40291	Count	1	3	13	16	10	43	26
	% within Zip	2.3%	7.0%	30.2%	37.2%	23.3%	100.0%	60.5%
40299	Count	5	3	14	28	10	60	38
	% within Zip	8.3%	5.0%	23.3%	46.7%	16.7%	100.0%	63.3%
Total	Count	48	68	230	377	357	1080	734
	% Total	4.4%	6.3%	21.3%	34.9%	33.1%	100.0%	68.0%

## RESULTS BY ZIP CODE

### Zip Code \* Metro Louisville is an accessible city for pedestrians and cyclists.

		Metro Louisville is an accessible city for pedestrians and cyclists.					Total	High Agreement
		1 - Strongly disagree	2	3	4	5 - Strongly agree		
Zip Code of Respondent	40023	Count	0	2	2	0	1	5
		% within Zip	.0%	40.0%	40.0%	.0%	20.0%	100.0%
	40025	Count	1	0	0	0	0	1
		% within Zip	100.0%	.0%	.0%	.0%	.0%	100.0%
	40059	Count	4	1	5	1	1	12
		% within Zip	33.3%	8.3%	41.7%	8.3%	8.3%	100.0%
	40118	Count	1	2	6	3	1	13
		% within Zip	7.7%	15.4%	46.2%	23.1%	7.7%	100.0%
	40177	Count	0	0	4	2	0	6
		% within Zip	0.0%	0.0%	66.7%	33.3%	0.0%	100.0%
	40201	Count	1	0	0	0	0	1
		% within Zip	100.0%	.0%	.0%	.0%	.0%	100.0%
	40202	Count	1	1	2	0	2	6
		% within Zip	16.7%	16.7%	33.3%	.0%	33.3%	100.0%
	40203	Count	2	1	1	4	9	17
		% within Zip	11.8%	5.9%	5.9%	23.5%	52.9%	100.0%
	40204	Count	1	1	7	8	6	23
		% within Zip	4.3%	4.3%	30.4%	34.8%	26.1%	100.0%
	40205	Count	3	4	15	14	7	43
		% within Zip	7.0%	9.3%	34.9%	32.6%	16.3%	100.0%
	40206	Count	1	3	4	11	3	22
		% within Zip	4.5%	13.6%	18.2%	50.0%	13.6%	100.0%
	40207	Count	1	10	16	4	12	43
		% within Zip	2.3%	23.3%	37.2%	9.3%	27.9%	100.0%
	40208	Count	1	1	4	4	4	14
		% within Zip	7.1%	7.1%	28.6%	28.6%	28.6%	100.0%
	40209	Count	0	0	1	1	0	2
		% within Zip	.0%	.0%	50.0%	50.0%	.0%	100.0%
	40210	Count	1	4	4	6	1	16
		% within Zip	6.3%	25.0%	25.0%	37.5%	6.3%	100.0%
	40211	Count	2	3	6	10	13	34
		% within Zip	5.9%	8.8%	17.6%	29.4%	38.2%	100.0%
	40212	Count	3	0	3	7	10	23
		% within Zip	13.0%	.0%	13.0%	30.4%	43.5%	100.0%
	40213	Count	3	6	7	6	8	30
		% within Zip	10.0%	20.0%	23.3%	20.0%	26.7%	100.0%
	40214	Count	8	8	8	15	14	53
		% within Zip	15.1%	15.1%	15.1%	28.3%	26.4%	100.0%
	40215	Count	3	3	6	4	8	24
		% within Zip	12.5%	12.5%	25.0%	16.7%	33.3%	100.0%
	40216	Count	6	6	12	17	15	56
		% within Zip	10.7%	10.7%	21.4%	30.4%	26.8%	100.0%
	40217	Count	0	2	6	9	4	21
		% within Zip	.0%	9.5%	28.6%	42.9%	19.0%	100.0%

## RESULTS BY ZIP CODE

40218	Count	2	6	11	14	11	44	25
	% within Zip	4.5%	13.6%	25.0%	31.8%	25.0%	100.0%	56.8%
40219	Count	8	6	19	10	6	49	16
	% within Zip	16.3%	12.2%	38.8%	20.4%	12.2%	100.0%	32.7%
40220	Count	4	10	11	16	9	50	25
	% within Zip	8.0%	20.0%	22.0%	32.0%	18.0%	100.0%	50.0%
40222	Count	3	9	16	11	2	41	13
	% within Zip	7.3%	22.0%	39.0%	26.8%	4.9%	100.0%	31.7%
40223	Count	5	10	5	5	4	29	9
	% within Zip	17.2%	34.5%	17.2%	17.2%	13.8%	100.0%	31.0%
40225	Count	0	0	0	2	0	2	2
	% within Zip	.0%	.0%	.0%	100.0%	.0%	100.0%	100.0%
40228	Count	2	6	6	9	8	31	17
	% within Zip	6.5%	19.4%	19.4%	29.0%	25.8%	100.0%	54.8%
40229	Count	3	6	8	10	7	34	17
	% within Zip	8.8%	17.6%	23.5%	29.4%	20.6%	100.0%	50.0%
40241	Count	4	4	12	8	4	32	12
	% within Zip	12.5%	12.5%	37.5%	25.0%	12.5%	100.0%	37.5%
40242	Count	0	4	4	6	2	16	8
	% within Zip	.0%	25.0%	25.0%	37.5%	12.5%	100.0%	50.0%
40243	Count	3	2	8	2	4	19	6
	% within Zip	15.8%	10.5%	42.1%	10.5%	21.1%	100.0%	31.6%
40245	Count	3	3	10	6	2	24	8
	% within Zip	12.5%	12.5%	41.7%	25.0%	8.3%	100.0%	33.3%
40258	Count	2	2	10	7	6	27	13
	% within Zip	7.4%	7.4%	37.0%	25.9%	22.2%	100.0%	48.1%
40272	Count	9	6	14	17	11	57	28
	% within Zip	15.8%	10.5%	24.6%	29.8%	19.3%	100.0%	49.1%
40291	Count	2	7	16	7	6	38	13
	% within Zip	5.3%	18.4%	42.1%	18.4%	15.8%	100.0%	34.2%
40299	Count	6	6	18	15	11	56	26
	% within Zip	10.7%	10.7%	32.1%	26.8%	19.6%	100.0%	46.4%
Total	Count	99	145	287	271	212	1014	483
	% Total	9.8%	14.3%	28.3%	26.7%	20.9%	100.0%	47.6%

## RESULTS BY ZIP CODE

### Zip Code \* I am very satisfied with public transportation in Metro Louisville.

		I am very satisfied with public transportation in Metro Louisville.					Total	High Agreement
		1 - Strongly disagree	2	3	4	5 - Strongly agree		
Zip Code of Respondent	40023	Count	1	0	1	1	4	2
		% within Zip	25.0%	.0%	25.0%	25.0%	100.0%	50.0%
	40059	Count	1	3	2	2	8	2
		% within Zip	12.5%	37.5%	25.0%	25.0%	100.0%	25.0%
	40118	Count	1	0	4	1	9	4
		% within Zip	11.1%	.0%	44.4%	11.1%	100.0%	44.4%
	40177	Count	0	1	0	4	5	4
		% within Zip	.0%	20.0%	.0%	80.0%	100.0%	80.0%
	40201	Count	1	0	0	0	1	0
		% within Zip	100.0%	0.0%	0.0%	0.0%	100.0%	0.0%
	40202	Count	2	0	0	1	5	3
		% within Zip	40.0%	.0%	.0%	20.0%	100.0%	60.0%
	40203	Count	1	2	3	2	14	8
		% within Zip	7.1%	14.3%	21.4%	14.3%	100.0%	57.1%
	40204	Count	1	3	2	6	18	12
		% within Zip	5.6%	16.7%	11.1%	33.3%	100.0%	66.7%
	40205	Count	4	3	3	14	26	16
		% within Zip	15.4%	11.5%	11.5%	53.8%	100.0%	61.5%
	40206	Count	2	4	3	5	18	9
		% within Zip	11.1%	22.2%	16.7%	27.8%	100.0%	50.0%
	40207	Count	4	6	11	5	33	12
		% within Zip	12.1%	18.2%	33.3%	15.2%	100.0%	36.4%
	40208	Count	1	2	3	5	13	7
		% within Zip	7.7%	15.4%	23.1%	38.5%	100.0%	53.8%
	40209	Count	0	0	0	2	2	2
		% within Zip	.0%	.0%	.0%	100.0%	100.0%	100.0%
	40210	Count	1	1	3	5	11	6
		% within Zip	9.1%	9.1%	27.3%	45.5%	100.0%	54.5%
	40211	Count	3	2	4	10	33	24
		% within Zip	9.1%	6.1%	12.1%	30.3%	100.0%	72.7%
	40212	Count	2	0	1	7	20	17
		% within Zip	10.0%	.0%	5.0%	35.0%	100.0%	85.0%
	40213	Count	3	0	9	5	24	12
		% within Zip	12.5%	.0%	37.5%	20.8%	100.0%	50.0%
	40214	Count	2	5	12	6	36	17
		% within Zip	5.6%	13.9%	33.3%	16.7%	100.0%	47.2%
	40215	Count	0	2	6	6	21	13
		% within Zip	.0%	9.5%	28.6%	28.6%	100.0%	61.9%
	40216	Count	6	3	6	13	41	26
		% within Zip	14.6%	7.3%	14.6%	31.7%	100.0%	63.4%
	40217	Count	1	2	2	6	17	12
		% within Zip	5.9%	11.8%	11.8%	35.3%	100.0%	70.6%
	40218	Count	2	3	8	6	35	22
		% within Zip	5.7%	8.6%	22.9%	17.1%	100.0%	62.9%



## RESULTS BY ZIP CODE

40219	Count	12	5	11	6	8	42	14
	% within Zip	28.6%	11.9%	26.2%	14.3%	19.0%	100.0%	33.3%
40220	Count	8	5	12	11	8	44	19
	% within Zip	18.2%	11.4%	27.3%	25.0%	18.2%	100.0%	43.2%
40222	Count	0	6	10	8	3	27	11
	% within Zip	0.0%	22.2%	37.0%	29.6%	11.1%	100.0%	40.7%
40223	Count	6	1	5	3	5	20	8
	% within Zip	30.0%	5.0%	25.0%	15.0%	25.0%	100.0%	40.0%
40225	Count	0	0	0	1	0	1	1
	% within Zip	.0%	.0%	.0%	100.0%	.0%	100.0%	100.0%
40228	Count	6	3	1	7	5	22	12
	% within Zip	27.3%	13.6%	4.5%	31.8%	22.7%	100.0%	54.5%
40229	Count	3	3	8	7	6	27	13
	% within Zip	11.1%	11.1%	29.6%	25.9%	22.2%	100.0%	48.1%
40241	Count	3	1	10	5	3	22	8
	% within Zip	13.6%	4.5%	45.5%	22.7%	13.6%	100.0%	36.4%
40242	Count	0	2	5	5	1	13	6
	% within Zip	.0%	15.4%	38.5%	38.5%	7.7%	100.0%	46.2%
40243	Count	2	2	3	3	2	12	5
	% within Zip	16.7%	16.7%	25.0%	25.0%	16.7%	100.0%	41.7%
40245	Count	2	2	5	4	1	14	5
	% within Zip	14.3%	14.3%	35.7%	28.6%	7.1%	100.0%	35.7%
40258	Count	2	0	5	8	7	22	15
	% within Zip	9.1%	.0%	22.7%	36.4%	31.8%	100.0%	68.2%
40272	Count	10	2	13	12	10	47	22
	% within Zip	21.3%	4.3%	27.7%	25.5%	21.3%	100.0%	46.8%
40291	Count	6	3	10	7	2	28	9
	% within Zip	21.4%	10.7%	35.7%	25.0%	7.1%	100.0%	32.1%
40299	Count	5	6	13	10	10	44	20
	% within Zip	11.4%	13.6%	29.5%	22.7%	22.7%	100.0%	45.5%
Total	Count	104	83	194	209	189	779	398
	% Total	13.4%	10.7%	24.9%	26.8%	24.3%	100.0%	51.1%

## RESULTS BY ZIP CODE

### Zip Code \* Are you aware that the City of Louisville and Jefferson County Merged?

			Are you aware that the City of Louisville and Jefferson County merged in January 2003?			
			Yes	No	Not Sure	Total
Zip Code of Respondent	40023	Count	4	1	1	6
		% within Zip	66.7%	16.7%	16.7%	100.0%
	40025	Count	1	0	0	1
		% within Zip	100.0%	.0%	.0%	100.0%
	40059	Count	13	0	0	13
		% within Zip	100.0%	.0%	.0%	100.0%
	40118	Count	15	0	0	15
		% within Zip	100.0%	.0%	.0%	100.0%
	40177	Count	5	1	0	6
		% within Zip	83.3%	16.7%	0.0%	100.0%
	40201	Count	1	0	0	1
		% within Zip	100.0%	.0%	.0%	100.0%
	40202	Count	5	0	1	6
		% within Zip	83.3%	.0%	16.7%	100.0%
	40203	Count	17	1	0	18
		% within Zip	94.4%	5.6%	.0%	100.0%
	40204	Count	23	1	0	24
		% within Zip	95.8%	4.2%	.0%	100.0%
	40205	Count	42	1	1	44
		% within Zip	95.5%	2.3%	2.3%	100.0%
	40206	Count	20	3	0	23
		% within Zip	87.0%	13.0%	.0%	100.0%
	40207	Count	40	4	1	45
		% within Zip	88.9%	8.9%	2.2%	100.0%
	40208	Count	12	2	1	15
		% within Zip	80.0%	13.3%	6.7%	100.0%
	40209	Count	1	1	0	2
		% within Zip	50.0%	50.0%	.0%	100.0%
	40210	Count	15	1	0	16
		% within Zip	93.8%	6.3%	0.0%	100.0%
	40211	Count	33	4	0	37
		% within Zip	89.2%	10.8%	.0%	100.0%
	40212	Count	19	3	1	23
		% within Zip	82.6%	13.0%	4.3%	100.0%
	40213	Count	31	2	0	33
		% within Zip	93.9%	6.1%	.0%	100.0%
	40214	Count	47	6	1	54
		% within Zip	87.0%	11.1%	1.9%	100.0%
	40215	Count	24	2	0	26
		% within Zip	92.3%	7.7%	0.0%	100.0%
	40216	Count	54	2	0	56
		% within Zip	96.4%	3.6%	.0%	100.0%

## RESULTS BY ZIP CODE

40217	Count	20	1	1	22
	% within Zip	90.9%	4.5%	4.5%	100.0%
40218	Count	44	5	1	50
	% within Zip	88.0%	10.0%	2.0%	100.0%
40219	Count	49	3	1	53
	% within Zip	92.5%	5.7%	1.9%	100.0%
40220	Count	54	1	2	57
	% within Zip	94.7%	1.8%	3.5%	100.0%
40222	Count	43	3	0	46
	% within Zip	93.5%	6.5%	.0%	100.0%
40223	Count	29	2	1	32
	% within Zip	90.6%	6.3%	3.1%	100.0%
40225	Count	2	0	0	2
	% within Zip	100.0%	.0%	.0%	100.0%
40228	Count	29	3	1	33
	% within Zip	87.9%	9.1%	3.0%	100.0%
40229	Count	32	4	1	37
	% within Zip	86.5%	10.8%	2.7%	100.0%
40241	Count	34	1	0	35
	% within Zip	97.1%	2.9%	.0%	100.0%
40242	Count	16	0	2	18
	% within Zip	88.9%	.0%	11.1%	100.0%
40243	Count	20	0	0	20
	% within Zip	100.0%	.0%	.0%	100.0%
40245	Count	23	4	0	27
	% within Zip	85.2%	14.8%	.0%	100.0%
40258	Count	29	0	1	30
	% within Zip	96.7%	0.0%	3.3%	100.0%
40272	Count	60	2	0	62
	% within Zip	96.8%	3.2%	.0%	100.0%
40291	Count	41	1	1	43
	% within Zip	95.3%	2.3%	2.3%	100.0%
40299	Count	56	5	0	61
	% within Zip	91.8%	8.2%	0.0%	100.0%
Total	Count	1003	70	19	1092
	% Total	91.8%	6.4%	1.7%	100.0%

## RESULTS BY ZIP CODE

### Zip Code \* Are you aware that small cities and fire protection districts are not part of the new merged government?

			Are you aware that the small cities and fire protection districts within the county are not part of the new merged government?			
			Yes	No	Not Sure	Total
Zip Code of Respondent	40023	Count	3	2	1	6
		% within Zip	50.0%	33.3%	16.7%	100.0%
	40025	Count	1	0	0	1
		% within Zip	100.0%	.0%	.0%	100.0%
	40059	Count	7	6	0	13
		% within Zip	53.8%	46.2%	.0%	100.0%
	40118	Count	12	2	1	15
		% within Zip	80.0%	13.3%	6.7%	100.0%
	40177	Count	3	3	0	6
		% within Zip	50.0%	50.0%	0.0%	100.0%
	40201	Count	0	1	0	1
		% within Zip	.0%	100.0%	.0%	100.0%
	40202	Count	3	2	1	6
		% within Zip	50.0%	33.3%	16.7%	100.0%
	40203	Count	7	9	2	18
		% within Zip	38.9%	50.0%	11.1%	100.0%
	40204	Count	16	7	1	24
		% within Zip	66.7%	29.2%	4.2%	100.0%
	40205	Count	31	12	1	44
		% within Zip	70.5%	27.3%	2.3%	100.0%
	40206	Count	12	9	2	23
		% within Zip	52.2%	39.1%	8.7%	100.0%
	40207	Count	27	18	0	45
		% within Zip	60.0%	40.0%	.0%	100.0%
	40208	Count	9	6	0	15
		% within Zip	60.0%	40.0%	.0%	100.0%
	40209	Count	1	1	0	2
		% within Zip	50.0%	50.0%	.0%	100.0%
	40210	Count	8	6	2	16
		% within Zip	50.0%	37.5%	12.5%	100.0%
	40211	Count	16	16	5	37
		% within Zip	43.2%	43.2%	13.5%	100.0%
	40212	Count	10	11	2	23
		% within Zip	43.5%	47.8%	8.7%	100.0%
	40213	Count	23	9	1	33
		% within Zip	69.7%	27.3%	3.0%	100.0%
	40214	Count	33	18	3	54
		% within Zip	61.1%	33.3%	5.6%	100.0%
	40215	Count	16	10	0	26
		% within Zip	61.5%	38.5%	0.0%	100.0%

## RESULTS BY ZIP CODE

40216	Count	34	21	1	56
	% within Zip	60.7%	37.5%	1.8%	100.0%
40217	Count	10	11	1	22
	% within Zip	45.5%	50.0%	4.5%	100.0%
40218	Count	31	17	2	50
	% within Zip	62.0%	34.0%	4.0%	100.0%
40219	Count	36	15	2	53
	% within Zip	67.9%	28.3%	3.8%	100.0%
40220	Count	32	24	1	57
	% within Zip	56.1%	42.1%	1.8%	100.0%
40222	Count	31	14	1	46
	% within Zip	67.4%	30.4%	2.2%	100.0%
40223	Count	22	9	1	32
	% within Zip	68.8%	28.1%	3.1%	100.0%
40225	Count	1	0	1	2
	% within Zip	50.0%	.0%	50.0%	100.0%
40228	Count	20	13	0	33
	% within Zip	60.6%	39.4%	.0%	100.0%
40229	Count	15	19	3	37
	% within Zip	40.5%	51.4%	8.1%	100.0%
40241	Count	24	9	2	35
	% within Zip	68.6%	25.7%	5.7%	100.0%
40242	Count	13	5	0	18
	% within Zip	72.2%	27.8%	.0%	100.0%
40243	Count	16	4	0	20
	% within Zip	80.0%	20.0%	.0%	100.0%
40245	Count	12	13	2	27
	% within Zip	44.4%	48.1%	7.4%	100.0%
40258	Count	20	9	1	30
	% within Zip	66.7%	30.0%	3.3%	100.0%
40272	Count	45	17	0	62
	% within Zip	72.6%	27.4%	.0%	100.0%
40291	Count	30	10	3	43
	% within Zip	69.8%	23.3%	7.0%	100.0%
40299	Count	39	19	3	61
	% within Zip	63.9%	31.1%	4.9%	100.0%
Total	Count	669	377	46	1092
	% Total	61.3%	34.5%	4.2%	100.0%

## RESULTS BY ZIP CODE

### Zip Code \* Are you aware that residents of Metro Louisville receive different services for which they pay different rates of taxes?

			Are you aware that residents of Metro Louisville receive different services for which they pay different rates of taxes?			
			Yes	No	Not Sure	Total
Zip Code of Respondent	40023	Count	3	2	1	6
		% within Zip	50.0%	33.3%	16.7%	100.0%
	40025	Count	1	0	0	1
		% within Zip	100.0%	.0%	.0%	100.0%
	40059	Count	7	6	0	13
		% within Zip	53.8%	46.2%	.0%	100.0%
	40118	Count	9	4	2	15
		% within Zip	60.0%	26.7%	13.3%	100.0%
	40177	Count	4	2	0	6
		% within Zip	66.7%	33.3%	0.0%	100.0%
	40201	Count	0	1	0	1
		% within Zip	.0%	100.0%	.0%	100.0%
	40202	Count	4	1	1	6
		% within Zip	66.7%	16.7%	16.7%	100.0%
	40203	Count	9	7	2	18
		% within Zip	50.0%	38.9%	11.1%	100.0%
	40204	Count	16	7	1	24
		% within Zip	66.7%	29.2%	4.2%	100.0%
	40205	Count	34	9	1	44
		% within Zip	77.3%	20.5%	2.3%	100.0%
	40206	Count	9	11	3	23
		% within Zip	39.1%	47.8%	13.0%	100.0%
	40207	Count	27	16	2	45
		% within Zip	60.0%	35.6%	4.4%	100.0%
	40208	Count	6	8	1	15
		% within Zip	40.0%	53.3%	6.7%	100.0%
	40209	Count	2	0	0	2
		% within Zip	100.0%	.0%	.0%	100.0%
	40210	Count	10	4	2	16
		% within Zip	62.5%	25.0%	12.5%	100.0%
	40211	Count	20	13	4	37
		% within Zip	54.1%	35.1%	10.8%	100.0%
	40212	Count	12	10	1	23
		% within Zip	52.2%	43.5%	4.3%	100.0%
	40213	Count	21	12	0	33
		% within Zip	63.6%	36.4%	.0%	100.0%
	40214	Count	36	14	4	54
		% within Zip	66.7%	25.9%	7.4%	100.0%
	40215	Count	16	9	1	26
		% within Zip	61.5%	34.6%	3.8%	100.0%
	40216	Count	46	10	0	56
		% within Zip	82.1%	17.9%	.0%	100.0%

## RESULTS BY ZIP CODE

40217	Count	13	6	3	22
	% within Zip	59.1%	27.3%	13.6%	100.0%
40218	Count	30	17	3	50
	% within Zip	60.0%	34.0%	6.0%	100.0%
40219	Count	40	10	3	53
	% within Zip	75.5%	18.9%	5.7%	100.0%
40220	Count	37	17	3	57
	% within Zip	64.9%	29.8%	5.3%	100.0%
40222	Count	31	14	1	46
	% within Zip	67.4%	30.4%	2.2%	100.0%
40223	Count	25	6	1	32
	% within Zip	78.1%	18.8%	3.1%	100.0%
40225	Count	2	0	0	2
	% within Zip	100.0%	.0%	.0%	100.0%
40228	Count	24	8	1	33
	% within Zip	72.7%	24.2%	3.0%	100.0%
40229	Count	20	14	3	37
	% within Zip	54.1%	37.8%	8.1%	100.0%
40241	Count	25	8	2	35
	% within Zip	71.4%	22.9%	5.7%	100.0%
40242	Count	12	4	2	18
	% within Zip	66.7%	22.2%	11.1%	100.0%
40243	Count	18	2	0	20
	% within Zip	90.0%	10.0%	.0%	100.0%
40245	Count	14	10	3	27
	% within Zip	51.9%	37.0%	11.1%	100.0%
40258	Count	20	9	1	30
	% within Zip	66.7%	30.0%	3.3%	100.0%
40272	Count	44	16	2	62
	% within Zip	71.0%	25.8%	3.2%	100.0%
40291	Count	35	7	1	43
	% within Zip	81.4%	16.3%	2.3%	100.0%
40299	Count	39	19	3	61
	% within Zip	63.9%	31.1%	4.9%	100.0%
Total	Count	721	313	58	1092
	% Total	66.0%	28.7%	5.3%	100.0%

### Zip Code \* Would you be willing to pay for additional services?

			Would you be willing to pay more for additional services?			
			Yes	No	Not Sure	Total
Zip Code of Respondent	40023	Count	0	2	0	2
		% within Zip	.0%	100.0%	.0%	100.0%
	40025	Count	0	1	0	1
		% within Zip	.0%	100.0%	.0%	100.0%
	40059	Count	2	4	0	6
		% within Zip	33.3%	66.7%	.0%	100.0%
	40118	Count	3	5	0	8
		% within Zip	37.5%	62.5%	.0%	100.0%
	40177	Count	1	0	0	1
		% within Zip	100.0%	0.0%	0.0%	100.0%
	40201	Count	0	0	1	1
		% within Zip	.0%	.0%	100.0%	100.0%
	40202	Count	0	1	0	1
		% within Zip	.0%	100.0%	.0%	100.0%
	40203	Count	4	5	0	9
		% within Zip	44.4%	55.6%	.0%	100.0%
	40204	Count	9	3	2	14
		% within Zip	64.3%	21.4%	14.3%	100.0%
	40205	Count	8	3	3	14
		% within Zip	57.1%	21.4%	21.4%	100.0%
	40206	Count	9	2	0	11
		% within Zip	81.8%	18.2%	.0%	100.0%
	40207	Count	10	4	1	15
		% within Zip	66.7%	26.7%	6.7%	100.0%
	40208	Count	3	2	0	5
		% within Zip	60.0%	40.0%	.0%	100.0%
	40209	Count	0	1	0	1
		% within Zip	.0%	100.0%	.0%	100.0%
	40210	Count	4	2	0	6
		% within Zip	66.7%	33.3%	0.0%	100.0%
	40211	Count	10	10	0	20
		% within Zip	50.0%	50.0%	.0%	100.0%
	40212	Count	6	6	0	12
		% within Zip	50.0%	50.0%	.0%	100.0%
	40213	Count	8	7	1	16
		% within Zip	50.0%	43.8%	6.3%	100.0%
	40214	Count	13	13	0	26
		% within Zip	50.0%	50.0%	.0%	100.0%
	40215	Count	2	9	0	11
		% within Zip	18.2%	81.8%	0.0%	100.0%
	40216	Count	12	18	2	32
		% within Zip	37.5%	56.3%	6.3%	100.0%



## RESULTS BY ZIP CODE

40217	Count	6	2	1	9
	% within Zip	66.7%	22.2%	11.1%	100.0%
40218	Count	10	10	3	23
	% within Zip	43.5%	43.5%	13.0%	100.0%
40219	Count	13	9	1	23
	% within Zip	56.5%	39.1%	4.3%	100.0%
40220	Count	11	11	3	25
	% within Zip	44.0%	44.0%	12.0%	100.0%
40222	Count	7	7	3	17
	% within Zip	41.2%	41.2%	17.6%	100.0%
40223	Count	9	6	0	15
	% within Zip	60.0%	40.0%	.0%	100.0%
40228	Count	6	5	0	11
	% within Zip	54.5%	45.5%	.0%	100.0%
40229	Count	7	6	2	15
	% within Zip	46.7%	40.0%	13.3%	100.0%
40241	Count	7	4	0	11
	% within Zip	63.6%	36.4%	0.0%	100.0%
40242	Count	4	1	2	7
	% within Zip	57.1%	14.3%	28.6%	100.0%
40243	Count	2	4	0	6
	% within Zip	33.3%	66.7%	.0%	100.0%
40245	Count	7	5	0	12
	% within Zip	58.3%	41.7%	.0%	100.0%
40258	Count	3	7	1	11
	% within Zip	27.3%	63.6%	9.1%	100.0%
40272	Count	14	17	5	36
	% within Zip	38.9%	47.2%	13.9%	100.0%
40291	Count	6	9	2	17
	% within Zip	35.3%	52.9%	11.8%	100.0%
40299	Count	10	12	2	24
	% within Zip	41.7%	50.0%	8.3%	100.0%
Total	Count	226	213	35	474
	% Total	47.7%	44.9%	7.4%	100.0%

## RESULTS BY ZIP CODE

### Zip Code \* Overall, how satisfied are you with Metro Louisville's ability to serve the needs of its citizens?

Overall, how satisfied are you with Metro Louisville’s ability to serve the needs of its citizens?												
		1 - Not at all satisfied	2	3	4	5	6	7 - Extremely satisfied	Total	Highly Satisfied	Satisfied	
Zip Code of Respondent	40023	Count	0	0	0	2	2	1	1	6	2	4
		% within Zip	.0%	.0%	.0%	33.3%	33.3%	16.7%	16.7%	100.0%	33.3%	66.7%
	40025	Count	0	0	0	0	1	0	0	1	0	1
		% within Zip	.0%	.0%	.0%	.0%	100.0%	.0%	.0%	100.0%	0.0%	100.0%
	40059	Count	0	0	2	4	5	2	0	13	2	7
		% within Zip	.0%	.0%	15.4%	30.8%	38.5%	15.4%	.0%	100.0%	15.4%	53.8%
	40118	Count	1	1	1	4	7	0	1	15	1	8
		% within Zip	6.7%	6.7%	6.7%	26.7%	46.7%	.0%	6.7%	100.0%	6.7%	53.3%
	40177	Count	0	1	0	2	3	0	0	6	0	3
		% within Zip	0.0%	16.7%	0.0%	33.3%	50.0%	0.0%	.0%	100.0%	0.0%	50.0%
	40201	Count	0	1	0	0	0	0	0	1	0	0
		% within Zip	.0%	100.0%	.0%	.0%	.0%	.0%	.0%	100.0%	0.0%	0.0%
	40202	Count	2	0	0	1	1	1	1	6	2	3
		% within Zip	33.3%	.0%	.0%	16.7%	16.7%	16.7%	16.7%	100.0%	33.3%	50.0%
	40203	Count	1	0	3	5	5	2	2	18	4	9
		% within Zip	5.6%	.0%	16.7%	27.8%	27.8%	11.1%	11.1%	100.0%	22.2%	50.0%
	40204	Count	1	0	1	6	10	4	2	24	6	16
		% within Zip	4.2%	.0%	4.2%	25.0%	41.7%	16.7%	8.3%	100.0%	25.0%	66.7%
	40205	Count	1	2	1	11	16	9	4	44	13	29
		% within Zip	2.3%	4.5%	2.3%	25.0%	36.4%	20.5%	9.1%	100.0%	29.5%	65.9%
	40206	Count	1	0	1	2	14	1	4	23	5	19
		% within Zip	4.3%	.0%	4.3%	8.7%	60.9%	4.3%	17.4%	100.0%	21.7%	82.6%
	40207	Count	2	0	2	11	20	7	3	45	10	30
		% within Zip	4.4%	.0%	4.4%	24.4%	44.4%	15.6%	6.7%	100.0%	22.2%	66.7%
	40208	Count	2	0	1	4	6	1	1	15	2	8
		% within Zip	13.3%	.0%	6.7%	26.7%	40.0%	6.7%	6.7%	100.0%	13.3%	53.3%
	40209	Count	0	0	0	0	2	0	0	2	0	2
		% within Zip	.0%	.0%	.0%	.0%	100.0%	.0%	.0%	100.0%	0.0%	100.0%
	40210	Count	1	0	3	2	8	2	0	16	2	10
		% within Zip	6.3%	0.0%	18.8%	12.5%	50.0%	12.5%	.0%	100.0%	12.5%	62.5%

## RESULTS BY ZIP CODE

40211	Count	6	4	3	1	15	3	5	37	8	23
	% within Zip	16.2%	10.8%	8.1%	2.7%	40.5%	8.1%	13.5%	100.0%	21.6%	62.2%
40212	Count	3	1	2	2	7	4	4	23	8	15
	% within Zip	13.0%	4.3%	8.7%	8.7%	30.4%	17.4%	17.4%	100.0%	34.8%	65.2%
40213	Count	3	1	5	10	11	0	3	33	3	14
	% within Zip	9.1%	3.0%	15.2%	30.3%	33.3%	.0%	9.1%	100.0%	9.1%	42.4%
40214	Count	5	3	4	11	20	3	8	54	11	31
	% within Zip	9.3%	5.6%	7.4%	20.4%	37.0%	5.6%	14.8%	100.0%	20.4%	57.4%
40215	Count	1	1	1	4	13	1	5	26	6	19
	% within Zip	3.8%	3.8%	3.8%	15.4%	50.0%	3.8%	19.2%	100.0%	23.1%	73.1%
40216	Count	8	5	4	19	9	7	4	56	11	20
	% within Zip	14.3%	8.9%	7.1%	33.9%	16.1%	12.5%	7.1%	100.0%	19.6%	35.7%
40217	Count	0	0	0	3	13	2	4	22	6	19
	% within Zip	.0%	.0%	.0%	13.6%	59.1%	9.1%	18.2%	100.0%	27.3%	86.4%
40218	Count	1	2	8	11	19	6	3	50	9	28
	% within Zip	2.0%	4.0%	16.0%	22.0%	38.0%	12.0%	6.0%	100.0%	18.0%	56.0%
40219	Count	10	5	7	10	10	9	2	53	11	21
	% within Zip	18.9%	9.4%	13.2%	18.9%	18.9%	17.0%	3.8%	100.0%	20.8%	39.6%
40220	Count	2	0	7	5	33	6	4	57	10	43
	% within Zip	3.5%	0.0%	12.3%	8.8%	57.9%	10.5%	7.0%	100.0%	17.5%	75.4%
40222	Count	0	1	5	8	22	9	1	46	10	32
	% within Zip	.0%	2.2%	10.9%	17.4%	47.8%	19.6%	2.2%	100.0%	21.7%	69.6%
40223	Count	2	0	2	5	20	3	0	32	3	23
	% within Zip	6.3%	.0%	6.3%	15.6%	62.5%	9.4%	.0%	100.0%	9.4%	71.9%
40225	Count	0	0	0	0	2	0	0	2	0	2
	% within Zip	.0%	.0%	.0%	.0%	100.0%	.0%	.0%	100.0%	0.0%	100.0%
40228	Count	3	0	5	12	7	3	3	33	6	13
	% within Zip	9.1%	.0%	15.2%	36.4%	21.2%	9.1%	9.1%	100.0%	18.2%	39.4%
40229	Count	6	1	2	6	16	4	2	37	6	22
	% within Zip	16.2%	2.7%	5.4%	16.2%	43.2%	10.8%	5.4%	100.0%	16.2%	59.5%
40241	Count	1	2	3	9	10	6	4	35	10	20
	% within Zip	2.9%	5.7%	8.6%	25.7%	28.6%	17.1%	11.4%	100.0%	28.6%	57.1%
40242	Count	0	1	1	8	7	1	0	18	1	8
	% within Zip	.0%	5.6%	5.6%	44.4%	38.9%	5.6%	.0%	100.0%	5.6%	44.4%

## RESULTS BY ZIP CODE

40243	Count	1	0	2	3	8	2	4	20	6	14
	% within Zip	5.0%	.0%	10.0%	15.0%	40.0%	10.0%	20.0%	100.0%	30.0%	70.0%
40245	Count	2	1	4	6	8	5	1	27	6	14
	% within Zip	7.4%	3.7%	14.8%	22.2%	29.6%	18.5%	3.7%	100.0%	22.2%	51.9%
40258	Count	3	2	3	8	10	1	3	30	4	14
	% within Zip	10.0%	6.7%	10.0%	26.7%	33.3%	3.3%	10.0%	100.0%	13.3%	46.7%
40272	Count	10	5	4	14	21	5	3	62	8	29
	% within Zip	16.1%	8.1%	6.5%	22.6%	33.9%	8.1%	4.8%	100.0%	12.9%	46.8%
40291	Count	2	5	5	10	15	2	4	43	6	21
	% within Zip	4.7%	11.6%	11.6%	23.3%	34.9%	4.7%	9.3%	100.0%	14.0%	48.8%
40299	Count	4	2	5	21	23	1	5	61	6	29
	% within Zip	6.6%	3.3%	8.2%	34.4%	37.7%	1.6%	8.2%	100.0%	9.8%	47.5%
Total	Count	85	47	97	240	419	113	91	1092	204	623
	% Total	7.8%	4.3%	8.9%	22.0%	38.4%	10.3%	8.3%	100.0%	18.7%	57.1%